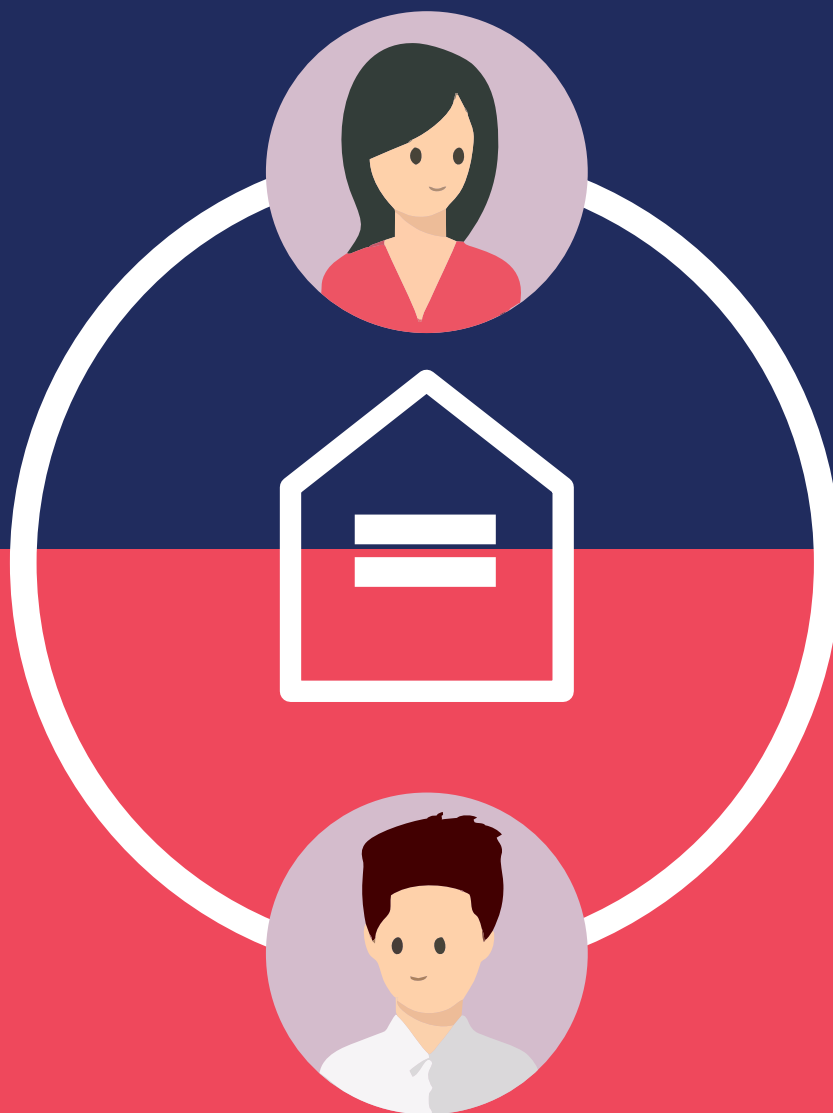


Information guide for practitioners on
ACCESS TO PROPERTY RIGHTS IN KOSOVO
WITH EMPHASIS ON
WOMEN'S RIGHTS TO PROPERTY



December 2021

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EXECUTIVE SUMMARY

This guide is designed for practitioners working in the area of property rights, such as civil society organizations, notaries, cadastral offices and municipal bodies, where the interested parties can direct their questions and concerns regarding their property rights with the final objective to ensure that all have equal access to property and housing rights in Kosovo. The guide provides information on the main concepts related to property rights; it explains, step by step, the process of registration of a property that has been purchased, inherited or allocated based on a court decision. Finally, it contains a comprehensive directory of the main stakeholders at municipal level which ensure that an individual's access to property rights are respected.

Kosovo institutions have developed a relevant policy and legislation framework that is defined in the *Kosovo National Strategy on Property Rights*, the Constitution, the Law on Property and Other Real Rights, the Law on Inheritance, the Law on Family. As explained in Article 22 of the Constitution, the Universal Declaration on Human Rights, European Convention on Human Rights and Fundamental Freedoms and other international instruments are directly applied and provide comprehensive protection of property rights, including women's rights.

The right to property is one of the key human rights, therefore, protection and promotion of this right by Kosovo institutions is fundamental to confirm its commitment to the rule of law, good governance and compliance with the international and domestic mechanisms on human rights, including gender equality.

However, during its activities and field monitoring, the Organization for Security and Co-operation in Europe (OSCE) Mission in Kosovo found that particularly women, displaced persons and non-majority communities face challenges in free access and enjoyment of their property rights. Similar shortcomings were pointed out in the *Strategy*, which notes that due to patriarchal traditions and customary practices, some women continue to be denied of their property rights. Consequently, the current situation hampers women and non-majority communities' economic empowerment and social welfare.

To conclude, it is of utmost importance that Kosovo institutions as well as civil society increase their efforts, through rendering professional advice based on law and conducting awareness raising campaigns, to ensure that women and men from all communities can enjoy an equal access to property rights. The present publication is a step forward in that direction. Not only is it to support the practitioners, but also to provide relevant information to anyone who would like to learn about Kosovo and international legal framework in place, concrete steps to register a property and who to contact in these cases.

INTRODUCTION

The *Kosovo National Strategy on Property Rights* is the key policy document of the Government of Kosovo on property rights issues. It provides strategic vision on safeguarding property rights in Kosovo. According to the Strategy, “the lack of clarity in immovable property rights legislation, widespread informality in the property sector and inconsistent enforcement of rights has weakened the security of property rights in Kosovo. Insecure rights in property impacts human rights, disempowers marginalized communities and impedes economic growth”.¹ In this context, the Strategy recognizes the challenges faced by women, displaced persons (DPs) and members of non-majority communities to fully exercise their rights to property.²

Despite improvements in recent years, women own only around 17% of properties, only 15% of women business owners have used commercial bank loans and only 5% of women are licenced farmers in Kosovo.³ Women who do not own property and are not active on the labour market are in a vulnerable position. They are restrained from access to bank loans, opening their own business and, therefore, becoming economically independent. Economic dependency makes women more vulnerable to different forms of discrimination, especially to gender-based violence. Ownership and possession over land/property is one of a few mechanisms which can guarantee women their economic security and safety.

Therefore, access to property and enjoyment of property rights in Kosovo still continues to be a concerning issue. While generally the policy and legislation on property rights in place are fairly advanced in providing protection of these rights, this cannot be said for their implementation. Moreover, the social norms still continue to affect exclusion of women from property rights, despite the legal norms that provide such rights. Kosovo institutions, despite some positive developments, still lag behind when it comes to protection of property rights of vulnerable communities, especially those of specific groups of women.

This guide aims to inform civil society organizations and municipal bodies that provide services on property rights on resources and services available at the municipal-level where the interested parties can direct their questions and concerns regarding their property rights. A well informed civil society that is aware of the municipal services and bodies responsible for the implementation of applicable policy and legislation is the final goal in raising awareness on equal access to property and housing rights in Kosovo. Moreover, the guide explains the definition of the main concepts related to the property rights and a step-by-step approach to register a property that has been purchased, inherited or allocated based on a court decision.

The information on property rights issues affecting DPs, non-majority communities and women has been gathered through regular monitoring activities conducted by the OSCE since 1999, especially during the outreach information sessions organized for women in rural areas on their property rights in 2019.

The guide is structured in seven chapters. After the introduction, chapter 1 outlines relevant international standards, and policy and legislation applied in Kosovo to promote equal access to property rights. Chapter 2 describes the meaning of property and of the property rights. Chapter 3 elaborates on the types of property registration. Chapter 4 makes reference to inheritance rights. Chapter 5 speaks about informal settlements and unpermitted constructions. While Chapter 6 presents the stakeholders in the municipality. Chapter 7 informs on property registration. Lastly, in the conclusion, the

¹ The Ministry of Justice, *Kosovo National Strategy on Property Rights*, 2016, available at: http://kryeministri-ks.net/repository/docs/National_Strategy_and_Annexes_ENG.pdf, p.7 (accessed on 7 July 2021).

² The Strategy has set five main objectives to address the challenges in realization of property rights: 1: Securing rights to property by strengthening the legal framework; Securing rights to property by addressing informality in the immovable property sector; 3: Guaranteeing and enforcing the property rights of displaced persons and non-majority communities; 4: Guaranteeing and enforcing the property rights of women; 5: Promoting productive use of immovable property to fuel economic growth.

³ Gender Studies Center, *Women Property Rights Pilot Index*, available at: http://kgscenter.net/site/assets/files/1741/eng_index.pdf, 2019, p. 8. (accessed on 7 July 2021).

guide provides a number of suggestions and advice on how to improve property rights in Kosovo, with emphasis on women's rights. Finally, the guide ends with an extensive municipal directory that contains contacts to the main institutions and organizations working on property rights in each municipality.

CHAPTER 1: INTERNATIONAL STANDARDS, AND STANDARDS APPLIED IN KOSOVO TO PROMOTE EQUAL ACCESS TO PROPERTY RIGHTS

INTERNATIONAL LEGAL FRAMEWORK

Universal Declaration of Human Rights states that everyone has the right to own property alone as well as in association with others and that no one shall be arbitrarily deprived of his property.⁴

European Convention on Human Rights (Article 1 of Protocol 1) states that every natural or legal person is entitled to the peaceful enjoyment of his possessions. No one shall be deprived of his possessions except in the public interest and subject to the conditions provided for by law and by the general principles of international law.⁵

Convention on the Elimination of All Forms of Discrimination against Women (CEDAW) requires spouses to be entitled to the same rights in respect of the ownership, acquisition, management, administration, enjoyment and disposition of property, whether free of charge or for a valuable consideration. The document is directly applicable in Kosovo as per Article 22 of the Constitution.⁶

The Beijing Declaration and Platform for Action ensures women's equal access to economic resources, including land, credit science and technology, vocational training, information, communication and markets, as a means to further the advancement and empowerment of women and girls, including through the enhancement of their capacities to enjoy the benefits of equal access to these resources, inter alia, by means of international co-operation.⁷

Convention on the Rights of the Child, the International Convention on the Elimination of All Forms of Racial Discrimination, the Convention on the Rights of Persons with Disabilities and the International Convention on the Protection of the Rights of All Migrant Workers and Members of their Families also guarantee various rights related to access, use and control over land and other productive resources.⁸

⁴ United Nations, *Universal Declaration of Human Rights*, UN General Assembly Resolution 217A, 10 December 1948, accessed on 17 November 2020.

⁵ European Court of Human Rights, *European Convention on Human Rights (Protocol 1)*, published on 20 March 1952, entered into force 18 May 1954 accessed on 17 November 2020.

⁶ United Nations, *Convention on the Elimination of All Forms of Discrimination against Women*, signed 18 December 1979, entered into force 3 September 1981, accessed on 17 November 2020.

⁷ United Nations, *The Beijing Declaration and Platform for Action*, adopted on 15 September 1995, accessed on 17 November 2020.

⁸ All of the aforementioned documents in that paragraph can be found on the official website of the United Nations Human Rights Office of the High Commissioner (OHCHR), <https://www.ohchr.org/>, accessed on 17 November 2020.

The Constitution stipulates that everyone is entitled to own property and that no one shall be arbitrarily deprived of property (Article 46).

Law No.03/L-154 on Property and other Real Rights governs the creation, content, transfer, protection, and termination of real rights and states that “any person can acquire real rights, unless otherwise provided by law”. It also defines movable property, immovable property, ownership, co-ownership, and joint ownership, etc.

Kosovo National Strategy on Property Rights is a key policy document that aims to provide clarity in immovable property rights legislation, to address the widespread informality in the property sector and inconsistent enforcement of rights that have weakened the security of property rights in Kosovo. The successful implementation of the Strategy is expected to ensure security in property rights that would positively impact human rights, empower marginalized communities and stimulate economic growth.

The Law No. 04/L-174 on Spatial Planning provides sustainable governance, efficient use of public funds, preconditions for balanced economic development, sustainable space regulation, ensuring equal treatment, provision of free movement, and **adequate access to public services for citizens** (Art. 1, para. 2)

One of the aims of *Law No. 06/L- 024 Treatment of Constructions without Permit* is to **create simplified procedures to enable legalization and to help citizens realize benefits from their constructions** (Art.1, para.1, sub-para.1.2).

The aims of *Law No. 03/L-164 on Housing Financing Specific Programs* is to create sustainable housing for families or individuals that are in poor economic situation and cannot afford to rent or purchase a dwelling. The **Law prioritises selection of beneficiaries coming from families of housekeeper-woman; divorced husband or wife that takes care for children and children with the status of orphan** (Art. 11, para.1, sub-paras 1.1.3; 1.1.4 and 1.1.5).

The Law No. 2004/26 on Inheritance provides that **all persons are equal to inherit under the same conditions**. The Law provides that “children born out of wedlock, when fatherhood is known or verified by a court or competent body decision”, as well as adopted children, are equal to other children. Where no will has been made or a will is invalid, the children and spouse of the deceased inherit first, in equal shares. Heirs may renounce their inheritance before a court or a notary, if not under coercion. A non-marital cohabiting couple (a woman and a man) may inherit from each other as spouses, if the relationship has lasted at least 10 years, or 5 years where they have children.

The Law No.2004/32 on Family contains a chapter on property relations of spouses. **Property belonging to one spouse at the time of entering marriage remains separately owned. Property acquired through work during the course of the marriage is jointly owned**. Even if joint marital property is registered under the name of one spouse, the property is still considered as jointly owned and as if it was registered in the name of both spouses. Consent of both spouses is required in the event of alienation of property. In Article 47, the Law provides that property acquired during marriage belongs to spouses equally, unless they have agreed differently (for instance, in a prenuptial agreement). Where the court evaluates each spouse’s share of joint property, the decision is based on the contribution of each spouse, considering not only personal income, but also assistance that one spouse provided to the other spouse, including “children’s care, conduct of housework, care and maintenance of property and any other form of work and co-operation pertaining to the administration, maintenance and increase of joint property” (Article 54).

The Administrative Instruction (GRK) No. 02/2020 on Amending and Supplementing Administrative Instruction (GRK) No. 03/2016 on Special Measures for Registration of Joint Immovable Property on Behalf of Both Spouses is an example of a gender sensitive legislation to stimulate the **registration of joint immovable properties on behalf of both spouses** in the public register. Its intention is to increase the number of women registered as joint owners and accelerate the

⁹ All of the below mentioned laws and Administrative Instructions can be found on the Kosovo Official Gazette website, http://www.gazetazyrtare.com/e-gov/index.php?option=com_content&task=blogsection&id=4&Itemid=28, accessed on 17 November 2020.

realization of equality between women and men in terms of ownership rights (positive discrimination). This normative act is binding for all institutions at all levels, other authorities and natural persons that perform public authorization related to the registration of immovable property on behalf of both spouses. In 2016, it was observed that only 105 cases were registered by couples. This number increased to 4,000 by the end of 2018.¹⁰

Law No.05/L-020 on Gender Equality (2015) provides the legal framework to ensure equal opportunities for men and women to participate in political, economic, social, cultural and other fields of social life in Kosovo. The Law also aims to create the conditions and opportunities for gender equality through policies that support overall development, especially for the improvement of women's status, so that they have equal access to opportunities.

*The Kosovo Programme for Gender Equality 2020-2024 (the Programme)*¹¹ provides the policy framework to institutionalize access to and participation of both men and women in all aspects of life. However, the Programme also acknowledges that women do not currently enjoy their rights as men do and that three specific areas need to be addressed in order to work towards gender equality in Kosovo, namely the economic empowerment and social welfare, human development, roles and gender relations, and women's rights, access to justice and security.

Law No. 05/L-021 on the Protection from Discrimination (2015) is part of the legal framework for prevention and combating discrimination based on, *inter alia*, sex, gender, gender identity, sexual orientation, in order to implement the principle of equal treatment, also in regards to housing and other forms of property (Article 2, §1.9.). Its execution lays within the responsibilities of the Office for Good Governance in the Office of the Prime Minister, and Ombudsperson Institution.

CHAPTER 2: WHAT IS PROPERTY AND WHAT ARE PROPERTY RIGHTS?

