

Municipal Offices for Communities and Return

Municipal Offices for Communities and Return (MOCRs) are obligatory for all municipalities and are mandated to protect communities' rights, ensure equal access to services and create conditions for sustainable return. MOCRs directly report to the mayor. The size and number of posts of MOCRs are determined by the percentage of communities residing in the municipality and their needs, as well as the number of planned or expected returnees or repatriated persons.

Key Documents

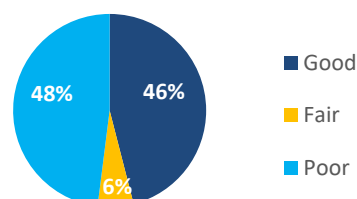
- Regulation 02/2010 for the Municipal Offices for Communities and Return;
- MOCR Terms of Reference - Standard Operating Procedures.

Establishment

MOCRs have been established in 35 municipalities.

In Leposavić/Leposaviq, Mitrovica/Mitrovicë North, and Zubin Potok similar offices serving similar functions exist and are not counted as MOCRs in this factsheet. Overall, MOCRs employ 136 officers and their average size is about 4 posts.

Access to Financial Resources *



* As assessed by MOCRs.

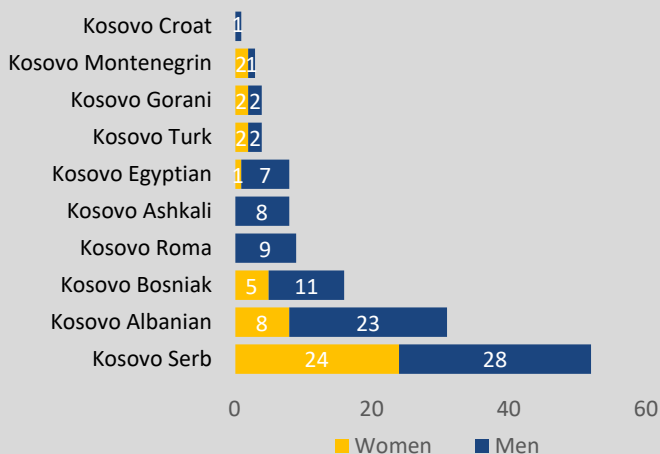
Communities and Gender representation

Women make up 32% of MOCRs employees. While Kosovo Serb and Kosovo Albanian officers make up respectively 38% and 23% of the total MOCRs posts, there is at least one officer belonging to each community in Kosovo.

Community representation



Gender representation (by community)



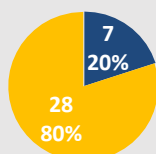
Performance 2020

Selected Performance Indicators

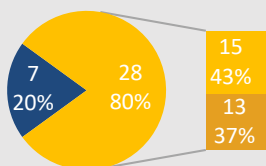
Number of MOCRs that undertook key activities and substantive duties outlined in the legal and policy framework, based on OSCE Mission in Kosovo field teams' regular monitoring and periodic specific reviews by the field teams, as well as reports produced by municipalities.

1 – Strategy and Planning

Develop annual workplans



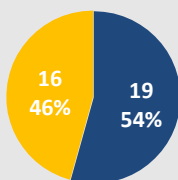
Conduct need assessment of communities and displaced persons



■ Every 6 months ■ Less than every 6 months

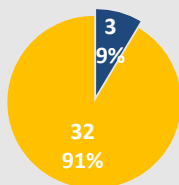
2 – Budget

Participate in the preparation of the municipal budget (including project targeting communities)



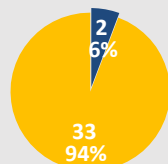
3 – Co-operation

MOCRs representatives participate to Communities Committees meetings



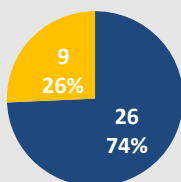
4 – Reporting

Report to the Mayor, MA and/or central Government institutions



5. Outreach and Consultation

Engage in public awareness-raising campaigns targeting communities



■ Yes ■ No

Overall Performance

MOCRs' performance scores are based on the aggregated results of performance indicators, which reflect key activities and substantive duties provided for in the relevant legal and policy framework. Performance is rated "High" when the aggregated score is above 66 per cent, "Moderate" when it ranges between 66 and 33 per cent and "Low" when below 33 per cent.

	Strategy and Planning	Budget	Cooperation	Reporting	Outreach and Consultation	Overall Performance
Deçan/Deçane	Moderate	High	High	High	Moderate	65%
Dragash/Dragaš	High	High	High	High	Moderate	76%
Ferizaj/Uroševac	High	High	High	High	High	97%
Fushë Kosovë/Kosovo Polje	Low	Low	High	High	Moderate	47%
Gjakovë/Đakovica	High	High	High	Moderate	Moderate	83%
Gjilan/Gnjilane	High	Low	High	High	Moderate	64%
Gillogoc/Glogovac	Low	Moderate	High	High	Low	56%
Gračanica/Gračaničë	High	High	High	High	Moderate	68%
Hani i Elezit/Elez Han	Low	Low	Low	High	Low	26%
Istog/Istok	High	High	High	High	High	99%
Junik	Low	Moderate	Moderate	Low	Low	36%
Kaçanik/Kaçanik	Low	Moderate	Low	High	Low	40%
Kamenicë/Kamenica	Low	Low	High	Moderate	Moderate	41%
Klinë/Klina	High	High	High	High	High	92%
Klokot/Kllokot	Low	Low	Low	Low	Low	13%
Lipjan/Lipjan	Moderate	Low	High	High	Moderate	62%
Malishevë/Mališevo	Low	High	Moderate	Moderate	Moderate	47%
Mamuša/Mamushë/Mamuša	Moderate	Low	High	High	Moderate	56%
Mitrovicë/Mitrovica South	Moderate	Low	High	High	High	60%
Novo Brdo/Novobërdë	High	Low	High	High	Moderate	65%
Obiliq/Obilić	High	High	Moderate	High	Moderate	65%
Partëš/Partesh	High	Low	High	High	Low	60%
Pejë/Peć	High	Low	High	High	High	73%
Podujevë/Podujevo	High	High	High	High	High	91%
Prishtinë/Priština	High	High	High	High	High	98%
Prizren	High	High	High	High	High	85%
Rahovec/Orahovac	High	High	High	High	High	96%
Ranilug/Ranillug	High	High	High	High	Moderate	78%
Shtime/Štimlje	High	Low	High	High	Moderate	64%
Skenderaj/Srbica	Moderate	Low	High	High	Moderate	62%
Štrpcë/Shtërpçë	High	High	Moderate	High	Moderate	79%
Suharekë/Suva Reka	Low	Low	Moderate	Moderate	Moderate	32%
Viti/Vitina	High	Low	High	Moderate	Moderate	48%
Vushtrri/Vučitrn	Low	Low	High	Moderate	Moderate	40%
Zvečan/Zveçan	Low	High	Low	High	Low	56%

The OSCE Mission in Kosovo supports improved communities' participation in public decision-making and governance processes and institutions. To assist in this effort the OSCE Mission in Kosovo regularly monitors the performance of municipal communities' protection mechanisms. These information sheets aim to provide the relevant institutions with indicators that can assist in identifying gaps and improvement in compliance.