



# **INFORMATION GUIDE ON WOMEN AND MEN'S ACCESS TO PROPERTY AND HOUSING RIGHTS IN KOSOVO**



Organization for Security and  
Co-operation in Europe  
**Mission in Kosovo**





# INFORMATION GUIDE ON WOMEN AND MEN'S ACCESS TO PROPERTY AND HOUSING RIGHTS IN KOSOVO





## TABLE OF CONTENTS

INTRODUCTION .....	4
WHAT IS GENDER AND GENDER EQUALITY? .....	5
WHAT IS THE PURPOSE OF THE LAW ON GENDER EQUALITY AND THE KOSOVO PROGRAM FOR GENDER EQUALITY?.....	6
WHAT MECHANISMS ARE IN PLACE TO SUPPORT GENDER EQUALITY IN KOSOVO? .....	6
WHAT IS PROPERTY AND WHAT ARE PROPERTY RIGHTS? .....	7
TYPES OF PROPERTY REGISTRATION- WHAT IS SOLE OWNERSHIP? .....	8
TYPES OF PROPERTY REGISTRATION- ENTERING, DURING, AND AFTER MARRIAGE?.....	9
WHAT ARE RIGHTS TO INHERITANCE? .....	10
HOUSING RIGHTS- WOMEN AND MEN'S INVOLVEMENT IN MUNICIPAL SPATIAL PLANNING .....	11
MUNICIPAL RESPONSIBILITIES TO PROVIDE SOCIAL HOUSING - INCORPORATING WOMEN AND MEN'S PERSPECTIVES .....	12
INFORMAL SETTLEMENTS AND THEIR IMPACT ON WOMEN AND MEN?.....	14
WHO ARE THE STAKEHOLDERS IN THE MUNICIPALITY?.....	15
LIST OF RESOURCES.....	17

## INTRODUCTION

Equal enjoyment of rights between men and women remains a challenge in Kosovo, and access to property and housing rights is one indicator that reflects this. While the legal framework in Kosovo does ensure equal opportunities for men and women in a wide range of property and housing related issues, in practice, challenges with implementing the laws, as well as social norms that tend to favour men, infringe upon women's ability to equally enjoy their rights in this regard.

In order to overcome some of these challenges, this guide aims to provide clear and digestible information on resources available to ensure that women have equal access to property and housing rights in Kosovo. Following a brief introduction to gender and the current legal, policy and institutional framework on gender equality, the guide provides practical answers to property and housing rights targeting women and explains the specific impact on women of selected aspects of housing and property.

This guide is designed for women who are interested in learning more about their own property and housing related rights and for civil society organizations and municipal bodies to guide them in the provision of support and services to women on property and housing rights. It is a tool aimed to inform both women and men on these issues and to provide a comprehensive mapping and contact details of main stakeholders at the municipal-level where they can direct their questions and concerns.

The information provided is mainly based on legal and policy framework in Kosovo regulating gender equality, property and housing rights, and on outcomes generated during the Organization for Security and Co-operation in Europe Mission in Kosovo's (OSCE) training of trainers on gender and property rights in Kosovo, which were held in 2014–2015.

## WHAT IS GENDER AND GENDER EQUALITY <sup>1</sup>?

In order to understand how gender can play a role in men and women's equal enjoyment of property and housing rights, it is important to be aware of what gender and gender equality is. For the OSCE, **gender equality** is defined as the full and equal exercise by men and women of their fundamental human rights. It is the absence of discrimination or distinction on the basis of being a woman or a man in opportunities, in the allocation of resources, in access to services and in the enjoyment of rights. The aim is not that women and men become identical, but that their opportunities and benefits become and remain equal. In order to understand gender equality, it is important to note the difference between **sex** and **gender**. While **sex** refers to the biological characteristics of males and females, **gender** refers to socially constructed definitions of roles for women and men. Gender is an acquired identity that is central to both sexes, learned, changes over time, and varies widely within and across cultures. There are also international standards and conventions established in order to promote gender equality, including the Convention on the Elimination of all Forms of Discrimination against Women, and these standards establish similar definitions of gender related concepts.

**Gender stereotypes** are present in all societies. Gender stereotypes are general opinions or roles applied to men and women based on unjustifiably fixed assumptions. These stereotypes reflect common social norms on how a woman, man, girl or boy is supposed to behave. Stereotypes also play a large role in maintaining gender inequality in societies, and can lead to **gender based discrimination**. **Gender based discrimination** refers to any distinction, exclusion or restriction made on the basis of socially constructed gender roles which prevents a person from enjoying their human rights and opportunities, and their right to contribute and influence.

Therefore, while men and women in Kosovo have equal rights under the law to enjoy their property and housing rights, social and customary practices can inhibit equality.

## WHAT IS THE PURPOSE OF THE LAW ON GENDER EQUALITY<sup>ii</sup> AND THE KOSOVO PROGRAM FOR GENDER EQUALITY?

The **Law on Gender Equality** provides the legal framework to ensure equal opportunities for men and women to participate in political, economic, social, cultural and other fields of social life in Kosovo. The Law also aims to create the conditions and opportunities for gender equality through policies that support overall development, *especially for the improvement of women's status*, so that they have equal access to opportunities.

The *Kosovo Programme for Gender Equality* provides the policy framework to institutionalize access to and participation of both men and women in all aspects of life. However, the Programme also acknowledges that women do not currently enjoy their rights as men do and that specific areas need to be addressed in order to work towards gender equality in Kosovo. The Programme has identified the following six areas of focus:

- Women's integration in the economy
- Women's integration in the labour market and social care for categories affected by social problems
- Women in decision-making processes
- Health care and women and men's access to health services
- Education
- Representation and contribution in culture and media.

## WHAT MECHANISMS ARE IN PLACE TO SUPPORT GENDER EQUALITY IN KOSOVO?

At the **central level**, they are:

The Agency for Gender Equality in the Office of the Prime Minister: responsible for promoting, supporting, co-ordinating, implementing and monitoring the Law on Gender Equality and other related legislation.



The Ombudsperson Institution's Anti-Discrimination Department's Gender Equality, Trafficking in Persons, and Violence Unit: responsible for investigating complaints pertaining to whether institutions have complied with local and international human rights legal framework related to gender equality.

Ministry level officers for Gender Equality- responsible for promoting gender equality within their respective Ministries.

Inter-Ministerial Council for Gender Equality- responsible for monitoring the implementation of the Kosovo Programme for Gender Equality.

At the **municipal level**, they are:

Municipal Officers for Gender Equality: responsible for promoting gender equality at the municipal level.

More information on how to contact the relevant municipal officers in your respective municipality can be found within the list of resources at the end of this guide

## WHAT IS PROPERTY AND WHAT ARE PROPERTY RIGHTS?

**Property** includes, but is not limited to, physical goods or assets, but also a range of economic, tangible and intangible interests.

The Law on Property and Other Real Rights in Kosovo<sup>iii</sup> regulates types of property, which include:

- Moveable property- such as vehicles, or property that is not physically attached to the ground.
- Immoveable property- such as houses or apartments, the land itself or other property that is physically attached to the ground.

The right to property is a **fundamental human right**, recognized within Article 17 of the Universal Declaration of Human Rights (UDHR), which says that *Everyone has the right to own property alone or in association with others* and that *no one shall be arbitrarily deprived of his/her property*. Also, Article 1 of Protocol 1 of the European Convention on Human Rights (ECHR) states that *each person is entitled to the peaceful enjoyment of their possessions*. The principles of both the UDHR and the ECHR, including the right to property, are directly applicable in Kosovo.

However, the right to property is a **qualified** right which means that it is subject to certain conditions or limitations. The legal framework in Kosovo guarantees the right to own property and states that the use of property is regulated by law in accordance with public interest. Furthermore, no one can be arbitrarily deprived of property, but the government may expropriate property if expropriation is: authorized by law; necessary to achieve a public purpose or promote public interest; and those whose property has been expropriated receive immediate and adequate compensation.

Ownership is therefore very important to the enjoyment of property rights. But what is ownership?

Ownership refers to a set of rights that a property rights holder has, which includes:

- Right to possess the property
- Right to transfer the property
- Right to be free from being interrupted in enjoying these rights.

In Kosovo, ownership rights are guaranteed through the process of registering property. Therefore, knowing how to register property is crucial to advancing women's property rights.

## TYPES OF PROPERTY REGISTRATION- WHAT IS SOLE OWNERSHIP?

In Kosovo, **sole property ownership** refers to having sole right to the property, possessing it, excluding others from any interference with the property and, independently deciding to sell or rent the property.

**Women and men** can register property as a **sole owner** when they individually purchase the property; when they inherit property, and when ownership has been transferred to them solely<sup>iv</sup>.

In Kosovo, **only immovable property needs to be registered in the cadastral records**. Immoveable property is registered through a written request to the cadastral office of the municipality where the property is located. The municipal cadastral office will then confirm the time and date of their receipt of the application for registration.

The application for registration of a house or an apartment is to be submitted by the owner or someone with legal authorization to register property on the owner's behalf.<sup>v</sup>

Further information on how to contact the cadastral office in your respective municipality can be found within the list of resources at the end of this guide.

## TYPES OF PROPERTY REGISTRATION- ENTERING, DURING, AND AFTER MARRIAGE?

There are different ways to register property jointly, depending on whether the property is co-owned with another individual or with a spouse. This section discusses the concept of joint or co-owned property and issues related to registering property during marriage, and the division of property during a divorce.

**Co-ownership of property** refers to sharing ownership over property with another individual or individuals. If the shares of ownership are not stated in advance, it is presumed that all owners have equal shares. The co-owners are allowed to use the property in proportion to their share, and any assets accrued from the property are also divided in proportion to their shares.

A co-owner also has the right to dispose of their share of the property without the consent of the other owners. However, the co-owned property must be jointly administered by all owners.<sup>vi</sup>

**Co-ownership** is different from **joint marital property**, which refers to the equal ownership rights of both spouses to most of the wealth accrued during a marriage, including property. Therefore, any property gained **during** marriage is considered the joint wealth of both parties, and, legally, **registration of property shall be in the names of both spouses**.