Property includes, but is not limited to, physical goods or assets, but also a range of economic, tangible and intangible interests. The Law on Property and Other Real Rights in Kosovo¹² regulates types of property, which include:

- **Moveable property**, such as vehicles, or property that is not physically attached to the ground.
- **Immoveable property**, such as houses or apartments, the land itself or other property that is physically attached to the ground.

The right to property is a fundamental human right, recognized by a number of international human rights mechanisms (see page 5). However, the right to property may be subject to certain conditions or limitations. The legal framework in Kosovo guarantees the right to own property and states that law in accordance with public interest regulates the use of property. Furthermore, **no one can be arbitrarily deprived of property**, but the government may expropriate property if expropriation is authorized by law; necessary to achieve a public purpose or promote public interest; and those whose property has been expropriated receive immediate and adequate compensation.

Ownership is therefore very important for the enjoyment of property rights. Ownership refers to a set of rights that a property rights holder has, which includes: **right to possess the property, right to transfer the property ownership, right to be free from being interrupted in enjoying these rights**. In Kosovo, acquisition of property ownership is a two-step process, in addition to property *title*, registration of ownership in cadastral records is a legal requirement. Therefore,

¹⁰ UNICEF in Kosovo, *Analysis of the Situation of Women and Children in Kosovo*, 2019, <https://www.unicef.org/kosovoprogramme/media/1141/file/SITAN.pdf>, p. 21-22. (accessed on 7 July 2021).

¹¹ Agency for Gender Equality, *Kosovo Programme for Gender Equality 2020-2024*, <https://abgj.rks-gov.net/en/publikimet/107/programi-kosoves-per-barazi-gjinore>, accessed on 4 December 2020.

¹² Law No. 2009/03-L-154 on Property and Other Real Rights in Kosovo, 15 July 2009.

process of **registering property** guarantees ownership rights¹³. Therefore, knowing how to register property is crucial for advancing women's property rights.

On another note, some owners of the property, including women, have been deprived from their property rights by illegal occupation, because of the conflict in Kosovo. In that case, the Kosovo Property Comparison and Verification Agency (formerly Kosovo Property Agency), has been the main institution to support individuals in reinstating access to their property.

CHAPTER 3: TYPES OF PROPERTY REGISTRATION

WHAT IS OWNERSHIP?

In Kosovo, **property ownership** refers to having the sole right to the property, possessing it, excluding others from any interference with the property and, independently deciding to sell or rent the property. In other words, not sharing the right to property with any other person. Women and men can register property as a sole owner when they individually purchase the property; when they inherit property, and when ownership has been transferred to them solely.¹⁴ The property that has been acquired during marriage is not sole property ownership and it is subject to equal division in case of divorce.

In Kosovo, **immoveable property and vehicles are required to be registered in the cadastral records**.¹⁵ Immoveable property is registered through a written request to the cadastral office of the municipality where the property is located. The municipal cadastral office will then confirm the time and date of receipt of the application for registration. The application for registration of a house or an apartment is to be submitted by the owner or someone with legal authorization to register the property on the owner's behalf.¹⁶

PROPERTY REGISTRATION - BEFORE, DURING AND AFTER MARRIAGE

There are different ways to register property jointly, depending on whether the property is co-owned with another individual or is jointly owned with a spouse. This section discusses the concept of joint or co-owned property and issues related to registering property during marriage, and the division of property following a divorce.

Co-ownership of property refers to sharing ownership over property with another individual or individuals. If the shares of ownership are not stated in advance, it is presumed that all owners have equal shares.

The co-owners are allowed to use the property in proportion to their share, and any assets accrued from the property are divided in proportion to their shares. A co-owner also has the right to dispose of their share of the property without the consent of the other owners. However, all owners must jointly administer the co-owned property.¹⁷

Co-ownership is different from **joint marital property**, which refers to the equal ownership rights of both spouses to most of the wealth accrued during a marriage, including property. Therefore, any property gained during marriage is considered the joint wealth of both parties, and, legally, **registration of property shall be in the names of both spouses**. Both spouses have equal shares in the property accrued during marriage. However, in Kosovo, joint marital property is often not registered in the names of both spouses. Since both spouses have equal shares of joint marital property, registration

¹³ Law No. 2002/5 on Establishment of the Immoveable Property Register, as amended by Law No. 04/L-009, 11 August 2011.

¹⁴ See Article 18, Law No. 2009/03-L-154 on Property and Other Real Rights in Kosovo, 15 July 2009.

¹⁵ Information on how to register a property can be found on the website of the Kosovo Cadastral Agency: <http://www.kca-ks.org/sr/registro-pronen> [available only in Albanian language].

¹⁶ See Article 13, Law No. 04/L-013 on Cadastre, 29 July 2011.

¹⁷ Law No. 03/L-154 on Property and other Real Rights, Article 51-53.

should reflect this. **Property ownership can help individuals to have collateral, which allow them to contract mortgages and loans, or start businesses.** Therefore, it is significant that both spouses have equal access to opportunities that arise from being property owners, which can be much more difficult if the property is only in the name of one spouse. In this case, if the partner wants to be active in the economic sphere (get a loan, access to subsidies, start a business) this is impossible due to the fact that he/she do not own property.

Not all property is considered joint marital property. **Separate marital property** refers to property that belongs exclusively to one spouse or the other. This includes:

- Property acquired before the marriage.
- Inherited property or donated property.
- The share of the joint property that belongs to each spouse.
- Artwork and intellectual property.

In the case of **divorce** and dissolution of a marriage, both spouses are entitled to **equal shares** of their joint marital property. Given that property acquired during a marriage is considered joint marital property (other than those properties designated as separate marital property) regardless of whether or not it has been registered in both spouses' names, the property should be equally divided.

However, in order to ensure that this is adhered to as foreseen by the Law on Family¹⁸, **spouses should always ensure that joint marital property is registered in the name of both spouses.**

CHAPTER 4: WHAT ARE RIGHTS TO INHERITANCE?¹⁹

Inheritance refers to the transfer of property from a deceased person (decedent) to their heirs (living descendants). When the deceased has not left a will for any or all of their property, or when the will is fully or partially invalid, inheritance is based on legal succession. Legal succession comes in question only in the absence of a will. There are three ranks of inheritance/legal succession:

- 1st rank: inheritance is transferred to the children and spouse of the deceased. The children and spouse shall inherit in equal shares.
- 2nd rank: inheritance is transferred to the spouse and parents of the deceased (when there are no children). The spouse and parents shall inherit in equal shares.
- 3rd rank: inheritance is only transferred to the spouse of the deceased (when there are no parents and siblings of the deceased). The spouse shall inherit fully.

While men and women have equal rights to inheritance according to the legal framework in Kosovo, patriarchal traditions and customary practices often have a negative impact on women enjoying equal inheritance rights. Due to family and social pressure, some women decide to waive their right to inherit. In other cases, the families decide not to include women heirs in the act of death.²⁰ All practitioners, particularly the notaries, should recognize that the ranks identified above apply equally to both men and women.

¹⁸ Supra note 2

¹⁹ Based on the Law No. 2004/26 on Inheritance in Kosovo, 28 July 2004.

²⁰ Agency for Gender Equality, Kosovo Programme for Gender Equality 2020-2024, <https://abgj.rks-gov.net/assets/uploads/files/AGE%20Kosovo%20Program%20for%20Gender%20Equality%202020-2024.pdf>. (Accessed on 24 June 2021).

Children, spouses and parents are compulsory heirs.²¹ Grounds for exclusion from inheritance are limited and are outlined in the Law on Inheritance in Kosovo. Procedures for review of inheritance cases can be conducted through both Basic courts and notaries within each municipality.²²

CHAPTER 5: INFORMAL SETTLEMENTS AND UNPERMITTED CONSTRUCTIONS

INFORMAL SETTLEMENTS

In Kosovo, informal settlements refer to housing with one or more of the following characteristics:

- Informal ownership of the property.
- Inadequate or deprivation of elementary services- such as proper running water, electricity or sewage systems.
- Inadequate participation in governance, including in decision-making process of interested parties (for example, during the development of the municipal spatial planning documents).
- High risk of structural failure of the building.

Some of the informal settlements can pose additional threats for women and girls, e.g. the lack of proper sanitation, hygiene and safe water access may have impact on sexual and reproductive rights of women and girls.

In Kosovo, all level of institutions are legally required to regularize informal settlements, which are identified within their municipal spatial planning documents. This can be done in one of three ways:

- Improving the condition of the settlements - including infrastructure and services within the settlement.
- Destroying and re-building the settlement in line with adequate infrastructure and provision of services. This would involve relocating inhabitants for a set amount of time.
- Destroying and relocating the entire settlement and inhabitants to a new area. This action is proposed when a settlement is too close to a potentially dangerous zone- for example, when a settlement is too close to a municipal garbage dump or contaminated land.

An important component of regularizing informal settlements is prioritizing the services offered in order to make the settlement of adequate condition. Men and women may have different perspectives of what services should be prioritized, and what the needs and concerns are for the inhabitants in the settlement. One of the main concerns for women and girls is the access to safe reproductive health, physical safety, access to care facilities for children and elderly, etc. As it is the case with social housing, municipalities have a legal obligation to hold public consultation with all residents to determine municipal priorities in that regard. An outreach to under-represented groups is of crucial importance otherwise their voices and needs will not be part of the planning and their automatic exclusion will happen.

UNPERMITTED CONSTRUCTIONS

Treatment of constructions without permit is another issue which may affect the rights of women and men. Namely, by mid-2016 the construction of buildings without permit Kosovo-wide amounted to around 350,000 constructions.²³ The relevant authorities have addressed the issue through promulgation of the Law on Treatment of Constructions without Permit²⁴. While the municipalities have the responsibility to implement the law, they should ensure that women's rights

²¹ In addition, according to the Article 30 of the Law on Inheritance (2004) the compulsory heirs are: (1) the decedent's descendants, adoptees, their descendants, his or parents, and spouse; (2) Decedent's grandparents, and siblings, are compulsory heirs only if they suffer from permanent and total disability to work and lack the means for living.

²² The information on how to register inherited property can be found on the Kosovo Cadastral Agency website: <http://www.kca-ks.org/sr/regjistro-pronen>. [available only in Albanian language].

²³ USAID, *Buildings Constructed Without Permits In Kosovo Move Toward Legalization*, https://www.usaid.gov/results-data/success-stories/laying-foundations-ownership-rights-and-vibrant-property-market-through?fbclid=IwAR1LUoFXOlzim1kYMXZxid8iUTHMBXUSwtlFSesEI-D_oc_FQ3RmatUSA9M, accessed on 7 July 2021.

²⁴ Law No. 06/L-024 on Treatment of Constructions without Permit, August 2018.

are respected in the process, which also creates opportunity to advocate for registration of spouses' joint property ownership.

CHAPTER 6: WHO ARE THE STAKEHOLDERS IN THE MUNICIPALITY?

Municipal Human Rights Units (MHRUs) and Municipal Officers for Gender Equality (MOGEs)

MHRUs and MOGEs are mechanisms responsible for the promotion and protection of human rights at the municipal level and in accordance with the laws, policies and international standards [see p. 9 in reference to MOGEs].

Municipal Cadastral Officers (MCOs)

MCOs deal with registering privately owned immovable property and municipality owned immovable property. They also review and complete administrative procedures for the return of land to the owner, and identify and settle interim measures prior to courts decisions on land. MCOs are also responsible for registering mortgages, court imposed interim measures on disputed properties, and for maintaining, correction and harmonizing records of settlements, villages, streets and numbers of objects and buildings.

Non-Governmental Organizations (NGOs)

NGOs and women's rights specialized NGOs can play an important role in advocating and lobbying for the rights of women. The NGOs included within the list of resources in this document specifically work to foster gender equality and equal access to property and housing rights. This list is not exhaustive, but rather is based on OSCE field research.

Free Legal Aid

District Legal Aid Bureaus provide free legal aid to those who qualify. They can facilitate women's access to property rights, by providing paralegal and legal information and advice for women who are unaware of their rights in this regard, and by representing women in court or administrative bodies and by assisting with drafting of legal submissions and procedures.

Ombudsperson Institution (OI)

The OI is an independent institution mandated to address alleged human rights violation by public institutions in Kosovo. The OI conducts investigations, issues reports and provides legal services and public advocacy. The OI provides services free of charge and accepts complaints from anyone in Kosovo. The OI offices are located in Prishtinë/Priština, Pejë/Peć, Prizren, Gjakovë/Đakovica, Mitrovicë/Mitrovica South, Mitrovica/Mitrovicë North, Gračanica/Graçanicë, Gjiilan/Gnjilane and Ferizaj/Uroševac.

Notary

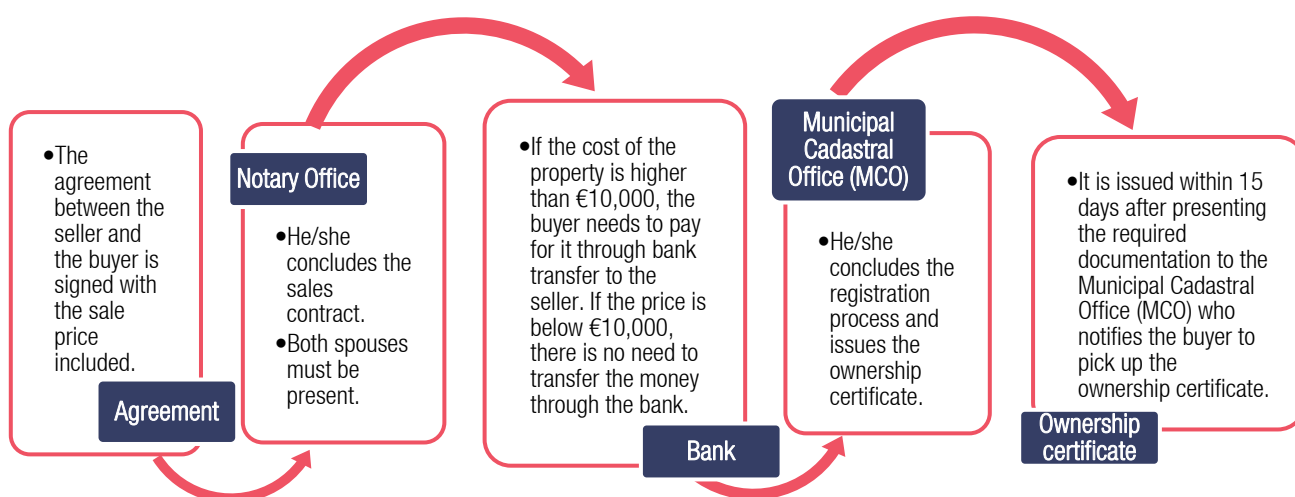
Notary service is a public service that aims to protect legal interests of natural and legal persons. Notary is a professional lawyer, public official, appointed by the Ministry of Justice, who are independent and unbiased in exercising the notary services. The notary functions are: compilation and verification of contracts, notarization of statements, certification of signatures, and reviewing non-contested inheritance cases and other duties as provided in the Law on Notary, from which the mandate and functions of notaries derive.²⁵

²⁵ Law No. 06/L-010 on Notary, 26 December 2018.

CHAPTER 7: HOW TO REGISTER A PROPERTY?²⁶

HOW TO REGISTER A PROPERTY THAT HAS BEEN PURCHASED?

Registration of the property title in the immovable property rights registry, in Municipal Cadastral Office, is a precondition to acquire property right over the immovable property (after you have concluded a sales contract, received a decision from court or administrative bodies, or other relevant document foreseen by the Law No. 2002/5, as amended and supplemented by Law No. 04/L-009 Article 3, para. 3.7).

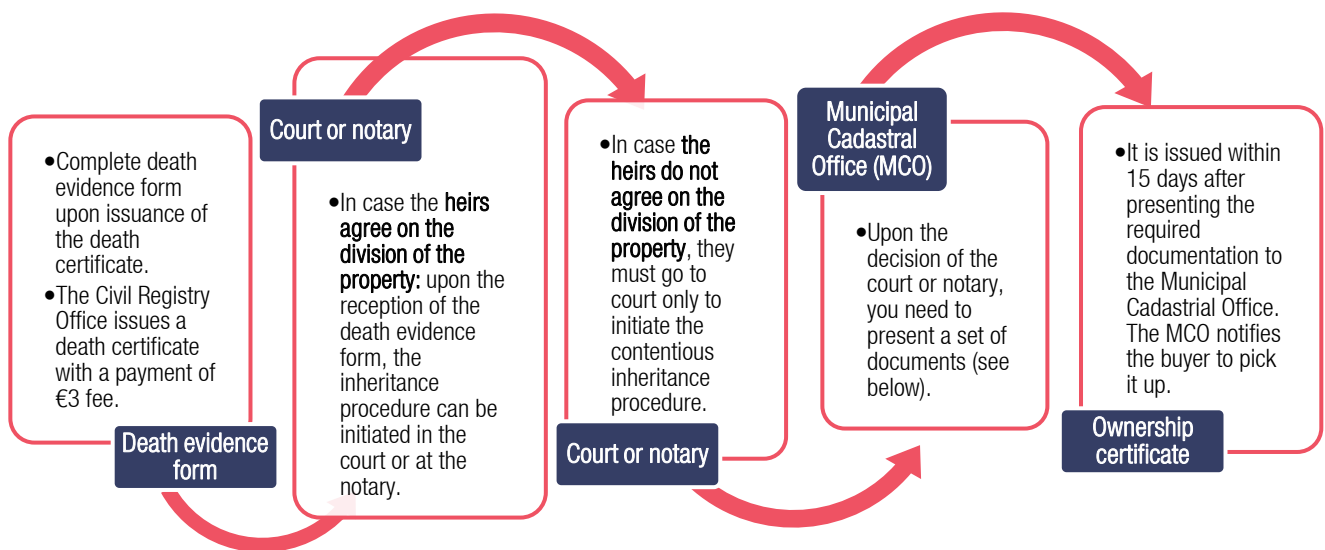


REQUIRED DOCUMENTS AT THE NOTARY OFFICE:	REQUIRED DOCUMENTS AT MUNICIPAL CADASTRAL OFFICE
<ul style="list-style-type: none"> ✓ Copy of your Kosovo ID card and of the seller, and your spouse. ✓ Proof of payment of the purchase price (bank invoice or personal receipt). ✓ Certificate of ownership of the seller, which is issued by the Municipal Cadastral Office (MCO) with a payment of €4 fee. ✓ In case the property has to be divided, a copy of the property plan, issued by the MCO geodesy sector for a fee of €5. 	<ul style="list-style-type: none"> ✓ Completed registration application form. ✓ A copy of the notarized sales contract. ✓ All documents provided to the notary. ✓ Proof of payment of the immovable property tax (from the Municipal Finance Office). ✓ Proof of payment of the registration fee (payment depends on the value of the property from €30 to €500). <u>If the property is registered as marital (joint) property between husband and wife, there is no registration fee.</u> Any payment of the fee or tax over €10 must be made at the bank and proof of bank payment is required. Payments under €10 are paid at the relevant office.

HOW TO REGISTER A PROPERTY THAT HAS BEEN INHERITED?

When an adult dies, the deceased's property should be distributed to that person's heirs through a formal inheritance procedure. The spouse and children (daughters and sons) have the right to inherit the property as first-rank heirs. In their absence, the Law on Inheritance regulates the order of inheritance. If all the heirs agree on how to divide the property between them, then the inheritance procedure is an uncontested procedure that can be initiated in court or at the notary. If the heirs do not agree on the division of property, then they must go to court to initiate the contentious inheritance procedure. Heirs should ask the court or notary about the fees to be paid in connection with this procedure.

²⁶ See Kosovo Cadastre Agency, available at <http://www.kca-ks.org/en/akk>, accessed on 7 July 2021.

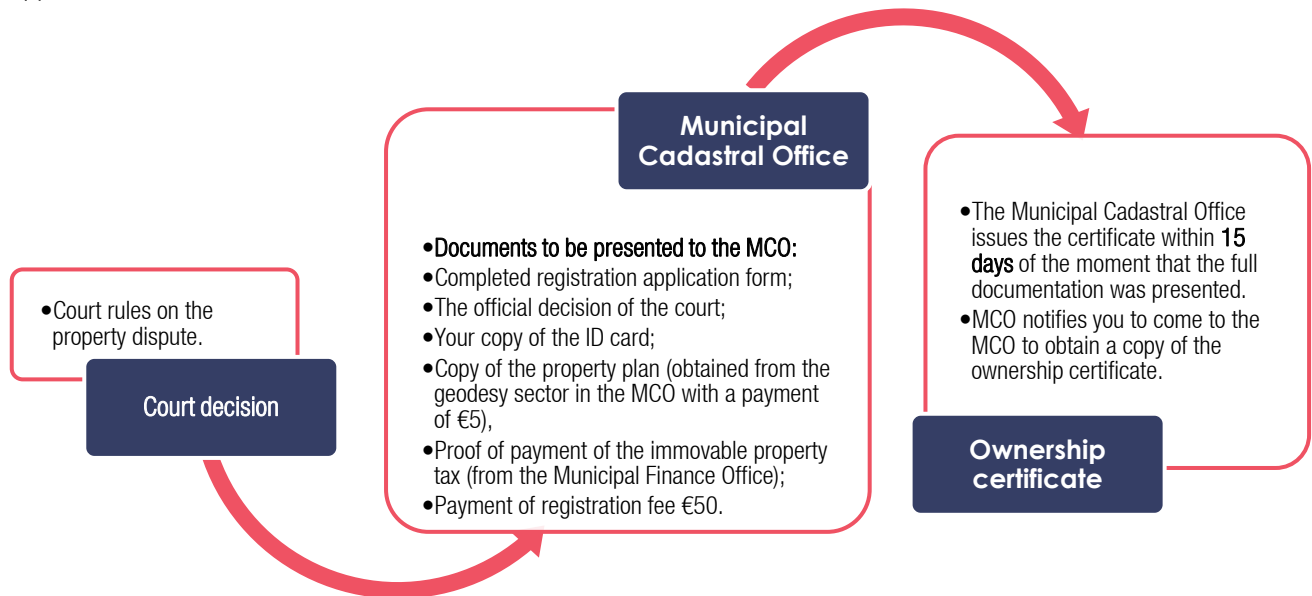


Remember: The death evidence needs to contain complete information about all the movable and immovable property of the deceased and **the list of all heirs (male and female).**

REQUIRED DOCUMENTS AT MUNICIPAL CADASTRAL OFFICE	IN CASE THE HEIRS WANT TO DIVIDE THE PROPERTY:
<ul style="list-style-type: none"> ✓ Completed registration application form. ✓ Inheritance decision issued by a notary or court. ✓ All documents provided to the notary or court (except proof of death and death certificate). ✓ Proof of payment of immovable property tax (from the Municipal Finance Office). ✓ Proof of payment of the registration fee (<u>if the heirs have a notarial decision, the fee is €10 per heir. If the heirs have a court decision, the fee is €50</u>). ✓ Any payment of the fee or tax over €10 must be made at the bank and proof of bank payment is required. All payments under €10 are paid at the relevant office. 	<ul style="list-style-type: none"> ✓ If the heirs want to divide the property, a geodetic survey of the property is required. ✓ The MCO can provide the list of surveyors and surveying companies as well as the surveying fees. The heirs must sign the contract at the notary office where the details of the division of property are given. ✓ Within 60 days from the realization of the geodetic measurements, each heir must submit the request to the MCO for the registration of the divided property. ✓ The heir must attach the notarized contract and pay the fee of €20.

HOW TO REGISTER PROPERTY RIGHTS BASED ON A COURT DECISION?

When the court rules on a property rights dispute, it issues a decision confirming ownership rights over that immovable property. If you are the person whose property rights have been established by the court decision, the following process applies.



HOW TO REGISTER PROPERTY RECEIVED AS A GIFT?

A person can also become the owner of a property through receiving it as a gift. To start the process of registration of property received as a gift in the Municipal Cadastral Office, a contract is required between the donor and the recipient, concluded officially by the notary in the presence of the donor and the recipient at the notary office. The notary compiles the notarial deed/contract that contains specific information about the property in question. The notary informs the donor and the recipient on the obligations they assume with the execution of the contract. The contract stipulates that the recipient agrees to accept the gift.

The notary fee for a gift from a parent to a child is 50% of the fee that applies in case of sale of the property, a fee which is based on the value of the property. If the property being donated is to be separated from a larger property, the donor must hire a licensed geodesy surveyor or surveying company to conduct the separation of the property.

The owner of an immovable property (donor) can transfer the right over his/her property or a part of his/her property to the recipient free of charge. The recipient may be his/her potential legal heirs or a third/external party. The recipient(s) must agree or disagree on such a donation. Property subject to this transfer may not be part of a subsequent inheritance process after the death of the owner (unless this transfer impedes the realization of the inheritance right of one or more legal heirs). The relationship between the donor and the recipient is defined in the Law on Obligations and partly in the Law on Inheritance.

The documents that have to be presented to the MCO in that case entail: completed application registration form (Annex 3); The gift contract, drafted and certified by a notary; Your copy of the ID card; Proof of payment of immovable property tax (from the Municipal Property Tax Office); Proof of payment of the registration fee (different fees apply, MCO will inform on the correct fee applied in each specific case). As in other cases, the MCO issues the ownership certificate within 15 days.

CONCLUSIONS

Kosovo has a well-developed policy and legal framework on the access to property rights. However, there are a few remaining challenges, confirmed also in the *Kosovo National Strategy on Property Rights* that refer to insufficient enforcement of these laws, particularly for women, displaced persons and non-majority communities. It is under this premise that the present guide has been drafted, contributing to better implementation of the existing laws and regulations.

The awareness of one's property rights, which includes, *inter alia*, the knowledge of administrative requirements, legal processes and the main stakeholders, varies according to gender, age, community and place of residence (urban vs. rural). While the main legislative documents are usually widely available, non-Albanian communities are basically deprived from access to practical information on how to register a property; none of the informative brochures on property registration nor the template of the property registration form (available on the Cadastral Agency's website) are available in languages spoken by most non-majority communities. Moreover, outreach and awareness raising campaigns in the rural areas are of crucial importance.

Consequently, the relevant institutions and civil society should increase their efforts in raising awareness on the access and protection of the property rights of women, displaced persons and non-majority communities so they can fully exercise in practice their rights to property. That includes delivering an informed advice to all individuals that want and/or need to be informed about their property rights. None of these initiatives should be hampered by the traditional social norms nor by a restricted access to information.

ANNEX 1: REGISTRATION APPLICATION FORM

REQUEST FOR REGISTRATION OF PROPERTY RIGHTS

Municipality _____

Cadastral Zone _____

Cadastral Unit/s

1. Applicant Information

Name / Company Name:	Surname:	Parent's name:
Personal Number: Business Number: (for legal persons and companies)	Address: Phone number:	

2. Applicant: Owner User Authorised representative

3. List of necessary documents:

Owner/User	Authorised representative
1 <input type="checkbox"/> ID Card / Business certificate	1 <input type="checkbox"/> ID Card / Business certificate
2 <input type="checkbox"/> Contract (original or certified copy by the competent authority)	2 <input type="checkbox"/> Contract (original or certified copy by the competent authority)
3 <input type="checkbox"/> Geodetic Survey (in case of newly created cadastral units)	3 <input type="checkbox"/> Geodetic Survey (in case of newly created cadastral units)
4 <input type="checkbox"/> Ownership Certificate	4 <input type="checkbox"/> Authorisation (if the party is represented by someone else)
5 <input type="checkbox"/> Registration Fee	5 <input type="checkbox"/> Ownership Certificate
6 <input type="checkbox"/>	6 <input type="checkbox"/> Registration Fee

ANNEX 2: MUNICIPAL DIRECTORY

REGIONAL CENTRE PRIZREN

MUNICIPALITY OF DRAGASH/Dragaš

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Dragash/Dragaš	Str. Sheshi i Dëshmorëve, nn	Not available	+383(0)29281543
Municipal officer for gender equality and municipal human rights unit	Municipal Building Str. Sheshi i Dëshmorëve, nn	lindita.piraj@rks-gov.net Municipal Officer For Gender Equality mehmed.hamza@rks-gov.net Municipal Officer For Human Rights	044389757 044354629
Kosovo Police Station	Str. Brod nn, Dragash/Dragaš	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Covred by the Prizren Field Office	Not available (only for Main office in Prishtinë/Priština) info@ombudspersonkosovo.org	+383(0)29 222 138
Basic Court	Basic Court in Prizren Dragash/Dragaš branch Sheshi i Dëshmorëve, nn	Afërdita Kicaj, Press and Public Information Officer (PPIO); Aferdita.Kicaj@gjyqesori-rks.org Sabaheta Kurteshi -Supervisory Judge; Sebahate.Kurteshi@rks-gov.net	029 222 125; 045 418 394 (Information Desk) 045 418 632 (PPIO)
Basic Prosecution Office	Under Basic Prosecution Office in Prizren Str. William Walker, nn	Admir Shala, Chief Prosecutor; Admir.Shala@rks-psh.org Fitore Mehmeti- PPIO; Fitore.a.Mehmeti@rks-psh.org	029223163 045 381 758 (PPIO)
Center for Social Work	Str. 13 Ushtaret, nn	Ibrahim Gashi - Director ibrahim-64_br@hotmail.com	044 415 635
Free Legal Aid	Free legal office is located in Center for Social Work and is operational on Thursday and Friday	Veton Halili-Legal Officer	049 585 768

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Women's initiative/ Inicijativa e grave/ Inicijativa žena	Sheshi i Dëshmorëve, nn	Xhejrane Lokaj Xhejrane_55@hotmail.com	044327922	To support women in Dragash/Dragaš municipality.	Women	Promoting gender equality, empowerment of women, health education of women; Awareness-raising on domestic violence.
Co-ordination Mechanism Against Domestic Violence	Municipal Building Str. Sheshi i Dëshmorëve, nn	Lindita Piraj lindita.piraj@rks-gov.net	044389757	To provide immediate and comprehensive reaction against domestic violence, the effective co-ordination of institutional response to address violence cases and to contribute to the creation of proactive policies against domestic violence in Municipality of Dragash/Dragaš.	Victims of domestic violence	Regular meetings of the group; Help Implementation of the strategy against domestic violence.