Both spouses have **equal shares** in the property accrued during marriage. However, in Kosovo, joint marital property is often not registered in the names of both spouses. **Since both spouses have equal shares of joint marital property, registration should reflect this.** Property ownership can help individuals take out mortgages and loans, start businesses, and have collateral. Therefore, it is significant that both spouses have equal access to opportunities that arise from being property owners- which can be much more difficult if the property is only in the name of one spouse.

Not all marital property is considered **joint marital property**. **Separate marital property** refers to property that belongs exclusively to one spouse or the other. This includes:

- Property acquired **before** the marriage
- Inherited property or donated property



-The share of the joint property that belongs to each spouse

-Art work and intellectual property<sup>vii</sup>

In the case of **divorce** and **dissolution of a marriage**, both spouses are entitled to **equal** shares of their joint marital property. Given that property acquired during a marriage is considered joint marital property (other than those properties designated as **separate marital property**) regardless of whether or not it has been registered in both spouses' names, the property should be equally divided. However, in order to ensure that this adhered to as foreseen by the Law on Family, **spouses should always ensure that joint marital property is registered in the name of both spouses.**

## WHAT ARE RIGHTS TO INHERITANCE?<sup>viii</sup>

**Inheritance** refers to the transfer of property from a deceased person (decedent) to their heirs (living descendants). When the deceased has not left a will for any or all of their property, or when the will is fully or partially invalid, inheritance is based on legal succession

There are three ranks of inheritance:

1<sup>st</sup> rank: inheritance is transferred to the children and spouse of the deceased – the children and spouse shall inherit in equal shares.

2<sup>nd</sup> rank: inheritance is transferred to the spouse and parents of the deceased (when there are no children) - the spouse and parents shall inherit in equal shares.

3<sup>rd</sup> rank: inheritance is only transferred to the spouse of the deceased (when there are no parents or children) - the spouse shall inherit fully.

**While men and women have equal rights to inheritance according to the legal framework in Kosovo, patriarchal traditions and customary practices often have a negative impact on women enjoying equal inheritance rights. Women and men should recognize that the ranks identified above apply equally to both men and women.** Children, spouses and parents are compulsory heirs. Grounds for exclusion from inheritance are limited and are outlined in the Law on Inheritance in Kosovo.



Procedures for review of inheritance cases can be conducted both through Basic courts and notaries within each municipality.

## HOUSING RIGHTS- WOMEN AND MEN'S INVOLVEMENT IN MUNICIPAL SPATIAL PLANNING

**Spatial planning** refers to the plan for the development or regulation of any particular place. Each municipality in Kosovo is legally obliged to draft a municipal development plan which sets out their long-term plans for the economic, social and physical development in the municipality<sup>ix</sup>. It impacts employment, housing, education, transport and the environment. Gender is important in all these matters.

Why does gender matter?

- There are differences in the everyday lives of men and women in their municipalities. Their respective needs, experiences and priorities are not the same. For example, in a certain municipality, women may drive vehicles more infrequently than men; therefore, women may require better and more extensive public transportation systems than men would in the same municipality. Both women and men need to have a voice in the spatial planning processes, their perspectives are necessary to creating plans that are reflective of the realities of all inhabitants. For instance, if a school is built in an area of town that is not very accessible to residents, the day to day impact may be different for men and women-; however, the differences would not necessarily be considered and incorporated into spatial planning unless both men and women are consulted.
- However, not all men and not all women are the same- therefore, other factors, including age, socio-economic status and ethnicity should be considered and incorporated into the planning process. For example, a young, employed woman who has not had children will have different experiences and perspectives that an older woman who has a number of children and who is the main caretaker of the children and home. If the needs of both men and women are not accounted for within the spatial planning process, it can lead to municipal planning that does not consider the concerns and priorities of all residents. This can in turn adversely impact one sex more than the other in their ability to enjoy their rights- and can lead to gender-based discrimination.

Therefore, not only should Kosovo institutions take into consideration gender issues in the spatial planning process, including consultation with both men and women and integration of their needs and priorities into municipal planning, but all inhabitants, both men and women, should be encouraged to participate in public consultations that are designed to solicit their feedback. Public consultation in spatial planning is a legal requirement, there are also legal provisions in Kosovo that require institutions to take into account the needs of persons with disabilities, elderly persons, minorities in any given municipality, youth and gender<sup>x</sup>. Everyone should have their voice heard.

#### MUNICIPAL RESPONSIBILITIES TO PROVIDE SOCIAL HOUSING – INCORPORATING WOMEN AND MEN’S PERSPECTIVES -

According to Article 25 of the UDHR *all people have the right to a standard living that is adequate for their health and well-being.*

In order to uphold this right in Kosovo, the Law on Financing Specific Housing Programmes<sup>xi</sup> ensures possibilities to provide adequate housing for residents who are not in an economic position to access free market housing. The provision of social housing to residents is the responsibility of each municipality. However, the right to housing is a **progressive right**, which means that it needs to be observed given the maximum amount of resources that the municipality has available. Additionally, social housing is meant to provide support to families in particular need at a particular time - it is not aimed to be a permanent housing solution.

In Kosovo, in order to assess the social housing needs and the funding required to fulfill those needs, each municipality must conduct a needs assessment every three years<sup>xii</sup>. Based on the assessment, the municipality establishes a selection commission in order to allocate the social housing available. The commission must follow certain criteria to determine who is allocated social housing.

**A public announcement of the call for applications for social housing must be made in the media and displayed on the municipal bulletin board in Albanian and Serbian languages, as well as in any other language in official use within the municipality.**

Families that can apply for social housing include those that:

- Do not have a house or apartment registered in their name
- Are homeless as a result of destruction to their apartment or house during the last conflict in Kosovo
- Possess housing that is below the minimal living surface area

Also, the following families are afforded priority in social housing allocation:

- Families living in dangerous buildings
- Families with low incomes
- Families that care for disabled persons
- Families with children or elderly persons.

Women and men have specific needs and concerns when it comes to accessing social housing. For example, if women are more likely to be main caretakers of children, then the amenities available in the social housing project and its proximity to schools may have a different impact on men than it would on women. For example, access to amenities such as water and electricity, proximity to grocery stores and services would impact a woman differently if she has primary obligations in the home. Also, if a woman is less likely to drive, then the location of the housing project may have a significant impact on a woman's ability to carry out such obligations identified above. Also, considerations such as street lighting and access to public transport may be perceived differently by men and women due to different perceptions of safety. The fact that men and women may have different priorities and concerns needs to be recognized during the municipality's social housing needs assessment, and during the process of allocating housing.

Men and women may also have different ways of obtaining information within their municipality. For example, if women are less likely to be informed of events through the municipal bulletin board or other places where the municipality posts notices, than proactive measures, such as municipal outreach to villages or involvement of municipal officers for gender equality and women's caucus groups could have a positive impact on encouraging women's participation.



## INFORMAL SETTLEMENTS AND THEIR IMPACT ON WOMEN AND MEN

**Informal settlements** are another housing related issue that needs to be considered for its impact on men and women. In Kosovo, informal settlements refers to housing with one or more of the following characteristics:

- Informal ownership of the property
- Inadequate or deprivation of elementary services- such as proper running water, electricity or sewage systems.
- Inadequate or non-participation in governance –inclusion in decision making process (for example, during the development of the municipal spatial planning documents).
- High risk of structural failure of the building.<sup>xiii</sup>

In Kosovo, the central and local institutions are legally required to regularize informal settlements, which are identified within their municipal spatial planning documents. This can be done in one of three ways:

- Improving the condition of the settlements - including infrastructure and services within the settlement;
- Destroying and re-building the settlement in line with adequate infrastructure and provision of services. This would involve relocating inhabitants for a set amount of time.
- Destroying and relocating the entire settlement and inhabitants to a new area. This action is proposed when a settlement is too close to a potentially dangerous zone- for example, when a settlement is too close to a municipal garbage dump or contaminated land.<sup>xiv</sup>

An important component of regularizing informal settlements is prioritizing the services offered in order to make the settlement of adequate condition. However, men and women may have different perspectives of what services should be prioritized, and what the real needs and concerns are for the inhabitants in the settlement. As with social housing, municipalities have a legal obligation to hold public consultation with inhabitants during the development of spatial planning documents. The impact of how and which services are provided within informal settlements, and the impact of the methods that the municipality uses to address the legalization of informal settlements, has different impact on men and women- and this must be considered and incorporated into municipal plans and the process of regularization (See above examples under social housing).

## WHO ARE THE STAKEHOLDERS IN THE MUNICIPALITY?

### **Municipal Human Rights Units (MHRUs) and Municipal Officers for Gender Equality (MOGEs)**

MHRUs and MOGEs are mechanisms responsible for the promotion and protection of human rights at the municipal level and in accordance with the laws, policies and international standards. MOGEs have the main duty to lead municipal programmes related to gender equality in order to ensure the implementation of the gender equality law and other related human rights standards.

### **Municipal Cadastral Officers (MCOs)**

MCOs deal with registering privately owned land and municipal owned land. They also review and complete administrative procedures for the return of land to the owner, and identify and settle interim measures prior to courts decisions on land. MCOs are also responsible for registering mortgages, and for maintaining, correction and harmonizing records of settlements, villages, streets and numbers of objects and buildings.

### **Non-Governmental Organizations (NGOs)**

NGOs can play an important role in advocating and lobbying for the rights of women. The NGOs included within the list of resources in this document specifically work to foster gender equality and equal access to property and housing rights. This list is not exhaustive, but rather is based on OSCE field research.

### **District Legal Aid Bureaus**

District Legal Aid Bureaus provide free legal aid to those who qualify. They can facilitate women's access to property rights, by providing information and advice for women who are unaware of their rights in this regard, and by representing women in court or administrative bodies and by assisting with legal drafting and procedures.

### **Ombudsperson Institution (OI)**

The OI is an independent institution mandated to address alleged human rights violation by public institutions in Kosovo. The OI conducts investigations, issues reports and provides legal services and public advocacy. The OI provides services free of charge and accepts complaints from anyone in Kosovo.

**Notary**

Notary service is judicial and public service that aims to protect legal interests of natural and legal persons. Notary is a professional lawyer, public official, appointed by the Ministry of Justice. The notary functions are: compilation and verification of contracts, notarization of statements, certification of signatures, dealing with certain aspects of non-contested inheritance cases and other duties as provided in the Law on Notary<sup>xv</sup>, from which the mandate and functions of notaries derive.