MUNICIPALITY OF MALISHEVË/MALIŠEVO

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Malishevë/Mališevo	Str. Gjergj Kastrioti-Skënderbeu, nn	komuna.malisheve@rks-gov.net	+383(0)29 269 043
Municipal officer for gender equality and municipal human rights unit	Str. Gjergj Kastrioti-Skënderbeu, nn	Vera Bytyqi verabytyqi235@hotmail.com	029 269 003 049 487 973 044 407 973
Kosovo Police Station	Str. Adem Jashari, nn, Malishevë/Mališevo	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Prizren Field Office Str. Remzi Ademi, nn	Not available (only for Main office in PR) info@ombudspersonkosovo.org	+383(0)29 222 138
Basic Court	Basic Court in Gjakovë/Đakovica Malishevë/Mališevo branch Hisni Mazreku, nn	Lekë Muqaj-PPIO; Leke.Muqaj@rks-gov.net Lulzim Paqarizi-Supervisory Judge; Lulzim.Paqarizi@qivqesori-rks.org	029 269 011 044 255 439 (PPIO)
Basic Prosecution Office	Covered by Gjakovë/Đakovica Basic Prosecution Office	Ali Uka-Acting Chief Prosecutor; Ali.Uka@rks-psh.net	0390 322 419
Center for Social Work	Str. Skenderbeu, nn 24000 Malishevë/Mališevo Not able to confirm correct address CSW is located near town park, opposite town library	Afrim Zogaj-Acting director qpsmalisheve@gmail.com	044 204 708
Free Legal Aid	Office is located in Center for Social Work	Agron Kastrati-Legal Officer	045 340 005

MUNICIPALITY OF MAMUŠA/MAMUSHË/MAMUŠA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Mamuša/Mamushë/Mamuša	Str. Main Square	Not available	+383(0)29 273 260
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Municipal Building Mamuša/Mamushë/Mamuša	Not available	029273260
Kosovo Police Station	Substation Mamuša/Mamushë/Mamuša (address not available)	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Prizren Field Office	Not available (only for main office in Pristina) info@ombudspersonkosovo.org	+383(0)29 222 138
Basic Court	Covered by Prizren Basic Court Str. Ibrahim Lutfiu, nn	Afërdita Kicaj-PPIO; Aferdita.Kicaj@qivqesori-rks.org	029 222 125 045 418 394 (Information Desk) 045 418 632 (PPIO)
Basic Prosecution Office	Covered by Prizren Basic Prosecution Office	Admir. Shala-Chief Prosecutor Admir.Shala@rks-psh.org Fitore Mehmeti-PPIO Fitore.a.Mehmeti@rks-psh.org	029223163 045 381 758 (PPIO)
Center for Social Work	Covered by office in Prizren	Nuhi Koqinaj – Director nuhi.koqinaj@rks-gov.net	038 200 35 301
Free Legal Aid	Covered by office in Prizren	Fjorda Mujollar – Legal Aid Officer Besnik Gashi – Legal Aid Officer	029 230 554

MUNICIPALITY OF PRIZREN

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Prizren	Str. Remzi Ademi, nn	info@prizreni-gov.org	+383(0)29 241 925
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Remzi Ademi, nn	Not available	+383(0)29241391
Kosovo Police Station	William Walker nn Police Station Prizren North - Lubizhde/Ljubizda village, Prizren	info@kosovopolice.com	92 (landline) 192 (mobile)
Kosovo Property Agency Regional Office	Str. Jeronim De Rada 74	Not available	+383(0)29 231 469
Legal Aid – District Bureau for Legal Aid (DBLA)	Marin Barleti 11	Not available	+383(0)29 230 554
Civil Rights Program/Kosovo	Str. Maja e pikellimes 22	crp.pz@crpkosovo.org	+383(0)29 222 552
Ombudsperson Institution	Prizren Field Office Str. Remzi Ademaj nn	Not available (only for Main office in PR) info@ombudspersonkosovo.org	+383(0)29 222 138
Privatization Agency of Kosovo Regional Office	Str. Pushkatarëve 9 (Main Square - Shatërvan)	info@pak-kosovo.org	+383(0) 38 500 400 (HQ in Prishtinë/Priština)
Basic Court	Prizren Basic Court Str. Ibrahim Lutfiu, nn	Afërdita Kicaj- PPIO; Aferdita.Kicaj@gjyqesori-rks.org Artan Sejrani -Acting President of Basic Court Artan.Sejrani@gjyqesori-rks.org	029 222 125 045 418 394 (Information Desk) 045 418 632 (PPIO)
Basic Prosecution Office	Prizren Basic Prosecution Office William Walker, nn	Admir Shala-Chief Prosecutor Admir.Shala@rks-psh.org Fitore Mehmeti-PPIO Fitore.a.Mehmeti@rks-psh.org	029223163 045 381 758 (PPIO)
Center for Social Work	Str. Remzi Ademaj nn Prizren, 20000	Nuhi Kocinaj – Director nuhi.kocinaj@rks-gov.net	038 200 35 301
Free Legal Aid	Ministry of Justice building, Probation service nn Prizren	Fjorda Mujollar – Legal Aid Officer Besnik Gashi – Legal Aid Officer	029 230 554

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
One to One Kosova	Str. Fehim Ibrahim 19	onetoonkosova@hotmail.com	029230556	To offer counselling services for families.	Children (including children with special needs) and victims of domestic violence.	Counselling; Advocacy and lobbying; Capacity-building; Rehabilitation.
Women for Women with special needs	Str. Zahir Pajaziti, nn	Femra-femres@hotmail.com	Not available	To empower women with disabilities by promoting access to economy, health, education, politics and gender equality.	Women and girls with special needs.	Advocacy and lobbying; Empowerment of women and girls with special needs; Domestic violence; - Rehabilitation, employment, education, handcraft.
Dora-Dores	Str. Mbreti Zog 59	dora_dores@yahoo.com	hotline: 044844221	To support women in all aspects. To strengthen the role of women in the society.	Women	Counselling and psychosocial support; Capacity-building; Promoting women self- employment;

						- Supporting draft-strategies on gender equality for Prizren and Dragash/Dragaš.
Teuta	Str. Sheshi Shadrvan, nn	Not available	Not available	To promote the emancipation of women and to advance their position in society.	Girls and women	Capacity-building; Advocacy.
Equality	Prizren	Not available	Not available	To promote empowerment of women.	Girls and women (mainly targeting Kosovo Bosniak community).	Capacity-building; Advocacy; Promoting gender equality.

MUNICIPALITY OF RAHOVEC/ORAHOVAC

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Rahovec/Orahovac	Str. Xhelal Hajda – Toni	Not available	+383(0)29 276 037 +383(0)29 276 737 +383(0)29 276 039
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Municipal building Str. Xhelal Hajda Toni	Ekrem Bytyqi ekrem_b_kemi@hotmail.com	044 107 026
Kosovo Police Station	Str. Sheh Mihedini, nn	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Prizren field office	Not available (only for Main office in Pristina) info@ombudspersonkosovo.org	+383(0)29 222 138
Basic Court	Basic Court in in Gjakovë/Đakovica Rahovec/Orahovac branch 8 Dëshmorët e Kombit, nn	Lekë Muqaj-PPIO; : Leke.Muqaj@rks-gov.net Supervisory Judge Jonuz Bugari; Jonuz.Bugari@gjvqesori-rks.org	029 276 224 044 255 439 (PPIO)
Basic Prosecution Office	Covered by Gjakovë/Đakovica Basic Prosecution Office Nënë Tereza, nn	Ali Uka- Acting Chief Prosecutor; Ali.Uka@rks-psh.org	0390 322 419
Center for Social Work	Str. Xhelal Hajda – Toni Str (near municipal building)	Bilbil Oruqi gpsrahovec@gmail.com	045 884 551
Free Legal Aid	Covered by office in Gjakovë/Đakovica	Nora Dobruna	0390 320 270

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Hareja	Str. Bujar Thaçi	shpg_hareja@hotmail.com	Not available	To promote the empowerment of women, children and persons with disabilities.	Women, children, persons with disabilities.	Counselling; Awareness-raising and capacity-building activities; Vocational training; Education/health care.
Jefimija	Velika Hoča/Hoqa e Madhë (no street name or number)	Not available	Not available	To support economic independence of women.	Women	In the past: Capacity-building of women (professional courses -knitting, sewing, hairdresser, English language).
Association of women widows	Krushë e Madhe/Velika Kruša	kb1_krusha@hotmail.com	Not available	To support economic empowerment of women in rural areas.	Women and girls with special focus on self-supported mothers.	Vocational training; Business support and promotion of women's employment.

MUNICIPALITY OF SUHAREKË/SUVA REKA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Suharekë/Suva Reka	Not available	komunaesuharekes@gmail.com	+383(0)29 271 282
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Municipal building, Str. Brigada 123	Habibe Bytyqi habibebytyqi@hotmail.com	029272662
Kosovo Police Station	Str Brigada 123 nn, Suharekë/Suva Reka	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Prizren Field Office	Not available (only for Main office in PR) info@ombudspersonkosovo.org	+383(0)29 222 138
Basic Court	Prizren Basic Court Branch in Suharekë/Suva Reka Str. Brigada 123, nn	Afërdita Kicaj PPIO aferdita.kicaj@rks-gov.net Nuredin Abazi- Supervisory Judge Nuredin.Abazi@rks-gov.net	029 222 125 045 418 394 (Information Desk) 045 418 632 (PPIO)
Basic Prosecution Office	Covered by Prizren Basic Prosecution Office	Admir Shala-Chief Prosecutor; Admir.Shala@rks-psh.org Fitore Mehmeti; Fitore.a.Mehmeti@rks-psh.org	029223163 045 381 758 (PPIO)
Center for Social Work	Str. Brigada 123, nn	Sami Rakaqi - Director	qpstherand@gmail.com
Free Legal Aid	Free legal office is located in Center for Social Work and is operational on Tuesday and Wednesday	Veton Halili - Legal Officer	049 585 768

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
NGO Alternatives for Integration	Suharekë/Suva Reka	api.2012@hotmail.com	044429201	To improve the position of women in society.	Women	Research, cultural activities, training and seminars.

REGIONAL CENTRE MITROVICË/MITROVICA

MUNICIPALITY OF GLOGOC/GLOGOVAC

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Glogoc/Glogovac	Str. Fehmi e Xhevë Lladrovci, nn	komuna.drenas@rks-gov.net	+383(0)38 584 074 0382 004 0800
Municipal officer for gender equality (MOGE)	Str. Skenderbeu, nn	Altina.mulaj@rks-gov.net	038584353 +38345532601
Kosovo Police Station	Str. Feronikeli, nn	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution ²⁷			
Basic Court	Basic Court in Prishtinë/Priština Branch in Glogoc/Glogovac	Head of Branch Court Avdi Haxhaj Avdi.Haxhaj@rks-gov.net	+383 38 584-923
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	Kujtim Munishi-Head of Basic Prosecution; Kujtim.Munishi@rks-gov.net	+383 38 200 18 711 +383 38 200 18 989
Center for Social Work	Str. Bedri Shala 31	qpsdrenas@gmail.com	+ 383 44 181 622
Free Legal Aid ²⁸	Not available	Not available	Not available

²⁷ Covered by Prishtinë/Priština Office and Mitrovicë/Mitrovica Field Office

²⁸ Covered by the Free Legal Aid office from Prishtinë/Priština.

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Centre for protection of women and children ²⁹	Str. Skenderbeu, nn	cpwcdrenas@yahoo.com	Not available	To provide support to victims of domestic violence	Women and children	Psychological support; Vocational training.
Centre for Promotion of Women's Rights	Str. QendraTregtare 42	qendra-drenas@hotmail.com kadire_tahiraj@hotmail.com	+383 (0) 44 282 455	To identify abused women; provide housing assistance in Kosovo shelters; provide humanitarian aid, etc.	Women and girls	Legal aid; Gender-based and domestic violence; Psychological Assistance; Rehabilitation and Reintegration.

MUNICIPALITY OF LEPOSAVIĆ/LEPOSAVIQ

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Leposavić/Leposaviq	Str. Vojske Jugoslavije 33	opstinaleposavic@gmail.com ; leposavicso@gmail.com	+383(0)28 83 860
Municipal officer for gender equality and municipal human rights unit (MHRU)	Str. Vojske Jugoslavije 33	Municipal Officer for Gender Equality - Biljana Miletić Email: Not available	+38364 551 99 11
Kosovo Police Station	Str.Vojske Jugoslavija 21	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution ³⁰	Mitrovica/Mitrovicë North Sub-Office Str. Princ Milos, nn	Head of Sub-Office Miljana Šćekić mscekic@ombudspesonkosovo.org	064 95 60 050 +383 45 455 319
Basic Court	Basic Court Mitrovicë/Mitrovica Branch Court Leposavić/Leposaviq Str. Nemanjina nn	Head of Branch Court Zlatica Vukašinović zlatica.vukasinovic@rks-gov.net	Not available
Basic Prosecution Office	Mitrovicë/Mitrovica Basic Prosecution Office Bosniak Mahala, Mitrovica/Mitrovicë North	Chief of Prosecution office Shyqyri Syla Shyqyri.syla@rks-gov.net	045/817 964 044/273 626
Centre for Social Work	Str. Nemanjina nn	Goran Milicevic, goran.milicevic@rks-gov.net	+38364 820 4041
Free Legal Aid ³¹	Mitrovicë/Mitrovica South Str. Afrim Zhitija, nn	Bjekovic.bajramka@hotmail.com	+383 44 842 618

MUNICIPALITY OF MITROVICË/MITROVICA SOUTH

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Municipal Building Str. Bedri Gina, nn	besa.veseli@rks-gov.net fitim.rama@rks-gov.net	028 321 04 ext. 229 MOGE 049 734 760 MHRU 044 397 018
Kosovo Police Station	Str. Bislim Bajgora	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Mitrovicë/Mitrovica Field Office Str. Regional Tax Administration Building	aberisha@ombudspersonkosovo.org	+383(0)28 530 138

²⁹ Qendra për mbrojtjen e grave dhe fëmijëve.

³⁰ Ombudsperson InstitutionInstitutionInstitutionInstitutionOmbudspersonInstitution in Mitrovica/Mitrovicë North covers Leposavić /Leposaviq.

³¹ Free Legal Aid in Mitrovicë/Mitrovica South covers whole Mitrovicë/Mitrovica region, including LeposavićLeposavićLeposavićLeposavićincludingLeposavić/Leposaviq.

	Agim Hajrizi Square Mitrovica/Mitrovicë North Sub-Office, Building Trepça Annex, Str. Filipa Višnjića 4		045 455 319 064 95 60 050
Kosovo Privatization Agency, Regional Office	Str. "Mbretëresha Teute" (opposite the former Jugobanka building) 40,000, Mitrovicë/Mitrovica South Phone: + 381 (0) 28 530 136/7 Str. Mitrovicë/Mitrovica North – Filip Visnjic, Trepca building, II floor, office No. 18	Not available	+383(0)28 530 136
Legal Aid – District Bureau for Legal Aid (DBLA)	Str. Vëllezërit Dragaj 16	Not available	+383(0)28 534-477
Civil Rights Program/Kosovo	Str. Agim Ramadani 29	crp.mi@crpkosovo.org	+383(0)28 539 458
Kosovo Privatization Agency, Regional Office	Str. Mbretëresha Teutë nn	info@pak-ks.org	+383 (0) 38 500 400
Basic Court	Basic Court Mitrovicë/Mitrovica Mitrovica/Mitrovicë North building: Str. Filip Višnjić 1 Mitrovicë/Mitrovica South building: Mbretëresha Teuta (former Jugobanka building)	President of Basic Court Nikola Kabašić nikola.a.kabasic@rks-gov.net gjthmitrovice@rks-gov.net	+383(0) 28 573 776 +383(0) 28 590 210
Basic Prosecution Office	Mitrovicë/Mitrovica Basic Prosecution Office Bosniak Mahala, Mitrovica/Mitrovicë North	Chief of Prosecution office Shyqyri Sylja Shyqyri.sylja@rks-gov.net	045/817 964 044/273 626
Center for Social Work	Str. Afrim Zhitia, nn 40000, Mitrovicë/Mitrovica South	Qpsmitrovice1@gmail.com ; Gani.n.mustafa@rks-gov.net	+383(0) 28 533-007 +383 (0) 44 226-205 +383 (0) 49 818-970
Free Legal Aid	Str. Afrim Zhitija, nn Building of the Ministry of Labor and Social Welfare, Square Isa Boletini 27 40000, Mitrovicë/Mitrovica South	Bjekovic.bajramka@hotmail.com Hajrije Kutllovci – Zahiti, Legal Officer	+383 44 842 618 +383(0) 28 534 477

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Mundesia NGO	Str. Vllezrit Dragaj 4	Mundesia_ngo@yahoo.com	028530360	To support, advise and build the capacity of women.	Women, including women from rural areas	Socio-economic development program; Awareness-raising activities Training on women's rights issues, including domestic violence; Establishment of women's groups.
GAGA – Gruaja Ashkane për Gratë Ashkanlike – Ashkali Woman for Ashkali Women	Str. Shemsi Ahmeti, nn 40000, Mitrovicë/Mitrovica South	ngo_gaga@yahoo.com Gjyleshah Fetahu – NGO manager	044 851 873 fix: 028 527-530	Support to Ashkali women	Kosovo Ashkali women	Tailoring courses, computer courses, advocacy and lobbying for women's rights.
Mitrovica Women Association for Human Rights	Str. 13 Mbretëresha Teutë	mitrovica.wahr@gmail.com vetone_veliu@yahoo.com	+383 (0) 44 165 751 +383 (0) 49 130 365	Women's empowerment, identification of community needs and creation of opportunities to further develop gender equality.	Women	The organization organizes meetings with women's groups; workshops and training on human rights, and awareness campaigns on women's rights.

MUNICIPALITY OF MITROVICA/MITROVICË NORTH

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Mitrovica/Mitrovicë North	Str. Nemanjina nn	Sinisa.krstic@rks-gov.net	+383(0)65 67 01 844 3484839
Municipal officer for gender equality (MOGE)	Str. Nemanjina nn	Marina.Raftovski@rks-gov.net	064 30 49 670
Kosovo Police Station	Str. Nemanjina nn	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Mitrovica/Mitrovicë North Sub-Office Str. Princ Miloš, nn	Head of Sub-Office Miljana Šćekić mscekic@ombudspesonkosovo.org	064 95 60 050 +383 45 455 319
Legal Aid – District Bureau for Legal Aid (DBLA) ³²	Not available	Not available	045 448581
Basic Court	Basic Court Mitrovicë/Mitrovica Mitrovica/Mitrovicë North building: Str. Filp Višnjić 1 Mitrovicë/Mitrovica South building: Mbretnesha Teuta (former Jugobanka building)	President of Basic Court Nikola Kabašić nikola.a.kabasic@rks-gov.net githmitrovica@rks-gov.net	+383(0) 28 573 776 +383(0) 28 590 210
Basic Prosecution Office	Mitrovicë/Mitrovica Basic Prosecution Office Bosniak Mahala, Mitrovica/Mitrovicë North	Chief of Prosecution office Shyqyri Sylja Shyqyri.sylja@rks-gov.net	045/817 964 044/273 626
Centre for Social Work	Bosniak Mahala Mitrovica/Mitrovica North	Director of Center for Social Work Dejan Djinović dejan.djinovic@rks-gov.net	0652032125

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Women's Rights ³³	Str. Čika Jovina 3, North City II, Mitrovica/Mitrovicë North	nvozenskopravo@gmail.com	+383(0) 65 8 465 629	To protect women's rights and strengthen the rule of law. To raise awareness in the field of human rights and humanitarian law, with special emphasis on the rights of women and children, victims of domestic violence, democracy, establishing the rule of law and civil society.	Women from northern Kosovo municipalities, with a special focus on the most marginalized.	Awareness-raising; Capacity-building; Free legal advice; Psychological support for domestic violence victims.
NGO Aktiv ³⁴	Str. Čika Jovina 3, North City II/6, Mitrovica North	office@ngoaktiv.org	+38365 5572 190	To empower local women through education on gender-based violence, divorce, child custody and other issues. To create efficient, and sustainable system for institutional response on domestic violence issues in the northern Kosovo. To lay the groundwork for the establishment and construction of a safe-house in north Kosovo.	Women (in northern Kosovo but also in Kosovo Serb majority municipalities south of Ibar/lbar river); female activists; domestic violence victims.	Capacity building; Awareness raising In the past, the NGO established a Task Force composed of representatives of local civil-society organizations and local institutions to conduct a feasibility study on safe house in northern Kosovo.
NGO Advocacy Centre for Democratic	Str. Čika Jovina 3, North City II/6, Mitrovica North	Office@acdc-kosovo.org	+383(0) 64 11 77 871 +383 (0) 44 539 852	Identifies and promotes the rights and interests of women and men in Kosovo society through project activities and	Women (in northern Kosovo but also in Kosovo	Capacity building; Awareness raising.

³² Free Legal Aid in Mitrovicë/Mitrovica South covers whole Mitrovicë/Mitrovica region including Mitrovica/Mitrovicë North.

³³ <https://sites.google.com/site/zenskopravo028/>.

³⁴ <http://www.ngoaktiv.org/home>.

Culture (ACDC)				advocacy, as well as strengthening civil society against accountable institutions.	Serb majority municipalities south of Ibër/lbar river) ; women activists; domestic violence victims	
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MUNICIPALITY OF PODUJEVË/PODUJEVO

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Podujevë/Podujevo	Str. Nuhi Gashi, nn	infopodujeva@rks-gov.net (from municipal website)	+381(0)38 200 41018 (from municipal website)
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Nuhi Gashi, nn	npodvorica_4@hotmail.com	MOGE, 044358805
Municipal Cadastral Office	Str. Nuhi Gashi, nn	Director of Cadastre Office Abaz Llugaliu abaz.llugaliu@rks-gov.net	+383(0) 38 570 078
Kosovo Police Station	Str. Mahalla e Muhaxhërve, nn	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Prishtinë/Priština Headquarter Office Migjeni, Prishtinë 10000	Hilmi Jashari /Acting Ombudsperson	+38338 223782
Basic Court	Basic Court in Prishtinë/Priština Branch of Podujevë/Podujevo Address: Str. Lordi Bajram Podujevë/Podujevo	Head of the branch/Supervisory Judge Gazmend Bahtiri Gazmend.Bahtiri@rks-gov.net	038 570 438
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	Head of Basic Prosecution Kujtim Munishi Kujtim.Munishi@rks-psh.org	+383 38 200 18 711 +383 38 200 18 989
Center for Social Work	Str. Nuhi Gashi, nn	qpspodujevo@gmail.com Acting director – Naim Potoku	044 808 701 +381(0)38 571 838
Free Legal Aid	Covered by Prishtinë/Priština Office Str. Zenel Salihu 30 - Prishtinë/Priština	nfo.anjf@rks-gov.net	038 200 18 944 038 200 18 941

MUNICIPALITY OF SKËNDERAJ/SRBICA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Skënderaj/Srbica	Str. 28 Nëntori, nn	komuna.skenderaj@rks-gov.net	+383(0)28 582 124 +383(0)28 582-522 +383(0)38-200-42-707
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str.18 Qershori, nn	Hyka.imeri@rks-gov.net murat.musliu@hotmail.com	MOGE: 028 582 522 044374005 MHRU: 028 582 027 044 192242
Ombudsperson Institution ³⁵	Mitrovicë/Mitrovica Field Office Agim Hajrizi Square, nn	aberisha@ombudspersonkosovo.org	+383(0)28 530 138 045 455 319, 064 95 60 050

³⁵ Ombudsperson Institution in Mitrovicë/Mitrovica South covers Skënderaj/Srbica.

Basic Court	Basic Court Mitrovicë/Mitrovica Branch Court Skënderaj/Srbica Str. Qershori 18, Skënderaj/Srbica	Head of Branch Court Hajrullah Aruqi hajrullah.aruqi@rks-gov.net	028 582 157 028 582 072
Basic Prosecution Office	Mitrovicë/Mitrovica Basic Prosecution Office Bosniak Mahala, Mitrovica/Mitrovicë North	Chief of Prosecution office Shyqyri Syla Shyqyri.syla@rks-gov.net	045/817 964 044/273 626
Center for Social Work	Str. Osman Geci, nn	Halim.Geci@rks-gov.net	+383 (0) 40 786-794
Free Legal Aid ³⁶	Mobile office for Free Legal Aid, building of the Centre for Social Work in Skenderaj/Srbica	Donika Nura, Legal Officer	+383 (0) 49 185-421

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Womens' Center Prehja	Str. 28 Nëntori, nn	qgprehja@hotmail.com	Not available	To support women in all aspects; To raise women's awareness on their role in society.	Women and children	Capacity-building and awareness-raising; Advocacy; Education.

MUNICIPALITY OF VUSHTRRI/VUÇITRN

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Vushtrri/Vuçitrn	Str. Isa Boletini 10 42000 Vushtrri, Kosovë	info.vushtrri@rks-gov.net	+383(0)28 571 408 +383(0)28 571 524 +383 38 200 42417
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Municipal building Str. Adem Jashari, nn	sekretaria_kkvush@yahoo.com remzijezekekolli@hotmail.com	MOGE: 028571524 045 499 161
Kosovo Police Station	Str. Bedri Pejani, nn	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution ³⁷	Mitrovicë/Mitrovica Field Office Agim Hajrizi Square	aberisha@ombudspersonkosovo.org	+383(0)28 530 138 045 455 319 064 95 60 050
Basic Court	Basic Court Mitrovicë/Mitrovica Branch Court Vushtrri/Vuçitrn Str. Gjergj Kastrioti 80, Vushtrri/Vuçitrn	Head of Branch Court Rifat Billata rifat.billata@rks-gov.net	028/ 573 725
Basic Prosecution Office	Mitrovicë/Mitrovica Basic Prosecution Office Bosniak Mahala, Mitrovica/Mitrovicë North	Chief of Prosecution office Shyqyri Syla Shyqyri.syla@rks-gov.net	045/817 964 044/273 626
Center for Social Work	Str. Dëshoret e Kombit, nn	qpsvushtrri@gmail.com	+383 44 347579
Free Legal Aid ³⁸	Mitrovicë/Mitrovica South Str. Afrim Zhitija, nn	Bjekovic.bajramka@hotmail.com	+383 44 842 618

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Women's Center 'ATO'	Str. Wesli Clark, nn	gendraeaguas_ato@hotmail.com Fikrije Ferizi coordinator	+383 (0) 44 332 558 049 332 901	Education, women's and children's rights, domestic violence and consultancy, economic empowerment.	Women, girls and children	Training on illiteracy; Counselling on health issues; Domestic Violence; School drop outs; Women economic empowerment.

³⁶ Free Legal Aid in Mitrovicë/Mitrovica South covers whole Mitrovicë/Mitrovica region, including Skenderaj/Srbica.

³⁷ Ombudsperson Institution in Mitrovicë/Mitrovica South covers Vushtrri/Vuçitrn.

³⁸ Free Legal Aid in Mitrovicë/Mitrovica South covers whole Mitrovicë/Mitrovica region, including Vushtrri/Vuçitrn.

MUNICIPALITY OF ZUBIN POTOK

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Zubin Potok/Zubin Potok	Str. Kolasinskih Knezeva 27	Not available	+383(0)28 460 048
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Ugljare/Uglar village, Zubin Potok	Milena Baščarević milenabascarevic@hotmail.com	+383(0)65 37 79 946
Ombudsperson Institution ³⁹	Mitrovica/Mitrovicë North Sub-Office Str. Princ Miloš, nn	Head of Sub-Office Miljana Šćekić mscekic@ombudspesonkosovo.org	064 95 60 050 +383 45 455 319
Basic Court	Basic Court Mitrovicë/Mitrovica Branch Court Zubin Potok Str. Kolašinskih Kneževa, nn	Head of Branch Court Ljiljana Stevanović ljiljana.stevanovic@rks-gov.net	028/461 006
Basic Prosecution Office	Mitrovicë/Mitrovica Basic Prosecution Office Bosniak Mahala, Mitrovica/Mitrovicë North	Chief of Prosecution office Shyqyri Sylja Shyqyri.sylja@rks-gov.net	045/817 964 044/273 626
Centre for Social Work	Jelena Anzujska, nn	Valon Veseli Email: Not available	+383(0)28 460 064
Free Legal Aid ⁴⁰	Mitrovicë/Mitrovica South Str. Afrim Zhitija, nn	Bjekovic.bajramka@hotmail.com	+383 44 842 618

MUNICIPALITY OF ZVEČAN/ZVEÇAN

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Zvečan/Zveçan	Str. Kralja Milutina, nn	Not available	+383(0)28 664 728
Municipal officer for gender equality (MOGE)	Str. Kralja Milutina, nn	balovicwana91@gmail.com	066 94 62 771
Kosovo Police Station	Str. Nemanjina, nn	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution ⁴¹	Mitrovica/Mitrovicë North Sub-Office Str. Princ Miloš, nn	Head of Sub-Office Miljana Šćekić mscekic@ombudspesonkosovo.org	064 95 60 050 +383 45 455 319
Basic Court	Basic Court Mitrovicë/Mitrovica Mitrovica/Mitrovicë North building: Str. Fiilp Višnjic 1 Mitrovicë/Mitrovica South building: Mbretnesha Teuta (former Jugobanka building)	President of Basic Court Nikola Kabašić nikola.a.kabasic@rks-gov.net githmitrovic@rks-gov.net	+383(0) 28 573 776 +383(0) 28 590 210
Basic Prosecution Office	Mitrovicë/Mitrovica Basic Prosecution Office Bosniak Mahala, Mitrovica/Mitrovicë North	Chief of Prosecution office Shyqyri Sylja Shyqyri.sylja@rks-gov.net	045/817 964 044/273 626
Center for Social Work	Str. Oslobodjenja 9	csr.zvec@gmail.com	063 818 4830
Free Legal Aid ⁴²	Mitrovicë/Mitrovica South Str. Afrim Zhitija, nn	Bjekovic.bajramka@hotmail.com	+383 44 842 618

³⁹ Ombudsperson Institution in Mitrovica/Mitrovicë North covers Zubin Potok.

⁴⁰ Free Legal Aid in Mitrovicë/Mitrovica South covers whole Mitrovicë/Mitrovica region, including Zubin Potok.

⁴¹ Ombudsperson Institution in Mitrovica/Mitrovicë North covers Zvečan/Zveçan.

⁴² Free Legal Aid in Mitrovicë/Mitrovica South covers whole Mitrovicë/Mitrovica region, including Zvečan/Zveçan.

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Santa Marija	Blagica Radovanovic, Executive Director Str. Kralja Petra I 57 Zvečan/Zvečan	rblagica@yahoo.com http://www.facebook.com/ngosantamarija	0638170492 06566711399	To Improve the quality of life and psychological health of women and children who are victims of domestic or any other form of violence and human rights violations.	Women and children, from the four northern Kosovo municipalities, with a special focus on the most marginalized.	Awareness-raising; Capacity-building.

REGIONAL CENTRE PEJË/PEĆ

MUNICIPALITY OF DEÇAN/DEČANE

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Deçan/Dečane	Square Mentor Tolaj	Not available	+383 (0)390 361 100
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	House of Culture, 2nd floor, nn	zoelse@yahoo.com zoelse@hotmail.com	+383 (0) 390 361 100
Kosovo Police Station	St. Luan Haradinaj 55	info@kosovopolice.com	+383 (0) 390 361020 92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Pejë/Peć Field Office Str. Mbretëresha Teutë 59	Not available	+383 (0)39 432 931
Basic Court	Pejë/Peć Basic Court Deçan/Dečane branch Square Mentor Tolaj	githpeje@rks-gov.net	+383 (0)39 433 725
Basic Prosecution Office	Covered by Pejë/Peć Basic Prosecution Office	Not available	+383 (0)39 432 467
Center for Social Work	Str. Qazim dhe Arif Dautaj 5, Deçan/Dečane	qps.decan@gmail.com	+383 (0) 39 361 014
Free Legal Aid	Covered by a mobile unit in Deçan/Dečane and Istog/Istok, on Thursday and Friday. Basic Court building in Deçan/Dečane	Not available, but the citizens can apply for Free Legal Aid online at https://ndihmajuridike.com	+383 45 502 860

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Women's Association "Jeta" /"Život"	House of Culture, Jusuf Gervalla Str. Skenderbeg, nn	ojqjeta@hotmail.com ojqjeta@yahoo.com	039061375	To raise awareness of the rights of women and to strengthen their role in society.	Women, the elderly and potential victims of domestic violence.	Awareness-raising on women's rights; Health and education; Hairdressing, sewing and knitting courses;
Nderi/Čast	Centre for Social Work Str. UÇK, nn	Not available	049452691	To raise awareness of the rights of women and to strengthen their role in society.	Women	Awareness raising on women's rights.