## LIST OF RESOURCES

### LEGEND OF ACRONYMS

CRP/K	Civil Rights Project Kosovo
DBLA	District Bureau for Legal Aid
KPA	Kosovo Property Agency
PAK	Privatization Agency of Kosovo
MOGE	Municipal Officer for Gender Equality
MHRU	Municipal Human Rights Unit
MCO	Municipal Cadastral Office
MWG	Municipal Working Group
NGO	Non-Governmental Organization

### NOTE:

- In order to contact the relevant office in the municipality, you should telephone the main municipal information number provided below.
- To contact any other municipal directorate, or where there is no contact information for the MOGE, MHRU, or MCO, please use the general municipal contact information provided for each municipality.
- The Ombudsperson Institution should only be contacted when all responsible bodies have been exhausted.



MUNICIPALITY OF DEČAN/DEČANE .....	20
MUNICIPALITY OF DRAGASH/DRAGAŠ .....	21
MUNICIPALITY OF FERIZAJ/UROŠEVAC .....	22
MUNICIPALITY OF FUSHË KOSOVË/KOSOVO POLJE.....	23
MUNICIPALITY OF GJAKOVË/ĐAKOVICA .....	24
MUNICIPALITY OF GJILAN/GNJILANE .....	25
MUNICIPALITY OF GLOGOC/GLOGOVAC .....	26
MUNICIPALITY OF GRAČANICË/GRAČANICA .....	27
MUNICIPALITY OF HAN I ELEZIT/ELEZ HAN.....	28
MUNICIPALITY OF ISTOG/ISTOK .....	29
MUNICIPALITY OF JUNIK .....	30
MUNICIPALITY OF KAČANIK/KAČANIK .....	31
MUNICIPALITY OF KAMENICË/KAMENICA .....	31
MUNICIPALITY OF KLINË/KLINA .....	32
MUNICIPALITY OF KLOKOT/KLLOKOT .....	33
MUNICIPALITY OF LEPOSAVIĆ/LEPOSAVIQ .....	33
MUNICIPALITY OF LIPJAN/LIPLJAN .....	34
MUNICIPALITY OF MALISHEVË/MALIŠEVO.....	35
MUNICIPALITY OF MAMUŠA/MAMUSHË/MAMUŠA.....	35
MUNICIPALITY OF MITROVICË/MITROVICA SOUTH .....	36
MUNICIPALITY OF MITROVICA/MITROVICË NORTH .....	37
MUNICIPALITY OF NOVO BRDO/NOVOBĚRDË.....	38
MUNICIPALITY OF OBILIQ/OBILÍČ .....	39
MUNICIPALITY OF PARTEŠ/PARTESH .....	40
MUNICIPALITY OF PEJË/PEČ .....	40
MUNICIPALITY OF PODUJEVË/PODUJEVO.....	42
MUNICIPALITY OF PRISHTINË/PRIŠTINA .....	42
MUNICIPALITY OF PRIZREN .....	45
MUNICIPALITY OF RANILUG/RANILLUG .....	46
MUNICIPALITY OF RAHOVEC/ORAHOVAC.....	47
MUNICIPALITY OF ŠTRPCE/SHTĚRPČË.....	49



MUNICIPALITY OF SHTIME/ŠTIMLJE .....	49
MUNICIPALITY OF SKËNDERAJ/SRBICA .....	50
MUNICIPALITY OF SUHAREKË/SUVA REKA.....	51
MUNICIPALITY OF VITI/VITINA .....	52
MUNICIPALITY OF VUSHTRRI/VUÇITRN .....	52
MUNICIPALITY OF ZUBIN POTOK/ZUBIN POTOK .....	53
MUNICIPALITY OF ZVEČAN/ZVEÇAN .....	54

## MUNICIPALITY OF DEÇAN/DEČANE

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Deçan/Dečane	Square Mentor Tolaj	Not available	+381 (0)390 361 100
MOGE/MHRU	House of Culture, 2nd floor	<a href="mailto:zoelse@yahoo.com">zoelse@yahoo.com</a> , <a href="mailto:zoelse@hotmail.com">zoelse@hotmail.com</a>	0390361100
Kosovo Police Station	Not available	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Pejë/Peć Field Office Str. Mbretëresha Teutë, No. 59	Not available	+381 (0)39 432 931
Basic Court	Pejë/Peć Basic Court Deçan/Dečane branch Square Mentor Tolaj	Not available	+381 (0)39 433 725
Basic Prosecution Office	Covered by Pejë/Peć Basic Prosecution Office	Not available	+381 (0)39 432 467

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Women's Association "Jeta" / "Život"	House of Culture, Jusuf Gervalla Str. Skenderbeg	<a href="mailto:ojqjeta@hotmail.com">ojqjeta@hotmail.com</a> <a href="mailto:ojqjeta@yahoo.com">ojqjeta@yahoo.com</a>	039061375	To raise awareness of the rights of women and to strengthen their role in society	Women, the elderly and potential victims of domestic violence	- Awareness-raising on women's rights - Health and education - Hairdressing, sewing and knitting courses
Nderi/Čast	Centre for Social Work Str. UÇK	not available	049452691	To raise awareness of the rights of women and to strengthen their role in society	Women	- Awareness raising on women's rights

## MUNICIPALITY OF DRAGASH/DRAGAŠ

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Dragash/Dragaš	Str. Sheshi i Dëshmorëve	Not available	+381 (0)29 281 005
MOGE and MHRU	Municipal Building Str. Sheshi i Dëshmorëve	not available	029281543
Kosovo Police Station	Not available	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by the Prizren Field Office		
Basic Court	Basic Court of Prizren Dragash/Dragaš branch Sheshi i Dëshmorëve, nn	Afërdita Kicaj <a href="mailto:aferdita.kicaj@rks-gov.net">aferdita.kicaj@rks-gov.net</a> (Press and Public Information Officer-PPIO)	029 222 125 045 418 632
Basic Prosecution Office	Under Basic Prosecution Office in Prizren William Walker, nn	Acting Chief Prosecutor Metush Biraj <a href="mailto:metush.biraj@rks-psh.net">metush.biraj@rks-psh.net</a> NO PPIO	029223163

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Women's initiative/ Inicijativa e grave/ Inicijativa žena	Sheshi i dëshmorëve, n.n.	not available	not available	To support women in Dragash/Dragaš municipality	Women	- Promoting gender equality, empowerment of women, health education of women - Awareness-raising on domestic violence
Co-ordination Mechanism Against Domestic Violence	Municipal Building Str. Sheshi i Dëshmorëve,	not available	not available	To provide immediate and comprehensive reaction against domestic violence, the effective co-ordination	Victims of domestic violence	- Regular meetings of the group; - Help Implementation of the strategy against domestic violence

				of institutional response to address violence cases and to contribute to the creation of proactive policies against domestic violence in Municipality of Dragash/ Dragaš.		
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## MUNICIPALITY OF FERIZAJ/UROŠEVAC

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Ferizaj/Uroševac	Str. Dëshmorët e Kombit	Not available	+381 (0) 290 320 150
MOGE/MHRU	Str. Dëshmoret e Kombit	<a href="mailto:vjollcank.@hotmail.com">vjollcank.@hotmail.com</a>	+381 (0) 290320591
Kosovo Police Station	Srt. Reçaku n.n	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Gjilan/Gnjilane Field Office Municipal Building II Str. Adem Jashari	Not available	+381 (0)280 320 843
Basic Court	Str. Dëshmorët e Kombit n.n	<a href="mailto:Albenora.bekteshi@rks-gov.net">Albenora.bekteshi@rks-gov.net</a> <a href="mailto:albenorabekteshi@hotmail.com">albenorabekteshi@hotmail.com</a>	+381 (0) 290/321-009
Basic Prosecution Office	Str. Dëshmorët e Kombit n.n		+381 (0) 290/ 326-017 +377 (0) 44 378 584

MUNICIPAL WORKING GROUP	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Committee for gender equality	Municipal Building, Str. Dëshmoret e Kombit	not available	0290320591	To provide a forum for discussion for relevant municipal stakeholders on gender-based violence	Women, young girls and children	- Awareness-raising activities - Sharing of information

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
AJO	Jeronim De Rada school (in the yard of the school) No street name or number	<a href="mailto:ugafrodita@hotmail.com">ugafrodita@hotmail.com</a>	Maria Kurti +377(0) 44/286-319	To promote women and children's well-being To combat gender based violence in particular related to victims of trafficking	Women, children and youth	- Women's emancipation, health and social care - Education - Awareness-raising - Organization of cultural and educational activities

## MUNICIPALITY OF FUSHË KOSOVË/KOSOVO POLJE

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Fushë Kosovë/Kosovo Polje	Str. Nëna Terezë	Not available	+381 (0)38 536 006
MOGE and MHRU	Str. Nëna Terezë	<a href="mailto:linditadervisholli@hotmail.com">linditadervisholli@hotmail.com</a>	038537537
Kosovo Police Station	Not available	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution - covered by the Prishtinë/Priština Office	Str. Enver Maloku, No. 28	Not available	+381 (0)38 501 401 +381 (0)38 545 303
Basic Court	Covered by Prishtinë/Priština Basic Court	Not available	+381 (0) 38 248 805
Basic Prosecution Office	Covered by Prishtinë/Priština Basic Prosecution office	Head of Basic Prosecution Imer Beka <a href="mailto:Imer.Beka@rks-gov.net">Imer.Beka@rks-gov.net</a>	+381 (0) 200 18 848

## MUNICIPALITY OF GJAKOVË/ĐAKOVICA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Gjakovë/Đakovica	Str. Nëna Terezë, nn	Not available	+381 (0)390 321 100
MOGE/MHRU	Municipal building Str. Nëna Terezë, No.469	lumnijeshllaku@hotmail.com	03904321100; 044424541
MCO			+381 (0)390 321 504
Ombudsperson Institution	Covered by Pejë/Peć Field Office Str. Mbretëresha Teutë, No. 59	Not available	+381 (0)39 432 931
Basic Court	Str. Bardhyl Qausi, No. 158	Not available	+381 (0)390 324 130
Basic Prosecution Office	Str. Nëna Terezë, nn	Not available	+381 (0)390 322 419

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Bethany Christian Service	Community Centre Brekoc/Brekovac village, Gjakovë/Đakovica municipality	<a href="mailto:Berat_thaqi22@hotmail.com">Berat thaqi22@hotmail.com</a> ; <a href="mailto:Berat71@yahoo.com">Berat71@yahoo.com</a>	044134471	To support all communities especially in the social and educational fields	Youth from all communities and especially from the Kosovo Roma, Kosovo Ashkali and Kosovo Egyptian communities	- Education and social care
Prosperiteti	Str. Ali Pashë Tepelena	shoqata-prosperiteti@hotmail.com	044714458	To support Kosovo Roma, Kosovo Ashkali and Kosovo Egyptian community	Kosovo Roma, Kosovo Ashkali and Kosovo Egyptian communities	- Education and culture - Gender equality - Humanitarian assistance - Reintegration of repatriated persons
Medica Kosova	Str. Luigj Gurakuqi, No. 39	medicam_kosova@yahoo.com	0390321139 044247187	To provide psychosocial, legal and medical support to women and girls	Women and girls from all communities	- Counselling - Education

Association for education and support for families	Str. Nëna Terezë, No. 181	<a href="mailto:shepfgjakova@yahoo.com">shepfgjakova@yahoo.com</a>	044152051	Psycho social and legal advise	Women of all communities	- Counselling - Legal support
NGO Femra Aktive	Sulejman Vokshi nr1	<a href="mailto:f_aktive@yahoo.com">f_aktive@yahoo.com</a>	044188642	Protection and promotion of human rights	Women of all communities	Awareness raising, education and advocacy on inheritance and family issues

## MUNICIPALITY OF GJILAN/GNJILANE

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Gjilan/Gnjilane	Str. Adem Jashari	Not available	+381 (0)280 323 323 311 +381 (0)280 226 428
MOGE/MHRU	Municipal assembly building, Str. Bulevardi I Pavarsisë	<a href="mailto:dritaulqini@gmail.com">dritaulqini@gmail.com</a>	+ 381 (0)280326428, ext 112
MCO			+381 (0) 280320142
CRP/K	Not available	<a href="mailto:crp.gl@crpkosovo.org">crp.gl@crpkosovo.org</a>	+381 (0)280 325 500
Legal Aid - DBLA	Str. Mulla Idrizi, No. 41	Not available	+381 (0)280 321 134
Ombudsperson Institution	Gjilan/Gnjilane Field Office Municipal Building II Str. Adem Jashari	Not available	+381 (0)280 320 843
Basic Court	Gjilan/Gnjilane Basic Court Str. Bujanoc, near to T.C. Agmia	<a href="mailto:sabit.shkodra@rks-gov.net">sabit.shkodra@rks-gov.net</a> (Gjilan/Gnjilane Basic Court Spokesperson)	Tel. fix +381 280 320 043 Tel. fax +381 280 320 120
Basic Prosecution Office	Gjilan/Gnjilane Basic Prosecution Office Str. "Reshat Ymeri" nn. 60 000, Gjilan/Gnjilane	Not available	+381/280/325-521



MUNICIPAL WORKING GROUP	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Committee for gender equality	Executive Municipal Building Str. 28 Nëntori	not available	+ 381 (0) 280326428, ext 112 + 377 (0)44873203	To co-ordinate the response against domestic violence at the municipal level (focusing on women)	Women affected by domestic violence	- Awareness-raising activities - Organization of debates - Distribution of informative materials on women's rights

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Action for Non Violence and Peace Building <sup>1</sup>	Str. Ferizaj	Anp_kos@yahoo.com	+ 381 (0) 280329926 +377 (0) 44230849	To create an interethnic society in Kosovo and promote a culture of non-violence	Children, youth, women, the elderly and CSO activists	- Advocacy campaign for conflict prevention - Raising awareness against discrimination

## MUNICIPALITY OF GLOGOC/GLOGOVAC

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Glogoc/Glogovac	Str. Fehmi e Xhevë Lladrovci	Not available	+381 (0)38 584 074
MOGE	Str. Skenderbeu	zahriepodrimqaku@hotmail.com	(MOGE)038584353 044193439
Kosovo Police Station	Str. Feronikli	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Prishtinë/Priština Office and Mitrovicë/Mitrovica Field Office		
Basic Court	Basic Court Prishtinë/Priština Branch in Glogoc/Glogovac	Head of Branch Court Avdi Haxhaj <a href="mailto:Avdi.Haxhaj@rks-gov.net">Avdi.Haxhaj@rks-gov.net</a>	+381 38 584-020
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	Head of Basic Prosecution Imer Beka <a href="mailto:Imer.Beka@rks-gov.net">Imer.Beka@rks-gov.net</a>	+381 (0) 200 18 848

<sup>1</sup> Aksioni kundër dhunës dhe ndërtimi i paqes/ Akcija za nenasilje I izgradnju mira



NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Centre for protection of women and children <sup>2</sup>	Str. Skenderbeu	cpwcdrenas@yahoo.com	not available	- To provide support to victims of domestic violence	Women and children	- Psychological support - Vocational training

## MUNICIPALITY OF GRAČANICA/GRAČANICË

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Gračanica/Graçanicë	Str. Hotel Dukat, main street	Not available	Not available
MOGE and MHRU	Municipal Building, (main road to Gjilan/Gnjilane)	<a href="mailto:Marija.stojanovic038@gmail.com">Marija.stojanovic038@gmail.com</a>	049773289
Ombudsperson Institution	Main road, opposite the Monastery	Not available	+381 (0)38 65 118
Basic Court	Basic Court Prishtinë/Priština Branch in Graçanicë/Gračanica	Head of Branch Court Ferki Xhaferi <a href="mailto:Ferki.xhaferi@rks-gov.net">Ferki.xhaferi@rks-gov.net</a>	+ 381 (38) 200 18 534
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	Head of Basic Prosecution Imer Beka <a href="mailto:Imer.Beka@rks-gov.net">Imer.Beka@rks-gov.net</a>	+381 (0) 200 18 848

<sup>2</sup> Qendra për mbrojtjen e grave dhe fëmijëve.

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Hand to Hand <sup>3</sup>	Ugljare/Uglar (next to "Jastreb" restaurant)	<a href="mailto:udruzenjezenarukuci@gmail.com">udruzenjezenarukuci@gmail.com</a>	044 839 986	<ul style="list-style-type: none"> <li>- To promote gender equality</li> <li>- To build the capacity of women</li> </ul>	Women and girls, particularly from rural areas	<ul style="list-style-type: none"> <li>- Awareness-raising on gender equality</li> <li>- Courses for women (such as training on agriculture issues)</li> <li>- Psychological support</li> <li>- Legal advice and counselling</li> </ul>

## MUNICIPALITY OF HAN I ELEZIT/ELEZ HAN

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Han i Elezit/Elez Han	Str. Nuri Bushi	Not available	+381 (0)290 385 112
MOGE/MHRU	Str. Nuri Bushi	<a href="mailto:ajete_berisha@live.com">ajete_berisha@live.com</a>	+381 (0)290385100 (MOGE: ext 208), (MHRU: ext 213)
Kosovo Police Station	Str. Imri Curri n.n	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Gjilan/Gnjilane Field Office Municipal Building II Str. Adem Jashari	Not available	+381 (0)280 320 843
Basic Court	Covered by Ferizaj/Urosevac Basic Court and Kaçanik/Kaçanik Basic Court		
Basic Prosecution Office	Covered by Ferizaj/Urosevac Basic Prosecution Office		

<sup>3</sup> Dora Dores/Ruka Ruci.

## MUNICIPALITY OF ISTOG/ISTOK

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Istog/Istok	Str. Fadil Ferratl	Not available	+381 (0)39 451 202
MOGE/MHRU	Str. Fadil Ferati	<a href="mailto:sanie_55@hotmail.com">sanie_55@hotmail.com</a>	039451202 ext 106; 044184644
MCO			+381(0)39 451 233
Kosovo Police Station	Not available	<a href="mailto:info@kosovopolic.com">info@kosovopolic.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Pejë/Pec Field Office Str. Mbretëresha Teutë, No. 59	Not available	+381 (0)39 432 931
Basic Court	Pejë/Pec Basic Court Istog/Istok branch Str. Fadil Ferratl	Not available	+381 (0)39 451 020
Basic Prosecution Office	Covered by Pejë/Pec Basic Prosecution Office		+381 (0)39 432 467

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
ABA-k Education, Co-existence, Crafts/Kosovo <sup>4</sup>	Str. Lidhja e Prizrenit	<a href="mailto:shogata-aba@hotmail.com">shogata-aba@hotmail.com</a>	039450179	To support and assist vulnerable and marginalized groups	All vulnerable and marginalized groups with a special focus on women and children	- Counselling - Referral of cases to relevant institutions - Vocational training
Vision 02 <sup>5</sup>	Pallati i Kultures Str. Skënderbeu Street	Vision02ojq@hotmail.com vision02ojq@yahoo.com	044522793	To foster gender equality and interethnic dialogue To contribute to the return and reintegration	Youth and woman of all communities	-Awareness-raising and capacity-building activities - Psychological support

<sup>4</sup> ABA-k Arsimit, Bashkëjetesë, Artizanate/Kosovë / ABA-k Obrazovanje, Koegzistencija, Zanatstvo/Kosovo.