MUNICIPALITY OF GJAKOVË/ĐAKOVICA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Gjakovë/Đakovica	Str. Nëna Terezë, nn ⁴³	gjakova.ic@rks-gov.net	+383 (0)390 321 100 Information centre: 0800 60000 and 0800 60001
Kosovo Police Station	Str. Skenderbeu, nn, Gjakovë/Đakovica	info@kosovopolice.com	+383 (0) 0390 322482 92 (landline) 192 (mobile)
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Nëna Terezë 469 Municipal building ⁴⁴	lumnijeshllaku@hotmail.com	+383 (0)390 4321100 +383 (0)44 424 541
Municipal cadastre office	Str. Tirana, nn	aferdita.lama@rks-gov.net	+383 (0) <u>38 20044013</u>
Ombudsperson Institution	Str. Ismail Qemali (former Cadastre building)	mark.kaqinari@oik-rks.org	+383 (0)390 327 698
Basic Court	Str. Bardhyl Qaushi 158	githgjakove@rks-gov.net	+383 (0)390 324 130 +383 (0)390 325 423
Basic Prosecution Office	Str. Nëna Terezë, nn	Not available	+383 (0)390 322 419
Center for Social Work	Str. Marin Barleti, nn Gjakovë/Đakovica	gpsqjakove@gmail.com	+383(0) 390 323 510
Free Legal Aid	Str. Rruga e Uçk-s, nn Cultural Palace Building	nora.dobruna@rks-gov.net noradobruna@hotmail.com	+383 (0)390 320 270

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Bethany Christian Service	Community Centre Brekoc/Brekovac village, Gjakovë/Đakovica municipality	Berat_thaqi22@hotmail.com ; Berat71@yahoo.com	044134471	To support all communities especially in the social and educational fields.	Youth from all communities and especially from the Kosovo Roma, Kosovo Ashkali and Kosovo Egyptian communities.	Education and social care
Prosperiteti	Str. Ali Pashë Tepelena, nn	shoqata-prosperiteti@hotmail.com	044714458	To support Kosovo Roma, Kosovo Ashkali and Kosovo Egyptian community.	Kosovo Roma, Kosovo Ashkali and Kosovo Egyptian communities.	Education and culture; Gender equality; Humanitarian assistance; Reintegration of repatriated persons.
Roma in Action	Str. Musa Zajmi 163	ojq.ria@gmail.com	44569634	To support Kosovo Roma, Kosovo Ashkali and Kosovo Egyptian community.	Kosovo Roma, Kosovo Ashkali and Kosovo Egyptian communities.	Education, culture and media; Awareness-raising and capacity-building.
Medica Kosova	Str. Luigj Gurakuqi 39	medicam_kosova@yahoo.com	0390321139 044247187	To provide psychosocial, legal and medical support to women and girls.	Women and girls from all communities.	Counselling; Education.
Association for education and support for families	Str. Nëna Terezë 181	shepfgjakova@yahoo.com	044152051	Psycho social and legal advice.	Women of all communities.	Counselling Legal support
NGO FemraAktive	Str. Sulejman Vokshi 1	f_aktive@yahoo.com	044188642	Protection and promotion of human rights.	Women of all communities.	Awareness raising, education and advocacy on inheritance and family issues
Women Association "Medica"	Str. Fadil Nimani 34	info@medicagjakova.org	0390 326 812	To improve the mental and physical condition of women survivors of	Women and girls from all communities.	Individual and group psychosocial counselling;

⁴³ Current temporary address: the former 'Bankos' building, city centre.

⁴⁴ Ibidem.

Gjakova” (MG)				violence and the impact on social policies in supporting of women's welfare and their integration in all vital areas.		Legal counselling and legal assistance; Economic empowerment of women; Organization of educational and professional courses;
Women's Network “Qeliza”	Str. Permet Vula 25	rrjetiqlizagjakove@gmail.com	044188336	Through the NGO members of the network to promote and foster and develop gender equality, civil society capacity building, effective protection of the rights of communities and youth.	Women of all communities.	Awareness raising and Capacity building on gender mainstreaming by enhancing the economic, social and political empowerment of women.

MUNICIPALITY OF ISTOG/ISTOK

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Istog/Istok	Str. Fadil Ferrati, nn	Not available	+383 (0)39 451 202
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Fadil Ferrati, nn	sanie_55@hotmail.com	039451202 ext 106; 044184644
Municipal cadastre office	Str. Fadil Ferrati, nn	hazbi.bajra@rks-gov.net	+383(0)39 451 233, 049 670 200
Kosovo Police Station	Str. Fadil Ferrati, nn	info@kosovopolice.com	+383 (0) 039 451374 92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Pejë/Peç Field Office Str. Mbretëresha Teutë 59	Not available	+383 (0)39 432 931
Basic Court	Pejë/Peç Basic Court Istog/Istok branch Str. Fadil Ferrati, nn	githpeje@rks-gov.net	+383 (0)39 451 020
Basic Prosecution Office	Covered by Pejë/Peç Basic Prosecution Office		+383 (0)39 432 467
Center for Social Work	Str. Fadil Ferrati, nn	qpsburim@gmail.com	+383 (0) 49 766 504
Free Legal Aid	Covered by a mobile unit in Deçan/Deçane and Istog/Istok, on Tuesday and Wednesday. House of Culture, Istog/Istok	zenel.hasanaj@rks-gov.net	+383 (0) 44 425 510 +383 45 502 860

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
ABA-k Education, Co-existence, Crafts/Kosovo ⁴⁵	Str. Lidhja e Prizrenit, nn	shoqata-aba@hotmail.com	039450179	To support and assist vulnerable and marginalized groups.	All vulnerable and marginalized groups with a special focus on women and children.	Counselling; Referral of cases to relevant institutions; Vocational training.
Vision 02 ⁴⁶	Pallati i Kultures Str. Skënderbeu, nn	Vision02ojq@hotmail.com vision02ojq@yahoo.com	044522793	To foster gender equality and interethnic dialogue; To contribute to the return and reintegration process and local economic development.	Youth and woman of all communities.	Awareness-raising and capacity-building activities; Psychological support; Counselling;

⁴⁵ ABA-k Arsimim, Bashkëjetesë, Artizanate/Kosovë / ABA-k Obrazovanje, Koegzistencija, Zanatstvo/Kosovo.

⁴⁶ Vizioni 02/ Vizioni 02.

						Assist beneficiaries to establish small businesses.
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MUNICIPALITY OF JUNIK

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Junik	Str. Main Square	Not available	+383 (0)390 370 114
Municipal officer for gender equality (MOGE)	Municipal Building Centre (no street name or number)	xhevi_h@hotmail.com xhevahire.krasnigi@rks-gov.net	+383 (0) 49 760 256
Municipal cadastre office	Str. Main Square, nn	Hasan.Krasnigi@rks-gov.net	+383 (0) 49 760 252
Kosovo Police Station	Str. Main Square, nn	info@kosovopolice.com	+383 (0) 0390 370092 92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by the Pejë/Peç Field Office Str. Mbretëresha Teutë 59	Not available	+383 (0)39 432 931
Basic Court	Covered by Pejë/Peç Basic Court Deçan/Deçane branch	gjthpeje@rks-gov.net	
Basic Prosecution Office	Covered by Pejë/Peç Basic Prosecution Office Str. Eliot Engel 6	Not available	+383 (0)39 432 467
Center for Social Work	Regional road R106, Near "Teqja e Sheh Gjaferit", nn	gps.junik@gmail.com	+383 (0) 44 253 293
Free Legal Aid	Covered by a mobile unit in Deçan/Deçane and Istog/Istok, on Thursday and Friday. Basic Court building in Deçan/Deçane	zenel.hasanaj@rks-gov.net	+383 (0) 44 425 510

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Qershiza	Str. Agim Ramadani, nn	ojqqershiza@hotmail.com	0390370291	To support women's integration in society.	Women	Vocational training; Promotion of human rights and gender equality.

MUNICIPALITY OF KLINË/KLINA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Klinë/Klina	Str. Abedin Rexha, nn	info@komuna-klina.org ;	+383 (0)39 471 306
Municipal officer for gender equality (MOGE)	Municipal Building Str. Abedin Rexha, nn	remziemaloku@hotmail.com remzije.maloku@rks-gov.net	+383 (0)39 470 163; +383 44 568 353
Kosovo Police Station	Str, Abedin Rexha, nn, Përlinë Klinë/Klina	info@kosovopolice.com	+383 (0)39 471 199 92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Pejë/Peç Field Office		
Basic Court	Pejë/Peç Basic Court Klinë/Klina branch Str. Abedin Rexha, nn	gjthpeje@rks-gov.net	+383 (0)39 471 174
Basic Prosecution Office	Pejë/Peç Basic Prosecution Office Str. Eliot Engel 6	Not available	+383 (0)39 432 467
Center for Social Work	Str. Ali Zeqiri, nn	gpsklina@gmail.com llir.bacaj@rks-gov.net	+383 39 410 476 +383 49 134 832
Free Legal Aid	Covered by Pejë/Peç Field Office		+383 39 423 698

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Women Association "ZANA"	Str. Abedin Rexha, nn	info@ngo-zana.org	039470249; 044406812	To promote the economic empowerment of women.	Women	Awareness-raising and capacity-building activities; Counselling.

MUNICIPALITY OF PEJË/PEĆ

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Kosovo Property Comparison and Verification Agency (KPCVA) regional Office	Str. Mbretëresha Teutë 85	Not available	+383 (0)39 431 668
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Mbretëresha Teuta 59	zip-peje@hotmail.com (municipal information office)	039434604; 044327475
Legal Aid – District Bureau for Legal Aid (DBLA)	Str. Bukuresht 8	Not available	+383 (0)39 423 698
CRP/K (Civil Rights Program) Regional Office	Str. Kongresi i Mnastirit 2	crp.pe@crpkosovo.org	+383 (0)39 432 669
Ombudsperson Office	Pejë/Peć Field Office Str. Mbretëresha Teutë 59 Municipal Building 3 rd floor office no. 3	Not available	+383 (0)39 432 931
Municipality of Pejë/Peć	Str. Mbretëresha Teutë 59	Not available	+383 (0)39 432 875
Kosovo Police Station	Str. Mbretëresha Teutë, nn	info@kosovopolice.com	+383 (0) 039 433273 92 (landline) 192 (mobile)
Kosovo Privatisation Agency (PAK) Regional Office	Str. Vëllëzërit Gërvalla, Onix building, 1 st floor (in front of the Main Rail Station)	info@pak-ks.org	+383 (0) 38 500 400
Basic Court	Pejë/Peć Basic Court Str. Mbretëresha Teutë, nn	githpeje@rks-gov.net	+383 (0)39 433 725
Basic Prosecution Office	Pejë/Peć Basic Prosecution Office Str. Eliot Engel 6	Not available	+383 (0)39 432 467
Center for Social Work	Str. Adem Jashari, nn	qpspeje@gmail.com	+383 (0) 39 433 473 +383 (0) 39 433 698
Free Legal Aid	Str. Eliot Engel 6 Basic Prosecution Office	Not available	+383 39 423 698

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
NGO Venera	Str. Shpetim Bojku 1	ngo-venera@live.com	044223418	Protection and prevention of domestic violence related matters.	Women	Awareness raising on domestic violence, court monitoring, outreach activities to rural areas/property rights.
Kosovo Agency for Advocacy and Development (KAAD)	Str. Rruga Haxhi Zeka 2	qpspeje@gmail.com	039433743 049786522	To promote tolerance. To build capacities at the municipal level. To monitor the return process.	Women and men from all communities.	Counselling, support and referral of victims; Support to returnees and camp management; Capacity-building on human rights and democracy principles.
NGO Eye of Vision ⁴⁷	Str. Isa Demaj 14	info@syriivizionit.org	044111408 044142895	To promote local democracy and civic participation.	Women and men from all communities.	Community support through information, advocacy, awareness and

⁴⁷ Syri i Vizionit/Oko Vida.

						capacity building of individuals, informal groups, organizations, institutions, donors and networks.
Women's Wellness Centre (QMG-WWC)	Str. 12 Qershori 16	pejawwc@yahoo.com	039 431 386; (landline) 044 223 543 (mobile).	Support with direct assistance women and girl victims of gender based violence.	Women from all communities.	Provision of shelter; Health services; Legal and psychosocial counselling; Educational services.

REGIONAL CENTRE PRISHTINË/PRIŠTINA

MUNICIPALITY OF FUSHË KOSOVË/KOSOVO POLJE

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of FushëKosovë/Kosovo Polje	Str. Tahir Zemaj 2	ali.sh.topalli@rks-gov.net	+383(0)38 200 40 542
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Tahir Zemaj 2	Lindita Dervisholli linditadervisholli@hotmail.com	038 200 40 510
Municipal Office for Communities and Return (MOCR)	Str. Tahir Zemaj 2	<u>Sladjana Lazic</u> <u>sladja8@hotmail.com</u>	044 980 997
Kosovo Police Station	Str. Hashim Hajdini 83	info@kosovopolice.com	92 (landline) ; 038 535 780 192 (mobile)
Ombudsperson Institution - covered by the Prishtinë/Priština Office	Str. Migjeni 21	Info.oik@oik-rks.org	+383(0)38 223 782; 0800 15555 +383(0)38 223 783
Basic Court	Covered by Prishtinë/Priština Basic Court	President Prishtinë/Priština Basic Court Aferdita Bytyci <u>githprishtine@rks-gov.net</u>	+383(0) 38 200 17 388
Basic Prosecution Office	Covered by Prishtinë/Priština Basic Prosecution Office	Head of Basic Prosecution Kujtim Munishi <u>info.psh@rks-psh.org</u>	+383(0) 200 18 863
Center for Social Work	str. 7 Shtatori- Objekti 15	Abaz Xhigoli <u>abaz.m.xhigoli@rks-gov.net</u>	044 455 327

MUNICIPALITY OF GRAČANICA/GRAČANICË

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Gračanica/Gračanice	Str. Car Lazar, nn	opstinagracanica@gmail.com	038 776 561
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Car Lazar, nn	Marija Stojanović <u>Marija.stojanovic038@gmail.com</u>	049773289
Municipal Office for Communities and Return (MOCR)	Str. Car Lazar, nn	Elvira Cesasi <u>2005982@gmail.com</u>	044 787 727
Kosovo Police Station	Str. Car Lazar, nn	<u>info@kosovopolice.com</u>	+383(0) 38 564 292 192 (free) Anonymous call 080019999 (ipko/vala) 038 550 999 (Fix/PTK)

Ombudsperson Institution	Str. Car Lazar, nn	Not available	044 322 979
Basic Court	Basic Court Prishtinë/Priština Branch in Graçanicë/Gračanica, Str. Milos Obilić, nn	Head of Branch Court Milena Djerić	+ 381 (38) 606 545
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	Head of Basic Prosecution Kujtim Munishi info.psh@rks-psh.org	+383(0) 200 18 863
Center for Social Work	Str. Metohijska Laplje Selo/Llapeselle village, nn	Dragan Načić dragan.nacic@rks-gov.net	049 776 700

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Hand to Hand⁴⁸	Ugljare/Uglar (next to "Jastreb" restaurant)	udruzenjezenarukaruci@gmail.com	044 839 986	To promote gender equality. To build the capacity of women.	Women and girls, particularly from rural areas.	Awareness-raising on gender equality; Courses for women (such as training on agricultural issues); Psychological support; Legal advice and counselling.

MUNICIPALITY OF LIPJAN/LIPLJAN

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Lipjan/Lipljan	Str. Shqipëria 28	Not available	+383(0)38 581 255 +383(0)38 581 258
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Shqipëria 28	gjvste.dabai@rks-gov.net	038 200 41 513, 044671755
Municipal Office for Communities and Return (MOCR)	Str. Shqipëria, nn	Radmila Simeunovic radmilasimeunovic@hotmail.com	045 431 548 045 978 670
Kosovo Police Station	Str. Shqipëria, nn	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Str. Migjeni 21	Info.oik@oik-rks.org	+383(0)38 223 782; 0800 15555 +383(0)38 223 783
Basic Court	Basic Court in Prishtinë/Priština Branch in Lipjan/Lipljan Str. Hamëz Jashari nn	Head of Branch Court Avdirrahman Gashi Avdirrahman.Gashi@rks-gov.net	+383(0)38 581 015
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	Head of Basic Prosecution Kujtim Munishi info.psh@rks-psh.org	+383(0) 200 18 863
Center for Social Work	Str. Avdi Kelmendi, nn	Makfirete Shamolli makfirete.shamolli@rks-gov.net	044 312 184

MUNICIPALITY OF OBILIQ/OBILIĆ

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Obiliq/Obilić	Str. Adem Jashari 2	komunaobiliq@rks-gov.net	+383(0)38 561 536

⁴⁸ Dora Dores/RukaRuci.

Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Adem Jashari 2	Ganimete Aliu Ganimete.Aliu@rks-gov.net	049831305; 044 377 304
Municipal Office for Communities and Return (MOCR)	Str. Adem Jashari 2	Slavisa Adjancic slavisa.adjancic@rks-gov.net	044-403-319
Kosovo Police Station	Str. Hasan Prishtina, nn	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution – covered by the Prishtinë/Priština Office	Str. Migjeni 21	Info.oik@oik-rks.org	+383(0)38 223 782; 0800 15555 +383(0)38 223 783
Basic Court	Covered by Prishtinë/Priština Basic Court	President Prishtinë/Priština Basic Court Aferdita Bytyci gjthprishtine@rks-gov.net	+383(0) 38 200 17 388
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	Head of Basic Prosecution Kujtim Munishi info.psh@rks-psh.org	+383(0) 200 18 863
Center for Social Work	Str. Ferid Curri, nn	Haki Mjeku haki.mjeku@rks-gov.net	038 560 077 045 890 861

MUNICIPALITY OF PRISHTINË/PRIŠTINA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Prishtinë/Priština	Str. UCK 2	komunaprishtina@rks-gov.net	038 230 900
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. UCK 2	premtime.preniqi@rks-gov.net	038230900 044 733 044
Municipal Office for Communities and Return (MOCR)	Str. UCK 2	Lulzim Vrapca < lulzim.vrapca@rks-gov.net >	44648131
Kosovo Privatization Agency Headquarters Kosovo Privatization Agency Regional Office	Str. Perandori Justinian 71 Str. Rexhep Luci (former Goleska) 6	Not available Not available	+383(0)38 249 918 +383(0)38 225 473
Legal Aid - District Bureau for Legal Aid (DBLA)	Str. Zenel Salihu 30	Not available	Not available
Civil Rights Program in Kosovo	Not available	crp.pr@crpkosovo.org	+383(0)38 243 610/611/612
Kosovo Police Station	Str. Rexhep Luci, nn	info@kosovopolice.com	92 (landline) +38138 550 999 192 (mobile)
Ombudsperson Institution – Prishtinë/Priština Office	Str. Migjeni 21	Info.oik@oik-rks.org	+383(0)38 223 782; 0800 15555 +383(0)38 223 783
Privatization Agency of Kosovo Headquarters	Str. Agim Ramadani 23	info@pak-ks.org	+383(0) 38 500 400
Privatization Agency of Kosovo (PAK) Regional Office	Prishtinë/Priština Regional Office Str. Rexhep Mala 2 (near Slovenian Embassy)	info@pak-ks.org	+383(0) 38 500 400 (HQ in Prishtinë/Priština)
Basic Court	Veternik, Str. Nekibe Kelmendi, nn	President Prishtinë/Priština Basic Court Aferdita Bytyci gjthprishtine@rks-gov.net	+383(0) 38 200 17 388
Basic Prosecution Office	Str. Luan Haradinaj 100	Head of Basic Prosecution Kujtim Munishi info.psh@rks-psh.org	+383(0) 200 18 863
Center for Social Work	Str. UCK (te Qafa), nn	Blerim Shabani	044 260 770

		blerim.shabani@rks-gov.net	
Free Legal Aid	Str. Zenel Salihu, nn	anita.kalanderi@rks-gov.net	038 200 18 942 044 273 834

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Coalition of shelters of Kosovo	Lagjia ULPIANA, Str. Imzot Nike Prela 45	cwpcprishtina@yahoo.com	038545476 044508081 044 425 111 Zana Asllani – manager of the shelter in Prishtine/Pristina	To prevent domestic and sexual violence. To support, help and empower victims of domestic and sexual violence. To monitor and advocate for laws and policies, including adequate funding, for preventing violence and protecting victims.	Women and children	Monitoring, research, advocacy, awareness-raising, public denunciation and capacity-building; Technical support for managing, funding and standardizing services;
Kosova Women's Network NGO-Association "Norma" is part/under the umbrella of Kosova Women's Network	Str. Hajdar Dushi, C-2 II/8	info@womensnetwork.org	038245850	To support, protect and promote the rights and the interests of women and girls throughout Kosovo, regardless of their political beliefs, religion, age, and level of education.	Women and girls	Research, advocacy and support; Exchange of experience and information; Networking; Information and awareness campaigns.
Gender Training and Research Center	Str. Luan Haradinaj 9/4	qtsgj@yahoo.com gtrc@gtr-center.org	038223982	To monitor implementation of the Gender Equality Law; To raise awareness on abusive information and communication technologies, gender-based violence and gender equality; To support NGOs working on gender issues.	Women, students, youth, experts on GBV and ICT, human rights activists	Awareness-raising and capacity-building activities; Roundtables with decision makers and politicians; Distributing awareness-raising materials.
Kosovo Center for Gender Studies	Str. Mother Teresa 18/1	info@kgscenter.net	038735991	To ensure the inclusion of gender sensitive policies in all sectors of life; To increase awareness, knowledge, and understanding of gender issues (including gender-based violence issues); To further develop gender studies in Kosovo.	Women and men in Kosovo.	Awareness-raising and capacity-building; Research; Lobbying and advocacy; Policy analysis; Consulting.
Lawyers Association Norma	Str. Afrim Vitia 3/1	shnorma@hotmail.com	044126428 049126428	To promote human rights and gender equality; To provide legal aid to people in need; To advocate for a legal framework in compliance with human rights and gender equality standards.	All persons with the main focus on women.	Legal support; Research; Awareness-raising and capacity-building; Lobbying and advocacy.

MUNICIPALITY OF SHTIME/ŠTIMLJE

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Shtime/Štimlje	Str. Tahir Sinani, nn	info.shtime@rks-gov.net	0290 389 016
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Tahir Sinani, nn	Reshat Gashi reshat.gashi@rks-gov.net	0290389 224; 044 152 905

Municipal Office for Communities and Return (MOCR)	Str. Tahir Sinani, nn	Ibrahim Demiri ibrahim.demiri@rks-gov.net	044 205 717
Kosovo Police Station	Str. Tahir Sinani, nn	info@kosovopolice.com	92 (landline) ; 0290 389 008 192 (mobile)
Ombudsperson Institution	Str. Migjeni 21	Info.oik@oik-rks.org	+383(0)38 223 782 0800 15555 +383(0)38 223 783
Basic Court	Covered by Prishtinë/Priština Basic Court	President Prishtinë/Priština Basic Court Aferdita Bytyci gjthprishtine@rks-gov.net	+383(0) 38 200 17 388
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	Head of Basic Prosecution Kujtim Munishi info.psh@rks-psh.org	+383(0) 200 18 863
Center for Social Work	Str. Anton Cetta, nn	Burim Fazliu burim.fazliu@rks-gov.net	0290 389 031 044 722 918

MUNICIPALITY OF FERIZAJ/UROŠEVAC

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Ferizaj/Uroševac	Str. Dëshmorët e Kombit, nn	Info.ferizaj@rks-gov.net	+383(0) 290 320 150
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Dëshmoret e Kombit, nn	vjollcank.@hotmail.com	+383(0) 290320591
Kosovo Police Station	Str. Reçaku, nn	gendra.komunikimi@KosovoPolice.com	0290322406 92 (landline) regional operations 192 (mobile) regional operations
Ombudsperson Institution	Municipal Building Str. Dëshmorët e Kombit, nn	Kemal.aliu@oik-rks.org , kaliu@ombudspersonkosovo.org	+383 (0)290 326 032 +383/44 916 402
Basic Court	Str. Dëshmorët e Kombit, nn	Albenora.bekteshi@rks-gov.net albenorabekteshi@hotmail.com (FE/UR Basic Court Spokesperson)	+383 (0) 290/321-009
Basic Prosecution Office	Str. Dëshmorët e Kombit, nn	Vjosa.baftiu@rks-gov.net (FE/UR Basic Prosecution Spokesperson)	+383 (0) 290/ 326-017 +383 (0) 44 378 584
Center for Social Work	Str. Vllezërit Gërvalla, nn	Ruzhdi.E.latifi@rks-gov.net	+383/49 924 606
Free Legal Aid	Str. Sali Çeku, nn, Basic Court building	Valmirasejdiu.1@hotmail.com	+383/290 323 406 +383/44 746 584

MUNICIPAL WORKING GROUP	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Committee for gender equality	Municipal Building, Str. Dëshmoret e Kombit, nn	not available	0290320591	To provide a forum for discussion for relevant municipal stakeholders on gender-based violence.	Women, young girls and children.	Awareness-raising activities. Sharing of information.

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
AJO	Jeronim De Rada school (in the yard of the school) No street name or number.	ugafrodita@hotmail.com	Maria Kurti +377(0) 44/286-319	To promote women and children's well-being. To combat gender-based violence in particular related to victims of trafficking.	Women, children and youth.	Women's emancipation, health and social care; Education; Awareness-raising; Organization of cultural and educational activities.

MUNICIPALITY OF GJILAN/GNJILANE

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Gjilan/Gnjilane	Municipal assembly building, Str. Bulevardi i Pavarsisë, nn	Info.gjilani@rks-gov.net	+383 (0)280 326 428 +383 0280 320-781
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Municipal assembly building, Str. Bulevardi i Pavarsisë, nn	lindasalihu@hotmail.com	+ 383 (0)280 326 428 +383 44 370 -050
Kosovo Police Station⁴⁹	Str. Mulla Idrizi, nn	bazaqjilan@kosovopolice.com	0280 330 061 92 (landline) regional operations 192 (mobile) regional operations
Municipal office for communities and return	Municipal administration building, nn	Milivoje.zivkovic@rks-gov.net	+383 0280/326 428 +383 44 917 624
Civil Rights Program in Kosovo	Str. "Sadullah Bresovci" nn, currently the organization operates only by Prishtinë/Priština office	crp.gl@crpkosovo.org	+383 (0)280 325 500
Legal Aid - District Bureau for Legal Aid (DBLA)	Str. Mulla Idrizi 41	Not available	+383 (0)280 321 134
Ombudsperson Institution	Municipal Building Str. Bulevardi i Pavarsisë, nn	Shemsedin.mustafa@oik-rks.org; shmustafa@ombudspersonkosovo.org; kadrush.syla@oik-rks.org; ksyla@ombudspersonkosovo.org;	+383 (0)280 320 843 +383/44 543 889, +383/44 125 742
Basic Court	Gjilan/Gnjilane Basic Court Str. Bujanoc, nn, near to T.C. Agmia	sabit.shkodra@rks-gov.net (Gjilan/Gnjilane Basic Court Spokesperson)	Tel. fix +383 280 320 043 Tel. fax +383 280 320 120
Basic Prosecution Office	Gjilan/Gnjilane Basic Prosecution Str. Bujanoc, nn, near to T.C. Agmia	Liridona.xheladini@rks-gov.net (Gjilan/Gnjilane Basic Prosecution Spokesperson)	+383/280/325-521
Center for Social Work	Str. Isa Boletininn	mursel.zymberi@rks-gov.net; qpsgjilan@gmail.com; mursel.zymberi@hotmail.com	+383/44 125 519
Free Legal Aid	Gjilan/Gnjilane Basic Prosecution Str. Bujanoc, near to T.C. Agmia	sadulla_61@hotmail.com	+383/280 - 321 134

MUNICIPAL WORKING GROUP	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Committee for gender equality	Municipal assembly building, <i>Bulevardi i Pavarsisë</i>	gjylshen@gmail.com	+ 383/44 144-950	To foster and mainstream gender equality in all municipal policies, projects and departments.	Women affected by domestic violence	Holding regular meetings; Holding awareness-raising activities/ debates/ media campaigns.
Municipal coordination mechanism on domestic violence	Municipal assembly building, Bulevardi i Pavarsisë, nn	lindasalihu@hotmail.com	+ 383 (0)280 326 428 +383 44 370 -050	Improving the level of security and efficiency for the prevention, treatment and reintegration of cases of domestic violence.	Gjilan/Gnjilane victims of domestic violence.	Drafting action plans; Monitoring the implementation of DV policies.

⁴⁹ Kosovo Police station in Gjilan/Gnjilane has a substation in Zhegër/Žegra. Its contact details are as follows:
KP sub-station is in village Zhegër/Žegra, email: bazazheger@kosovopolice.com, contact phone: 92 (landline) and 192 (mobile) regional operations.

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Gruaja Hyjnore	Str. Isuf Kika, nn	gruaja_hyjnore@hotmail.com arjetamaka@hotmail.com	+383 44 692 434 +383 044 692 434	To support gender equality and specifically women's rights	Women and youth	Training on income generation for women; Holding awareness raising activities mainly on property WOMEN'S RIGHTS and health issues.
Action for Non Violence and Peace Building	Str. Ferizaj, nn	Anp_kos@yahoo.com	+ 383 (0) 280329926 +377 (0) 44211895	To create an interethnic society in Kosovo and promote a culture of non-violence.	Children, youth, women, the elderly and CSO activists.	Advocacy campaign for conflict prevention; Raising awareness against discrimination.

MUNICIPALITY OF HAN I ELEZIT/ELEZ HAN

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Han i Elezit/Elez Han	Str. Nuri Bushi, nn	Not available	+383(0)290 385 112
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Adem Jashari, nn	Amir.bushi@rks-gov.net , amitas2000@hotmail.com	+383/44 280 363
Kosovo Police Station	Str. Imri Curri 66	hanielezit@KosovoPolice.com	0290385015 92 (landline) regional operations 192 (mobile) regional operations
Ombudsperson Institution	Covered by Ferizaj/Uroševac Regional office Municipal Building Str. Dëshmorët e Kombit, nn	Kemal.aliu@oik-rks.org , kaliu@ombudspersonkosovo.org	+383 (0)290 326 032 +383/44 916 402
Basic Court	Covered by Ferizaj/Uroševac Basic Court and Kaçanik/Kaçanik Basic Court	Albenora.bekteshi@rks-gov.net albenorabekteshi@hotmail.com (Ferizaj/Uroševac Basic Court Spokesperson)	+383 (0) 290/321-009
Basic Prosecution Office	Covered by Ferizaj/Uroševac Basic Prosecution Office	Vjosa.baftiu@rks-gov.net (Ferizaj/Uroševac Basic Prosecution Spokesperson)	+383 (0) 290/ 326-017 +383 (0) 44 378 584
Center for Social Work	Str. Adem Jashari, nn	Amir.bushi@rks-gov.net , amitas2000@hotmail.com	+383/44 280 363
Free Legal Aid	Covered by Ferizaj/Uroševac Regional office Str. Sali Çeku, nn, Basic Court building	Valmirasejdiu.1@hotmail.com	+383/290 323 406 +383/44 746 584

MUNICIPALITY OF KAÇANIK/KAÇANIK

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Kaçanik/Kaçanik	Str. Emin Duraku, nn	Not available	+383(0)290 380 005 +383(0)290 380 047
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Str. Emin Duraku, nn	vedatdema@hotmail.com , vedat.dema@rks-gov.net	+ 381 (0)290380005 +383(0)290380047 +383/44 279 386

Kosovo Police Station	Str. Qamil Ilazi, nn	gendra.komunikimit@KosovoPolice.com	0290380834 92 (landline) regional operations 192 (mobile) regional operations
Ombudsperson Institution	Covered by Ferizaj/Uroševac Regional office Municipal Building Str. Dëshmorët e Kombit, nn	Kemal.aliu@oik-rks.org, kaliu@ombudspersonkosovo.org	+383 (0)290 326 032 +383/44 916 402
Basic Court	Str. Ismajl Raka, nn	Albenora.bekteshi@rks-gov.net albenorabekteshi@hotmail.com (Ferizaj/Uroševac Basic Court Spokesperson)	+383 (0) 290 380 445
Basic Prosecution Office	Covered by the Basic Prosecution in Ferizaj/Uroševac	Vjosa.baftiu@rks-gov.net (Ferizaj/Uroševac Basic Prosecution Spokesperson)	+383 (0) 290/ 326-017 +383 (0) 44 378 584
Center for Social Work	Bulevardi Ismajl Raka, nn	Xhelal.gashi@rks-gov.net	+383/290/ 380 761; +383/38 200 46 416 +383/44 709 047
Free Legal Aid	Covered by Ferizaj/Uroševac Regional office Str. Sali Çeku, nn, Basic Court building	Valmirasejdiu.1@hotmail.com	+383/290 323 406 +383/44 746 584