<sup>5</sup> Vizioni 02/ Vizioni 02.

				process and local economic development		- Counselling - Assist beneficiaries to establish small businesses
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## MUNICIPALITY OF JUNIK

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Junik	Str. Main Square	Not available	+381 (0)390 370 114
MOGE	Municipal Building Centre (no street name or number)	<a href="http://kk.rks-gov.net/junik/Temat/Kontakti.aspx">http://kk.rks-gov.net/junik/Temat/Kontakti.aspx</a>	0390370587 0390370987
MCO			+381 (0) 390 370 410
Kosovo Police Station	Not available	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by the Pejë/Peć Field Office Str. Mbretëresha Teutë, No. 59	Not available	+381 (0)39 432 931
Basic Court	Covered by Pejë/Peć Basic Court Deçan/Decane branch		
Basic Prosecution Office	Covered by Pejë/Peć Basic Prosecution Office Str. Eliot Engel, No.6	Not available	+381 (0)39 432 467

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Qershiza	Str. Agim Ramadani	<a href="mailto:ojqqershiza@hotmail.com">ojqqershiza@hotmail.com</a>	0390370291	To support women's integration in society	Women	- Vocational training - Promotion of human rights and gender equality

## MUNICIPALITY OF KAÇANIK/KAČANIK

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Kačanik/Kaçanik	Str. Emin Duraku	Not available	+381 (0)290 380 005 +381 (0)290 380 047
MOGE/MHRU	Str. Emin Duraku	<a href="mailto:vedatdema@hotmail.com">vedatdema@hotmail.com</a>	+ 381 (0)290380005 +381 (0)290380047 +377 (0)44225315
Kosovo Police Station	Str. Hasan Prishtina n.n	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Gjilan/Gnjilane Field Office Municipal Building II Str. Adem Jashari	Not available	+381 (0)280 320 843
Basic Court	Str. Ismajl Raka (no number)		+381 (0) 290 380 445
Basic Prosecution Office	Covered by the Basic Prosecution in Ferizaj/Urosevac		

## MUNICIPALITY OF KAMENICË/KAMENICA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Kamenicë/Kamenica	Str. Skënderbeu	Not available	+381 (0)280 371 969
MOGE	Str. Adem Jashari	<a href="mailto:moge_kamenica@hotmail.com">moge_kamenica@hotmail.com</a>	+381 (0)280372479
MHRU	Str. Adem Jashari	<a href="mailto:njkdnj_kamenice@hotmail.com">njkdj_kamenice@hotmail.com</a>	+381 (0) 280372479
MCO			+381(0)280 371 235
Ombudsperson Institution	Covered by Gjilan/Gnjilane Field Office Municipal Building II Str. Adem Jashari	Not available	+381 (0)280 320 843
Basic Court	Gjilan Basic Court Kamenicë/Kamenica Branch Str. "Skenderbeu", nn	<a href="mailto:sabit.shkodra@rks-gov.net">sabit.shkodra@rks-gov.net</a> (Gjilan/Gnjilane Basic Court Spokesperson)	Tel. +381 (0)280 372 420
Basic Prosecution Office	Covered by Gjilan/Gnjilane Basic Prosecution Office	Not available	+381/280/325-521

## MUNICIPALITY OF KLINË/KLINA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Klinë/Klina	Str. Abedin Rexha	Not available	+381 (0)39 471 306
MOGE	Municipal Building Str. Abedin Rexha	<a href="mailto:info@komuna-kline.org">info@komuna-kline.org</a> ; <a href="mailto:remziemaloku@hotmail.com">remziemaloku@hotmail.com</a>	039470163; 044568353
Ombudsperson Institution	Covered by Pejë/Peć Field Office		
Basic Court	Pejë/Peć Basic Court Klinë/Klina branch Str. Abedin Rexha	Not available	+381 (0)39 471 174
Basic Prosecution Office	Pejë/Peć Basic Prosecution Office Str. Eliot Engel, No.6	Not available	+381 (0)39 432 467

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Women Association "Elena Gjika"	Str. Abedin Rexha no. 6	<a href="mailto:Shpg_elenagjika@yahoo.com">Shpg_elenagjika@yahoo.com</a>	044199167	To protect women's rights and promote women's empowerment	Women	- Counselling - Educational programs - Promotion of women's rights
Women Association "ZANA"	Str. Abedin Rexha	<a href="mailto:info@ngo-zana.org">info@ngo-zana.org</a>	039470249; 044406812	To promote the economic empowerment of women	Women	- Awareness-raising and capacity-building activities - Counselling

## MUNICIPALITY OF KLOKOT/KLLOKOT

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Klokot/Kllokot	Str. Vrbovac/Vërboc	Not available	+381 (0)280 385 470
MOGE	Municipal building (no street name or number)	<a href="mailto:stojanovic_dejana@yahoo.com">stojanovic_dejana@yahoo.com</a> ; 049/806-036	+ 381 (0)280385470 (Mayor's office)
MHRU	Municipal building (no street name or number)	Not available	+ 381 (0) 280385633
Ombudsperson Institution	Covered by Gjilan/Gnjilane Field Office Municipal Building II Str. Adem Jashari	Not available	+381 (0)280 320 843
Basic Court	Covered by Gjilan/Gnjilane and Viti/Vitina Basic Court	<a href="mailto:sabit.shkodra@rks-gov.net">sabit.shkodra@rks-gov.net</a> (Gjilan/Gnjilane Basic Court Spokesperson)	
Basic Prosecution Office	Covered by Gjilan/Gnjilane Basic Prosecution Office Str. "Reshat Ymeri" nn, 60 000, Gjilan, Kosovo	Not available	+381/280/325-521

## MUNICIPALITY OF LEPOSAVIĆ/LEPOSAVIQ

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Leposavić/Leposaviq	Str. JNA	Not available	+381 (0)28 83 860
MOGE/MHRU	N/A	N/A	N/A
Kosovo Police Station	Not available	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Mitrovica/Mitrovicë North Sub-Office Building Trepča Annex Str. Filipa Višnjića, No. 4	Not available	064 95 60 050



Basic Court	Contact Mitrovicë/Mitrovica Basic Court (temporarily located in Vushtrri/Vučitrn) Str. Deshmoret e Kombit	Head of Basic Court Kada Bunjaku <a href="mailto:kada.bunjaku@rks-gov.net">kada.bunjaku@rks-gov.net</a>	+381(0)28 583 776 044-651-762
Basic Prosecution Office	Contact Mitrovicë/Mitrovica Basic Prosecution Office (temporarily located in Vushtrri/Vučitrn) Str. Deshmoret e Kombit	Head of Prosecution office Shyqyri Syla <a href="mailto:Shyqyri.syla@rks-gov.net">Shyqyri.syla@rks-gov.net</a>	+377/44/273-626 044-147-764

## MUNICIPALITY OF LIPJAN/LIPLJAN

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Lipjan/Lipljan	Str. Shqipëri	Not available	+381 (0)38 581 255 +381 (0)38 581 258
MOGE MHRU	Municipal building, Str. Shqipëria	<a href="mailto:gjdabaj@hotmail.com">gjdabaj@hotmail.com</a>	038581505, 044671755
MCO			+381 (0)38 581 029
Kosovo Police Station	Not available	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Prishtinë/Priština Field Office Str. Enver Maloku, No. 28	Not available	+381 (0)38 501 401 +381 (0)38 545 303
Basic Court	Basic Court in Prishtinë/Priština Branch in Lipjan Hamëz Jashari Street n.n Lipjan/Ljipjan	Head of Branch Court Avdirrahman Gashi <a href="mailto:Avdirrahman.Gashi@rks-gov.net">Avdirrahman.Gashi@rks-gov.net</a>	+381 (0)38 581 105
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	Head of Basic Prosecution Imer Beka <a href="mailto:Imer.Beka@rks-gov.net">Imer.Beka@rks-gov.net</a>	+381 (0) 200 18 848



## MUNICIPALITY OF MALISHEVË/MALIŠEVO

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Malishevë/Mališevo	Str. Gjergj Kastrioti Skënderbeu	<a href="mailto:komuna.malisheve@rks-gov.net">komuna.malisheve@rks-gov.net</a>	+381 (0)29 269 043
MOGE and MHRU	Str. Gjergj Kastrioti-Skënderbeu	not available	029269003
Kosovo Police Station	Not available	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Prizren Field Office Str. Remzi Ademi	Not available	+381 (0)29 222 138
Basic Court	Gjakovë/Đakovica Basic Court Malishevë/Mališevo branch Hisni Mazreku, nn	Supervisory Judge Lulzim Paqarizi <a href="mailto:lulzim.paqarizi@rks-gov.net">lulzim.paqarizi@rks-gov.net</a>	029 269 011
Basic Prosecution Office	Covered by Gjakovë/Đakovica Basic Prosecution Office	Chief Prosecutor Shpresa Bakija <a href="mailto:Shpresa.bakija@rks-psh.net">Shpresa.bakija@rks-psh.net</a>	0390 322 419

## MUNICIPALITY OF MAMUŠA/MAMUSHË/MAMUŠA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Mamuša/Mamushë/Mamuša	Str. Main Square	Not available	+381 (0)29 273 260
MOGE and MHRU	Municipal Building Mamuša/Mamushë/Mamuša	not available	029273260
Kosovo Police Station	Not available	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Prizren Field Office		

Basic Court	Covered by Prizren Basic Court Ibrahim Lutfiu Str, nn		
Basic Prosecution Office	Covered by Prizren Basic Prosecution Office		

## MUNICIPALITY OF MITROVICË/MITROVICA SOUTH

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
MOGE and MHRU	Municipal Building Str. Bedri Gina	<a href="mailto:besa.veseli@rks-gov.net">besa.veseli@rks-gov.net</a> <a href="mailto:fitim.rama@rks-gov.net">fitim.rama@rks-gov.net</a>	(MOGE/MHRU)02832104ext. 229 –(MOGE)049734 760 MHRU( 044 397 018)
Known Police Station	Not available	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Mitrovicë/Mitrovica Field Office Str. Regional Tax Administration Building Agim Hajrizi Square Mitrovica/Mitrovicë North Sub-Office Building Trepça Annex Str. Filipa Višnjića, No. 4	Not available	+381 (0)28 530 138 045 455 319  064 95 60 050
KPA Regional Office	Str. Regional UNMIK Headquarters (former Jugobanka building) Str. Mitrovicë/Mitrovica North – Filip Visnjic, Trepca building, II floor, office No. 18	Not available	+381 (0)28 530 136
Legal Aid – DBLA	Str. Vëllezërit Dragaj, No. 16	Not available	+381 (0)28 534 477
CRP/K	Not available	<a href="mailto:crp.mi@crpkosovo.org">crp.mi@crpkosovo.org</a>	+381 (0)28 539 458
PAK Regional Office	Mbretëresha Teutë	<a href="mailto:info@pak-ks.org">info@pak-ks.org</a>	Not available
Basic Court	Mitrovicë/Mitrovica Basic Court (temporarily located in Vushtrri/Vučitrn) Str. Deshmoret e Kombit	Head of Basic Court Kada Bunjaku <a href="mailto:kada.bunjaku@rks-gov.net">kada.bunjaku@rks-gov.net</a>	+381(0)28 583 776 044 651 762

Basic Prosecution Office	Mitrovicë/Mitrovica Basic Prosecution Office (temporarily relocated in Vushtrri/Vučitrn)	Head of Prosecution office Shyqyri Syla <a href="mailto:Shyqyri.syla@rks-gov.net">Shyqyri.syla@rks-gov.net</a>	+377/44/273-626 044 147 764
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NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Mundesia NGO	Vllezrit Dragaj Str. 4	<a href="mailto:Mundesia_ngo@yahoo.com">Mundesia_ngo@yahoo.com</a>	028530360	- To support, advise and build the capacity of women	Women, including women from rural areas	<ul style="list-style-type: none"> <li>- Socio-economic development program</li> <li>- Awareness-raising activities</li> <li>- Trainings on women's rights issues, including domestic violence</li> <li>- Establishment of women's groups</li> </ul>

## MUNICIPALITY OF MITROVICA/MITROVICË NORTH

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
MOGE	N/A	N/A	N/A
Kosovo Police Station	Str. Nemanjina	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Mitrovica/Mitrovicë North Sub-Office Building Trepça Annex Str. Filipa Višnjića, No. 4	Not available	064 95 60 050
Legal Aid – DBLA	N/A	N/A	045-448-581
Basic Court	Contact Mitrovicë/Mitrovica Basic Court (temporarily located in Vushtrri/Vučitrn) Str. Deshmoret e Kombit	Head of Basic Court Kada Bunjaku <a href="mailto:kada.bunjaku@rks-gov.net">kada.bunjaku@rks-gov.net</a>	+381(0)28 583 776 044-651-762
Basic Prosecution Office	Contact Mitrovicë/Mitrovica Basic Prosecution Office (temporarily located in Vushtrri/Vučitrn) Str. Deshmoret e Kombit	Head of Prosecution office Shyqyri Syla <a href="mailto:Shyqyri.syla@rks-gov.net">Shyqyri.syla@rks-gov.net</a>	+377/44/273-626 044-147-764

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Women's Rights <sup>6</sup>	Čika Jovina 3, North City II, Mitrovica North	<a href="mailto:nvozenskopravo@gmail.com">nvozenskopravo@gmail.com</a>	+381 (0) 65 8 465 629	To protect women's rights and strengthen the rule of law	Women with a special focus on the most marginalized	- Awareness-raising - Capacity-building
/NGO Aktiv <sup>7</sup>	Čika Jovina 3, North City II/6, Mitrovica North	<a href="mailto:office@ngoaktiv.org">office@ngoaktiv.org</a>	+381 65 5572 190	To empower local women through education on gender-based violence, divorce, child custody and other issues To create efficient, and sustainable system for institutional response on domestic violence issues in the northern Kosovo. To lay the groundwork for the establishment and construction of a safe-house in north Kosovo	Women (in northern Kosovo but also in Kosovo Serb-predominately inhabited municipalities south of Ibër/Ibar river) ; female activists; domestic violence victims	-Capacity building -Awareness raising - Establishment of a Task Force composed of representatives of local civil-society organizations and local institutions to conduct a feasibility study on safe house in northern Kosovo;

## MUNICIPALITY OF NOVO BRDO/NOVOBĚRDĚ

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Novo Brdo/Novobërdë	Village Bostane/Bostan	Not available	+381 (0)38 576 012
MOGE/MHRU	Municipal Building Village Bostane/Bostan	<a href="mailto:sadberevlasaliu@hotmail.com">sadberevlasaliu@hotmail.com</a>	038576012

<sup>6</sup> <https://sites.google.com/site/zenskopravo028/>

<sup>7</sup> <http://www.ngoaktiv.org/home>

Kosovo Police Station	Str. Kollonia e Vjetër n.n	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Gjilan/Gnjilane Field Office Municipal Building II Str. Adem Jashari	Not available	+381 (0)280 320 843
Basic Court	Gjilan/Gnjilane Basic Court Village Llabjan branch	<a href="mailto:sabit.shkodra@rks-gov.net">sabit.shkodra@rks-gov.net</a> (Gjilan/Gnjilane Basic Court Spokesperson)	Tel. fix +381 280 320 043 Tel. fax +381 280 320 120
Basic Prosecution Office	Covered by Gjilan/Gnjilane Basic Prosecution Office	Not available	+381/280/325 521

## MUNICIPALITY OF OBILIQ/OBILIĆ

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Obiliq/Obilić	Str. Hasan Prishtina	Not available	+381 (0)38 561 536
MOGE/MHRU	Municipal Hall Building (no street name or number)	<a href="mailto:Ganimete.Aliu@rks-gov.net">Ganimete.Aliu@rks-gov.net</a>	049831305
Kosovo Police Station	Not available	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution – covered by the Prishtinë/Priština Office	Str. Enver Maloku, No. 28	Not available	+381 (0)38 501 401 +381 (0)38 545 303
Basic Court	Covered by Prishtinë/Priština Basic Court	Not available	+381 (0) 38 248 805
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	Head of Basic Prosecution Imer Beka <a href="mailto:Imer.Beka@rks-gov.net">Imer.Beka@rks-gov.net</a>	+381 (0) 200 18 848



## MUNICIPALITY OF PARTEŠ/PARTESH

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Parteš/Partesh	Not available	Not available	+377 (0)45 386 489
MOGE/MHRU	Municipal building Village Pasjane/Pasjan	Milica Jovanovic, mobile: +381640689794; <a href="mailto:milica_91@hotmail.com">milica_91@hotmail.com</a>	not available
Kosovo Police Station	Village Pasjane/Pasjan n.n	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Gjilan/Gnjilane Field Office Municipal Building II Str. Adem Jashari	Not available	+381 (0)280 320 843
Basic Court	Covered by Gjilan/Gnjilane Basic Court Str. Bujanoc, near to T.C. Agmia	<a href="mailto:sabit.shkodra@rks-gov.net">sabit.shkodra@rks-gov.net</a> (Gjilan/Gnjilane Basic Court Spokesperson)	Tel. fix +381 280 320 043 Tel. fax +381 280 320 120
Basic Prosecution Office	Covered by Gjilan/Gnjilane Basic Prosecution Office Str. "Reshat Ymeri"nn., 60 000, Gjilan, Kosovo	Not available	+381/280/325-521

## MUNICIPALITY OF PEJË/PEĆ

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
KPA regional Office	Str. Mbretëresha Teutë, No. 85	Not available	+381 (0)39 431 668
MOGE/MHRU	Str. Mbretresha Teuta, No. 59	<a href="mailto:zip-peje@hotmail.com">zip-peje@hotmail.com</a> (municipal information office)	039434604; 044327475
Legal Aid – DBLA	Str. Bukuresht, No. 8	Not available	+381 (0)39 423 698
CRP/K Regional Office	Str. Kongresi i Mnastirit, No. 2	<a href="mailto:crp.pe@crpkosovo.org">crp.pe@crpkosovo.org</a>	+381 (0)39 432 669
Ombudsperson Office	Pejë/Pec Field Office Str. Mbretëresha Teutë, No. 59	Not available	+381 (0)39 432 931

Municipality of Pejë/Peć	Str. Mbretëresha Teutë, No. 59	Not available	
Kosovo Police Station	Str. Mbretëresha Teutë, nn	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
PAK Regional Office	Str. Vëllëzërit Gërvalla, Onix building, 1 <sup>st</sup> floor (in front of the Main Rail Station)	<a href="mailto:info@pak-ks.org">info@pak-ks.org</a>	Not available
Basic Court	Pejë/Pec Basic Court Str. Mbretëresha Teutë	Not available	+381 (0)39 433 725
Basic Prosecution Office	Pejë/Pec Basic Prosecution Office Str. Eliot Engel, No.6	Not available	+381 (0)39 432 467

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Association for the emancipation of women (ALMA) <sup>8</sup>	Str. Shpetim Bojku, No. 1	<a href="mailto:ojqalma@gmail.com">ojqalma@gmail.com</a>	039421484	To promote the emancipation of women in society	Women, youth and children	- Organization of vocational trainings (tailoring, hairdressing, computer and foreign languages) - Teach literacy - Psychological support
NGO Venera	Str. Shpetim Bojku nr.1	<a href="mailto:ngo-venera@live.com">ngo-venera@live.com</a>	044223418	Protection and prevention of domestic violence related matters	Women	Awareness raising on domestic violence, court monitoring, outreach activities to rural areas/property rights
Kosovo Agency for Advocacy and Development (KAAD)	Str. Rruga Haxhi Zeka, No. 2	<a href="mailto:qpspeje@gmail.com">qpspeje@gmail.com</a>	039433743 049786522	To promote tolerance – To build capacities at the municipal level To monitor the return process	Women and men from all communities	-Counselling, support and referral of victims - Support to returnees and camp management - Capacity-building on human rights and democracy principles

<sup>8</sup> Shoqata për emancipimin e femrës / Udruženje za emancipaciju žena.