MUNICIPALITY OF KAMENICË/KAMENICA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Kamenicë/Kamenica	Str. Skënderbeu, nn	info.kamenica@rks-gov.net	+383 3820047603
Municipal officer for gender equality (MOGE)	Str. Adem Jashari, nn	Not available	+383 280372479
Kosovo Police	Str. Vllëzrit Bytyqi, nn	Baza.kamenice@kosovopolice.com	0208/72-390 92 (landline) 192 (mobile)
Municipal human rights unit (MHRU)	Str. Adem Jashari, nn	njkdnj_kamenice@hotmail.com	+383 280372479
Municipal Cadaster Office	Main municipal building , Str. Skenderbeu, nn	krenare.mavriqi@rks-gov.net	+3820047613 +383 44431781
Ombudsperson Institution	Covered by Gjilan/Gnjilane regional office Municipal Building Str. Bulevardi Pavarësisë, nn	Shemsedin.mustafa@oik-rks.org ; shmustafa@ombudspersonkosovo.org ; kadrush.syla@oik-rks.org ; ksyla@ombudspersonkosovo.org ;	+383 (0)280 320 843 +383/44 543 889, +383/44 125 742
Basic Court	Gjilan Basic Court Kamenicë/Kamenica Branch Str. "Skenderbeu", nn	sabit.shkodra@rks-gov.net (Gjilan/Gnjilane Basic Court Spokesperson)	Tel. +383(0)280 372 420
Basic Prosecution Office	Covered by Gjilan/Gnjilane Basic Prosecution Office Str. Bujanoc, nn, near to T.C. Agmia	Liridona.xheladini@rks-gov.net (Gjilan/Gnjilane Basic Prosecution Spokesperson)	+383/280/325-521
Center for Social Work	Str. Skenderbeu, nn	qpsdardan@gmail.com rifat_hajdari@hotmail.com	+383/ 44 230 892
Free Legal Aid	Covered by Gjilan/Gnjilane Regional Office Basic Prosecution Str. Bujanoc, nn, near to T.C. Agmia	sadulla_61@hotmail.com	+383/280 - 321 134

MUNICIPALITY OF KLOKOT/KLLOKOT

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Klokot/Kllokot	Str. Vrbovac/Vërboc, nn	Dejana Stojanović assistant : stojanovic_dejana@yahoo.com	+383 49 112 373
Municipal officer for gender equality (MOGE)	Municipal building (no street name or number)	Aleksandar Stoilković: aca.klokot@yahoo.com:	+383 49 704 166
Kosovo Police Station	Str. Banjska, nn	bazakllokot@kosovopolice.com	0280/381-094 92 (landline) 192 (mobile)
Municipal human rights unit (MHRU)	Municipal building (no street name or number)	Not available	+ 381 (0) 280385633
Ombudsperson Institution	Covered by Gjilan/Gnjilane regional office Municipal Building Str. Bulevardi I Pavarësisë, nn	Shemsedin.mustafa@oik-rks.org ; shmustafa@ombudspersonkosovo.org ; kadrush.syla@oik-rks.org ; ksyla@ombudspersonkosovo.org	+383 (0)280 320 843 +383/44 543 889, +383/44 125 742
Basic Court	Covered by Gjilan/Gnjilane and Viti/Vitina Basic Court	sabit.shkodra@rks-gov.net (Gjilan/Gnjilane Basic Court Spokesperson)	
Basic Prosecution Office	Covered by Gjilan/Gnjilane Basic Prosecution Office Str. Bujanoc, nn, near to T.C. Agmia	Liridona.xheladini@rks-gov.net (Gjilan/Gnjilane Basic Prosecution Spokesperson)	+383/280/325-521
Center for Social Work	Municipal building	Vojislav Kostić: vojakostic14@gmail.com	+383 49 703 809
Free Legal Aid	Covered by Gjilan/Gnjilane Regional Office Basic Prosecution Str. Bujanoc, nn near to T.C. Agmia	sadulla_61@hotmail.com	+383/280 - 321 134

MUNICIPALITY OF NOVO BRDO/NOVOBËRDË

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Novo Brdo/Novobërdë	Village Bostane/Bostan	Not available	+383(0)38 576 012
Municipal Officer For Gender Equality (MOGE)/ Municipal human rights unit (MHRU)	Municipal Building Village Bostane/Bostan	sadberevllasaliu@hotmail.com	038576012
Kosovo Police Station	Str. Kolonia e Vjetër, nn	bazanovoberde@kosovopolice.com	038576092 92 (landline) regional operations 192 (mobile) regional operations
Ombudsperson Institution	Covered by Gjilan/Gnjilane regional office Municipal Building Str. Bulevardi i Pavarësisë, nn	Shemsedin.mustafa@oik-rks.org; shmustafa@ombudspersonkosovo.org; kadrush.syla@oik-rks.org; ksyla@ombudspersonkosovo.org;	+383 (0)280 320 843 +383/44 543 889, +383/44 125 742
Basic Court	Gjilan/Gnjilane Basic Court Village Llabjan branch	sabit.shkodra@rks-gov.net (Gjilan/Gnjilane Basic Court Spokesperson)	Tel. fix +383 280 320 043 Tel. fax +383 280 320 120
Basic Prosecution Office	Covered by Gjilan/Gnjilane Basic Prosecution Office Str. Bujanoc, nn, near to T.C. Agmia	Liridona.xheladini@rks-gov.net (Gjilan/Gnjilane Basic Spokesperson)	+383/280/325 521
Center for Social Work	Village Bostane/Bostan	Nikola.jankovic@rks-gov.net (director of CSW)	+383 45 497 706

Free Legal Aid	Covered by Gjilan/Gnjilane Regional Office Basic Prosecution Str. Bujanoc, nn, near to T.C. Agmia	sadulla_61@hotmail.com	+383/280 - 321 134
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NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Udruženje Žena – Povratnica „Naš Dom“	Village Prekovce/Prekoc	udruzenjezenanasdom@gmail.com (Vesna Stajic – NGO manager)	044-404-465, 064-401-2565	Improving the quality of life of women in Kosovo through educational activities, creative initiatives, various logistical support, social services, advocacy, networking, capacity building and association resources.	Women and children	Educational activities, creative initiatives, various logistical support, social services, advocacy, networking, capacity building and association resources.

MUNICIPALITY OF PARTEŠ/PARTESH

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Parteš/Partesh	Municipal assembly building, village Pasjane/Pasjan	Not available	+383 49 749 417
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Municipal building village Pasjane/Pasjan	Milica Jovanovic, mobile: milica_91@hotmail.com	+381640689794 +3838349787145
Kosovo Police Station	Str. Aleksa Santić, nn	bazapartesh@kosovopolice.com	92 (landline) regional operations 192 (mobile) regional operations
Covered by Gjilan/Gnjilane regional office Municipal Building Str. Bulevardi I Pavarësisë	Covered by Gjilan/Gnjilane regional office Municipal Building Str. Bulevardi Pavarësisë, nn	Shemsedin.mustafa@oik-rks.org ; shmustafa@ombudspersonkosovo.org ; kadrush.syla@oik-rks.org ; ksyla@ombudspersonkosovo.org ;	+383 (0)280 320 843 +383/44 543 889, +383/44 125 742
Covered by Gjilan/Gnjilane Basic Court Str. Bujanoc, near to T.C. Agmia	Covered by Gjilan/Gnjilane Basic Court Str. Bujanoc, nn, near to T.C. Agmia	sabit.shkodra@rks-gov.net (Gjilan/Gnjilane Basic Court Spokesperson)	Tel. fix +383 280 320 043 Tel. fax +383 280 320 120
Gjilan/Gnjilane Basic Prosecution Str. Bujanoc, near to T.C. Agmia	Gjilan/Gnjilane Basic Prosecution Str. Bujanoc, nn, near to T.C. Agmia	Liridona.xheladini@rks-gov.net (Gjilan/Gnjilane Basic Prosecution Spokesperson)	+383/280/325-521
Covered by Gjilan/Gnjilane Regional Office Basic Prosecution Str. Bujanoc, near to T.C. Agmia	Covered by Gjilan/Gnjilane Regional Office Basic Prosecution Str. Bujanoc, nn, near to T.C. Agmia	sadulla_61@hotmail.com	+383/280 - 321 134

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Youth activity of Parteš/Partesh	Parteš/Partesh	nvoopa@hotmail.com or nvoopa@hotmail.rs	049-173-048	Youth activism	Youth	Awareness raising, assisting elderly people.

Youth Initiative	Parteš/Partesh	oip.yipngo@yahoo.com	045-590-851	Youth activism	Youth	Youth initiatives
Local youth action council	Parteš/Partesh	Stojanovic_stefan@hotmail.com	049 613 319	Youth activism	Youth	Youth initiatives
Fuzija (inactive)	Parteš/Partesh	jovancvetkovic1991@gmail.com	049-776430 or 064-841-51-41	Civil society, women rights	All residents	Civil society initiatives, fighting asocial phenomena, including radicalization and terrorism.

MUNICIPALITY OF RANILUG/RANILLUG

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Ranilug/Ranillug	Village Ranilug/Ranillug	opstina.ranilug@gmail.com	0280-315-001 or 0280-315-002
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Municipal building in Ranilug/Ranillug	naticzorica@yahoo.com	049-941-640
Kosovo Police Station	Ranilug/Ranillug, road leading to Veliko Ropotovo/Ropotovë e madhe	Baza.Ranilluk@kosovopolice.com	049/787-700 92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Gjilan/Gnjilane regional office Municipal Building Str. Bulevardi i Pavarësisë, nn	Shemsedin.mustafa@oik-rks.org ; shmustafa@ombudspersonkosovo.org ; kadrush.syla@oik-rks.org ; ksyla@ombudspersonkosovo.org ;	+383 (0)280 320 843 +383/44 543 889, +383/44 125 742
Basic Court	Covered by Gjilan/Gnjilane Basic Court Str. Bujanoc, nn, near to T.C. Agmia	sabit.shkodra@rks-gov.net (Gjilan/Gnjilane Basic Court Spokesperson)	Tel. fix +383 280 320 043 Tel. fax +383 280 320 120
Basic Prosecution Office	Gjilan/Gnjilane Basic Prosecution Str. Bujanoc, nn, near to T.C. Agmia	Liridona.xheladini@rks-gov.net (Gjilan/Gnjilane Basic Prosecution Spokesperson)	+383/280/325-521
Center for Social Work	Village Ranilug/Ranillug	zristic25@gmail.com	+383/ 49 774 950
Free Legal Aid	Covered by Gjilan/Gnjilane Regional Office Basic Prosecution Str. Bujanoc, near to T.C. Agmia	sadulla_61@hotmail.com	+383/280 - 321 134

MUNICIPAL WORKING GROUP	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Committee of public services	Municipal building, village Ranilug/Ranillug	dejan.stojkovic@ks-gov.net	049-779-038	To raise awareness and build capacity on environment protection, improvement of water supply, elimination of illegal waste and collection of garbage and improving public lighting, including river (Binačka Morava/Morava e Binçes) preservation.	Kosovo Serb and Kosovo Albanian residents of Ranilug/Ranillug municipality.	Awareness-raising; Capacity-building; Monitoring of executive and legislative authorities.
Committee of gender equality and youth	Municipal building Village Veliko Ropotovo/Ropotovë e madhe	Not available	0280375427	To raise awareness and build capacity on domestic violence and child abuse in rural areas; To eliminate stereotypes of women in rural areas;	Women in rural areas and vulnerable children.	Awareness-raising; Capacity-building.

				To raise awareness of youth on substance abuse.		
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NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Jefimija	Village Ranilug/Ranillug	Not available	049-764-380	Empowerment and affirmation of women; Provision of humanitarian assistance to vulnerable women and other groups; Provision of training on handicrafts.	Kosovo Serb women and girls interested in handicrafts, participation in humanitarian work and provision of assistance to vulnerable groups.	Organization of training for women interested in handicrafts; Making traditional handicrafts; Production of protective masks; Capacity building of women who seek jobs; Rendering legal advice.
Udruženje humanih žena Ranilug	Village Ranilug/Ranillug	bojanica243@gmail.com	+381-645120981	Empowerment and affirmation of women; Provision of humanitarian assistance to vulnerable women and other groups; Provision of training on handicrafts.	Kosovo Serb women and girls interested in handicrafts, participation in humanitarian work and provision of assistance to vulnerable groups.	Organization of training for women interested in handicrafts; Making traditional handicrafts; Production of protective masks; Capacity building of women who seek jobs.

MUNICIPALITY OF ŠTRPCE/SHTËRPÇË

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Štrpce/Shtërpçë	Municipal building main street (no street name or number)	Not available	+383(0)290 370 005
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Municipal building main street (no street name or number)	Radicam10@gmail.com Radica.milosavljevic@rks-gov.net	+383(0) 29370005 +383 45 498 912
Kosovo Police Station	Mani Road Štrpce/Shtërpçë, no official denomination of the street	baza.shterpce@KosovoPolice.com	029070092 92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Ferizaj/Uroševac Field Office Municipal Building Str. Dëshmorët e Kombit, nn	Kemal.aliu@oik-rks.org , kaliu@ombudspersonkosovo.org	+383 (0)290 326 032 +383/44 916 402
Basic Court	Main Road Štrpce/Shtërpçë – Brezovica, exit of Štrpce/Shtërpçë	Albenora.bekteshi@rks-gov.net albenorabekteshi@hotmail.com (Ferizaj/Uroševac Basic Court Spokesperson)	+383 (0) 290 380 445 +383 (0) 45 418 536
Basic Prosecution Office	Covered by Ferizaj/Uroševac Basic Prosecution Office	Vjosa.baftiu@rks-gov.net (Ferizaj/Uroševac Basic Prosecution Spokesperson)	+383 (0) 290/ 326-017 +383 (0) 44 378 584
Center for Social Work	Main Road Štrpce/Shtërpçë	Haqif.xhemajli@rks-gov.net qpsstherpce@gmail.com	+383 44 130 463 +383/44 130 463, +383/49 921 585
Free Legal Aid	Covered by Ferizaj/Uroševac Regional office Str. Sali Çeku, nn Basic Court building	Valmirasejdiu.1@hotmail.com	+383/290 323 406 +383/44 746 584

MUNICIPALITY OF VITI/VITINA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Viti/Vitina	Str. 28 Nëntori, nn	sokol.haliti@rks-gov.net	+383 45 305 528
Municipal officer for gender equality (MOGE) and municipal human rights unit (MHRU)	Municipal building Str. 28 Nëntori, nn	lbadete.hyseni@rks-gov.net	+383 44 167 064
Kosovo Police station	Str. Adem Jashari, nn	bazaviti@kosovopolice.com	0280-381199 0280-381342 92 (landline) regional operations 192 (mobile) regional operations
Municipal Cadastre Office	Municipal Building	MOCR: Zoran Marinković zoranbinac@yahoo.com	+383 49 715 268
Kosovo Police Station ⁵⁰	Pozharan/Požaranje	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Gjilan/Gnjilane regional office Municipal Building Str. Bulevardi i Pavarësisë, nn	Shemsedin.mustafa@oik-rks.org ; shmustafa@ombudspersonkosovo.org ; kadrush.syla@oik-rks.org ; ksyla@ombudspersonkosovo.org ;	+383 (0)280 320 843 +383/44 543 889, +383/44 125 742
Basic Court	Viti/Vitina Branch Gjilan/Gnjilane Basic Court Str. "AdemJashari", nn	sabit.shkodra@rks-gov.net (Gjilan/Gnjilane Basic Court Spokesperson)	+383 (0)280 381 518
Basic Prosecution Office	Gjilan/Gnjilane Basic Prosecution Str. Bujanoc, nn, near to T.C. Agmia	Liridona.xheladini@rks-gov.net (Gjilan/Gnjilane Basic Prosecution Spokesperson)	+383/280/325-521
Center for Social Work	Municipal building	gpsviti@gmail.com , demush.mehmeti@rks-gov.net	+383/280 381 660, +383/44 194 041
Free Legal Aid	Covered by Gjilan/Gnjilane Regional Office Basic Prosecution Str. Bujanoc, nn, near to T.C. Agmia	sadulla_61@hotmail.com	+381/280 - 321 134

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Women's Association Legjenda	Str. HoxheJunizi	meliosmani@yahoo.com	+383 44 194 045	To advance the position of women in society.	Mostly women	Vocational training; Awareness-raising; Health advice.

⁵⁰ Kosovo Police station in Viti/Vitina has a substation in Pozharan/Požaranje. Its contact details are as follows:
KP sub-station in street Mejdi Korrani, email: baza.pozheran@kosovopolice.com, contact by phone: 0280-385364 or number of regional operations: 92 (landline) and 192 (mobile).