## MUNICIPALITY OF PODUJEVË/PODUJEVO

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Podujevë/Podujevo	Str. Zahir Pajaziti	Not available	Not available
MOGE and MHRU	Str. Zahir Pajaziti	<a href="mailto:npodvorica_4@hotmail.com">npodvorica_4@hotmail.com</a>	(MOGE) 044358805
MCO			+381 (0) 38 570 078
Kosovo Police Station	Not available	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Prishtinë/Priština Field Office	Not available	+381 (0)38 501 401 +381 (0)38 545 303
Basic Court	Basic Court Prishtinë/Priština Branch of Podujevë/Podujevo	Head of the branch Gazmend Bahtiri <a href="mailto:GazmendBahtiri@rks-gov.net">GazmendBahtiri@rks-gov.net</a>	+381 38 570-438
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	Head of Basic Prosecution Imer Beka <a href="mailto:Imer.Beka@rks-gov.net">Imer.Beka@rks-gov.net</a>	+381 (0) 200 18 848

## MUNICIPALITY OF PRISHTINË/PRIŠTINA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Prishtinë/Priština	Str. UCK, No. 2	Not available	Not available
MOGE and MHRU	Str. UCK, No. 2	not available from MHRU From MOGE: <a href="mailto:premtime.preniqi@rks-gov.net">premtime.preniqi@rks-gov.net</a>	038230900 044 733 044
MCO			038-233-140
KPA Headquarters	Str. Perandori Justinian, No. 5	Not available	+381 (0)38 249 918
KPA Regional Office	Str. Rexhep Luci (former Goleska), No 2	Not available	+381 (0)38 225 473
Legal Aid – DBLA	Str. Zenel Salihu, No. 30	Not available	Not available

CRP/K	Not available	<a href="mailto:crp.pr@crpkosovo.org">crp.pr@crpkosovo.org</a>	+381 (0)38 243 610/611/612
Kosovo Police Station	Not available	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution – Prishtinë/Priština Office	Str. Enver Maloku, No. 28	Not available	+381 (0)38 501 401 +381 (0)38 545 303
PAK Headquarters	Str. Ilir Konushevc, No. 8	<a href="mailto:info@pak-ks.org">info@pak-ks.org</a>	+381 (0) 38 500 400
PAK Regional Office	Prishtinë/Priština Regional Office Str. Rexhep Mala No. 2 (near Slovenian Embassy)	<a href="mailto:info@pak-ks.org">info@pak-ks.org</a>	+381 (0) 38 500 400 (HQ in Prishtinë/Priština)
Basic Court	Covered by Prishtinë/Priština Basic Court	President Prishtinë/Priština Basic Court Hamdi Ibrahim <a href="mailto:Hamdi.Ibrahim@rks-gov.net">Hamdi.Ibrahim@rks-gov.net</a>	+381 (0) 38 248 805
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	Head of Basic Prosecution Imer Beka <a href="mailto:Imer.Beka@rks-gov.net">Imer.Beka@rks-gov.net</a>	+381 (0) 200 18 848

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Coalition of shelters of Kosovo	Lagjia ULPIANA, Str. Imzot Nike Prela, No. 45	<a href="mailto:cpwcprihtina@yahoo.com">cpwcprihtina@yahoo.com</a>	038545476 044508081	To prevent domestic and sexual violence; to support, help and empower victims of domestic and sexual violence  To monitor and advocate for laws and policies, including adequate funding, for preventing violence and protecting victims	Women and children	- Monitoring, research, advocacy, awareness-raising, public denunciation and capacity-building – Technical support for managing, funding and standardizing services
Kosova Women's Network	Str. Hajdar Dushi, C-2 II/8	<a href="mailto:info@womensnetwork.org">info@womensnetwork.org</a>	038245850	To support, protect and promote the rights and the	Women and girls	- Research, advocacy and support

NGO-Association "Norma" is part/under the umbrella of Kosova Women's Network				interests of women and girls throughout Kosovo, regardless of their political beliefs, religion, age, level of education, sexual orientation and ability		<ul style="list-style-type: none"> <li>- Exchange of experience and information</li> <li>- Networking</li> <li>- Information and awareness campaigns</li> </ul>
Gender Training and Research Center	Str. Luan Haradinaj, No. 9/4	qtsgj@yahoo.com gtrc@gtr-center.org	038223982	<p>To monitor implementation of the Gender Equality Law</p> <p>To raise awareness on abusive information and communication technologies, gender-based violence and gender equality</p> <p>To support NGOs working on gender issues</p>	Women, students, youth, experts on GBV and ICT, human rights activists	<ul style="list-style-type: none"> <li>- Awareness-raising and capacity-building activities</li> <li>- Roundtables with decision makers and politicians</li> <li>- Distributing awareness-raising materials</li> </ul>
Kosovo Center for Gender Studies	Str. Mother Teresa, No.18/1	<a href="mailto:info@kgscenter.net">info@kgscenter.net</a>	038735991	<p>To ensure the inclusion of gender sensitive policies in all sectors of life</p> <p>To increase awareness, knowledge, and understanding of gender issues (including gender-based violence issues)</p> <p>To further develop gender studies in Kosovo</p>	Women and men in Kosovo	<ul style="list-style-type: none"> <li>- Awareness-raising and capacity-building</li> <li>- Research</li> <li>- Lobbying and advocacy</li> <li>- Policy analysis</li> <li>- Consulting</li> </ul>
Lawyers Association Norma	Str. Afrim Vitia, 3/1	<a href="mailto:shnorma@hotmail.com">shnorma@hotmail.com</a>	044126428 049126428	<p>To promote human rights and gender equality</p> <p>To provide legal aid to people in need</p> <p>To advocate for a legal framework in compliance with human rights and gender equality standards</p>	All persons but with a main focus on women	<ul style="list-style-type: none"> <li>- Legal support</li> <li>- Research</li> <li>- Awareness-raising and capacity-building</li> <li>- Lobbying and advocacy</li> </ul>



## MUNICIPALITY OF PRIZREN

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Prizren	Str. Remzi Ademi	<a href="mailto:info@prizreni-gov.org">info@prizreni-gov.org</a>	+381 (0)29 241 925
MOGE and MHRU	Str. Remzi Ademi	not available	+381 (0)29241391
Kosovo Police Station	William Walker nn	info@kosovopolice.com	92 (landline) 192 (mobile)
KPA Regional Office	Jeronim De Rada str. No: 74	Not available	+381 (0)29 231 469
Legal Aid - DBLA	Marin Barleti 11	Not available	+381 (0)29 230 554
CRP/K	Not available	<a href="mailto:crp.pz@crpkosovo.org">crp.pz@crpkosovo.org</a>	+381 (0)29 222 552
Ombudsperson Institution	Prizren Field Office Str. Remzi Ademi nn	Not available (only for Main office in PR: <a href="mailto:info@ombudspersonkosovo.org">info@ombudspersonkosovo.org</a> )	+381 (0)29 222 138
PAK Regional Office	Str. Pushkatarëve, No.9 (Main Square - Shatërvan)	<a href="mailto:info@pak-kosovo.org">info@pak-kosovo.org</a>	+381 (0) 38 500 400 (HQ in Prishtinë/Priština)
Basic Court	Prizren Basic Court Str. Ibrahim Lutfiu nn	Afërdita Kicaj <a href="mailto:aferdita.kicaj@rks-gov.net">aferdita.kicaj@rks-gov.net</a>	+381 (0) 29/244 122 +381 (0) 29 222 125 +381 (0) 45 418 632
Basic Prosecution Office	Prizren Basic Prosecution Office William Walker, nn	Acting Chief Prosecutor Metush Biraj <a href="mailto:metush.biraj@rks-psh.net">metush.biraj@rks-psh.net</a>	029223163

MWG	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Committee for gender equality	not available	not available	not available	not available	not available	not available

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
One to One Kosova	Str. Fehim Ibrahim, No. 19	<a href="mailto:onetoonkosova@hotmail.com">onetoonkosova@hotmail.com</a>	029230556	To offer counselling services for families	Children (including children with special	- Counselling - Advocacy and lobbying

					needs) and victims of domestic violence	- Capacity-building - Rehabilitation
NGO Women for Women with special needs	Str. Zahir Pajaziti, PN	<a href="mailto:Femra-femres@hotmail.com">Femra-femres@hotmail.com</a>	Not available	To empower women with disabilities by promoting access to economy, health, education, politics and gender equality	Women and girls with special needs	Advocacy and lobbying Empowerment of women and girls with special needs Domestic violence Rehabilitation, employment, education, handcraft
Dora-Dores	Str. Mbreti Zog, No. 59	dora_dores@yahoo.com	hotline: 044844221	To support women in all aspects To strengthen the role of women in the society	Women	- Counselling and psychosocial support - Capacity-building - Promoting women self employment - Supporting draft-strategies on gender equality for Prizren and Dragash/Dragaš
Teuta	Sheshi Shadrvan	not available	not available	To promote the emancipation of women and to advance their position in society	Girls and women	- Capacity-building - Advocacy
Equality	Prizren	Not available	Not available	To promote empowerment of women	Girls and women (mainly targeting Kosovo Bosniak community)	- Capacity-building - Advocacy - Promoting gender equality

## MUNICIPALITY OF RANILUG/RANILLUG

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Ranilug/Ranillug	Village Veliko Ropotovo/Ropotovë e Madhe	Not available	+381 (0)280 76 010
MOGE/MHRU	Municipal building Village Veliko Ropotovo/Ropotovë e madhe	not available	0280375427

Kosovo Police Station	Ranilug/Ranillug	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Gjilan/Gnjilane Field Office Municipal Building II Str. Adem Jashari	Not available	+381 (0)280 320 843
Basic Court	Covered by Gjilan/Gnjilane Basic Court Str. Bujanoc, near to T.C. Agmia	<a href="mailto:sabit.shkodra@rks-gov.net">sabit.shkodra@rks-gov.net</a> (Gjilan/Gnjilane Basic Court Spokesperson)	Tel. fix +381 280 320 043 Tel. fax +381 280 320 120
Basic Prosecution Office	Covered by Gjilan/Gnjilane Basic Prosecution Office Str. "Reshat Ymeri" nn, 60000 Gjilan/Gnjilane	Not available	+381/280/325-521

MWG	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Committee of gender equality and youth	Municipal building Village Veliko Ropotovo/Ropotovë e madhe	not available	0280375427	To raise awareness and build capacity on domestic violence and child abuse in rural areas To eliminate stereotypes of women in rural areas To raise awareness of youth on substance abuse	Women in rural areas and vulnerable children	- Awareness-raising - Capacity-building

## MUNICIPALITY OF RAHOVEC/ORAHOVAC

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Rahovec/Orahovac	Str. Xhelal Hajda – Toni	Not available	+381 (0)29 276 037 +381 (0)29 276 737 +381 (0)29 276 039

MOGE and MHRU	Municipal building Str. Xhelal Hajda Toni	not available	029276039
Kosovo Police Station	Not available	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Prizren field office		
Basic Court	Gjakovë/Đakovica Basic Court Rahovec/Orahovac branch 8 Dëshmorët e Kombit, nn	Supervisory Judge Mizahir Shabani <a href="mailto:mizahir.shabani@rks-gov.net">mizahir.shabani@rks-gov.net</a>	029 276 224
Basic Prosecution Office	Covered by Gjakovë/ Đakovica Basic Prosecution Office Nënë Tereza, nn	Chief Prosecutor Shpresa Bakija <a href="mailto:Shpresa.bakija@rks-psh.net">Shpresa.bakija@rks-psh.net</a>	0390 322 419

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Hareja	Str. Bujar Thaçi	shpg_hareja@hotmail.com	not available	To promote the empowerment of women, children and persons with disabilities	Women, children, persons with disabilities	- Counselling - Awareness-raising and capacity-building activities - Vocational trainings - Education/health care
Jefimija	Velika Hoča/Hoqa e Madhë (no street name or number)	not available	not available	To support economic independence of women	Women	In the past: -Capacity-building of women (professional courses -knitting, sewing, hairdressing, English language)
Association of women widows	Krushe e Madhe/Velika Krusa	kb1_krusha@hotmail.com	Not available	To support economic empowerment of women in rural areas	Women and girls with special focus on self-supported mothers	Vocational trainings Business support and promotion of women's employment

## MUNICIPALITY OF ŠTRPCE/SHTËRPCË

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Štrpce/Shtërpcë	Not available	Not available	+381 (0)290 370 005
MOGE/MHRU	Municipal building Main street (no street name or number)	not available	+381 (0) 29370005
Kosovo Police Station	Manin Road Štrpce/Shtërpcë	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Gjilan/Gnjilane Field Office Municipal Building II Str. Adem Jashari	Not available	+381 (0)280 320 843
Basic Court	Main Road Štrpce/Shtërpcë – Brezovica, exit of Štrpce/Shtërpcë		+377 (0) 45 418 536
Basic Prosecution Office	Covered by Ferizaj/Uroševac Basic Prosecution Office		

## MUNICIPALITY OF SHTIME/ŠTIMLJE

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Shtime/Štimlje	Str. Tirana	Not available	Not available
MOGE/MHRU	Str. Tirana	info@shtime-komuna.org	0290389016
Kosovo Police Station	Not available	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Municipal Building II Str. Adem Jashari	Not available	+381 (0)280 320 843
Basic Court	Covered by Prishtinë/Priština Basic Court	Not available	+381 (0) 38 248 805
Basic Prosecution Office	Covered by Prishtinë/Priština Prosecution Office	info.psh@rks-psh.org	+381 (0) 200 18 848



## MUNICIPALITY OF SKËNDERAJ/SRBICA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Skënderaj/Srbica	Str. 28 Nentori	Not available	+381 (0)28 582 124
MOGE / MHRU	Str.18 Qershori	<a href="mailto:Hyka.imeri@rks-gov.net">Hyka.imeri@rks-gov.net</a> <a href="mailto:murat.musliu@hotmail.com">murat.musliu@hotmail.com</a>	(MOGE) 028582522 044374005  (MHRU) 028582027 044192242
Ombudsperson Institution	Mitrovicë/Mitrovica Field Office Str. Regional Tax Administration Building Agim Hajrizi Square	Not available	+381 (0)28 530 138 045 455 319
Basic Court	Skënderaj/Srbica Branch Mitrovicë/Mitrovica Basic Court (temporarily located in Vushtrri/Vučitrn) Str. Shaban Poluzha	Head of Branch Court Isa Shala <a href="mailto:isa.shala@rks-gov.net">isa.shala@rks-gov.net</a>	+381(0)28 582 157 +381(0)28 582 072
Basic Prosecution Office	Skënderaj/Srbica Branch Mitrovicë/Mitrovica Basic Prosecution Office (temporarily located in Vushtrri/Vučitrn) Str. Shaban Poluzha	Head of prosecution office Shyqyri Syla <a href="mailto:shyqyri.syla@rks-gov.net">shyqyri.syla@rks-gov.net</a>	+377 (0)44 147 764

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Womens' Center Prehja	Str. 28 Nëntori	qgprehja@hotmail.com	not available	- To support women in all aspects - To raise women's awareness on their role in society	Women and children	- Capacity-building and awareness-raising - Advocacy - Education

## MUNICIPALITY OF SUHAREKË/SUVA REKA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Suharekë/Suva Reka	Not available	<a href="mailto:komunaesuharekes@gmail.com">komunaesuharekes@gmail.com</a>	+381 (0)29 271 282
MOGE and MHRU	Municipal building, Str. Brigada 123	not available	029272662
Kosovo Police Station	Not available	<a href="mailto:info@kosovopolice.com">info@kosovopolice.com</a>	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by Prizren Field Office		
Basic Court	Prizren Basic Court Branch in Suharekë/Suva Reka Brigada 123, nn	Afërdita Kicaj <a href="mailto:aferdita.kicaj@rks-gov.net">aferdita.kicaj@rks-gov.net</a>	029 222 125 045 418 632
Basic Prosecution Office	Covered by Prizren Basic Prosecution Office	Acting Chief Prosecutor Metush Biraj <a href="mailto:metush.biraj@rks-psh.net">metush.biraj@rks-psh.net</a>	029223163

NGOs	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
NGO Alternatives for Integration	SUHAREKË/SUVA REKA	api.2012@hotmail.com	044429201	To improve the position of women in society	Women	Research, cultural activities, trainings and seminars.

## MUNICIPALITY OF VITI/VITINA

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Viti/Vitina	Str. 28 Nëntori	Not available	+381 (0)280 381 626
MOGE/MHRU	Municipal building Str. 28 Nëntori	not available	+381 (0) 280381612
MCO			+381 (0) 280 381 534
Kosovo Police Station	Not available	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Covered by		
Basic Court	Viti/Vitina Branch Gjilan/Gnjilane Basic Court Str. "Adem Jashari", nn	<a href="mailto:sabit.shkodra@rks-gov.net">sabit.shkodra@rks-gov.net</a> (Gjilan/Gnjilane Basic Court Spokesperson)	Tel. 0280 381 518
Basic Prosecution Office	Covered by Gjilan/Gnjilane Basic Prosecution Office Str. "Reshat Ymeri"nn. 60 000, Gjilan/Gnjilane	Not available	+381/280/325-521

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Women's Association Legjenda	Str. Hoxhe Junizi	ojqlegjenda@yahoo.com	0280382024	- To advance the position of women in society	- Women - Men and youth occasionally	- Vocational trainings - Awareness-raising - Health advice

## MUNICIPALITY OF VUSHTRRI/VUČITRN

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of VUSHTRRI/VUČITRN	Str. Adem Jashari	Not available	+381 (0)28 571 408 +381 (0)28 571 524
MOGE and MHRU	Municipal building Str. Adem Jashari	sekretaria_kkvush@yahoo.com remzijezeKolli@hotmail.com	(MOGE) 028571524 045 499 161

Kosovo Police Station	Str. Bedri Pejani	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Mitrovicë/Mitrovica Field Office Str. Regional Tax Administration Building Agim Hajrizi Square	Not available	+381 (0)28 530 138 045 455 319
Basic Court	Vushtrri/Vučitrn branch Mitrovicë/Mitrovica Basic Court Str. Gjergj Kastrioti - Skenderbeu	Head of Basic Court Kada Bunjaku kada.bunjaku@rks-gov.net	+381(0)28 583 776 044-651-762
Basic Prosecution Office	Vushtrri/Vučitrn branch Mitrovicë/Mitrovica Basic Court Str. Gjergj Kastrioti - Skenderbeu	Head of Prosecution office Shyqyri Sylja <a href="mailto:Shyqyri.sylja@rks-gov.net">Shyqyri.sylja@rks-gov.net</a>	+377/44/273-626 044-147-764

## MUNICIPALITY OF ZUBIN POTOK

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Zubin Potok/Zubin Potok	Str. Kolasinskih Knezeva, no. 27	Not available	+381 (0)28 460 048
MOGE	NA	NA	NA
Ombudsperson Institution	Mitrovica/Mitrovicë North Sub-Office Building Trepča Annex Str. Filipa Višnjića, No. 4	Not available	064 95 60 050
Basic Court	Contact Mitrovicë/Mitrovica Basic Court (temporarily located in Vushtrri/Vučitrn) Str. Deshmoret e Kombit	Head of Basic Court Kada Bunjaku kada.bunjaku@rks-gov.net	+381(0)28 583 776 044-651-762
Basic Prosecution Office	Contact Mitrovicë/Mitrovica Basic Prosecution Office (temporarily located in Vushtrri/Vučitrn) Str. Deshmoret e Kombit	Head of Prosecution office Shyqyri Sylja <a href="mailto:Shyqyri.sylja@rks-gov.net">Shyqyri.sylja@rks-gov.net</a>	+377/44/273-626 044-147-764

## MUNICIPALITY OF ZVEČAN/ZVEÇAN

PUBLIC INSTITUTIONS	ADDRESS	EMAIL	TELEPHONE
Municipality of Zvečan/Zveçan	Str. Kralja Milutina	Not available	+381 (0)28 664 728
MOGE	N/A	N/A	N/A
Kosovo Police Station	Str. Nemanjina	info@kosovopolice.com	92 (landline) 192 (mobile)
Ombudsperson Institution	Mitrovica/Mitrovicë North Sub-Office Building Trepça Annex Str. Filipa Višnjića, No. 4	Not available	064 95 60 050
Basic Court	Contact Mitrovicë/Mitrovica Basic Court (temporarily located in Vushtrri/Vučitrn) Str. Deshmoret e Kombit	Head of Basic Court Kada Bunjaku kada.bunjaku@rks-gov.net	+381(0)28 583 776 044-651-762
Basic Prosecution Office	Contact Mitrovicë/Mitrovica Basic Prosecution Office (temporarily located in Vushtrri/Vučitrn) Str. Deshmoret e Kombit	Head of Prosecution office Shyqyri Syla <a href="mailto:Shyqyri.syla@rks-gov.net">Shyqyri.syla@rks-gov.net</a>	+377/44/273-626 044-147-764

NGO	ADDRESS	EMAIL	TELEPHONE	OBJECTIVES	BENEFICIARIES	ACTIVITIES
Santa Marija	<b>Blagica Radovanovic, Executive Director</b> Str. Kralja Petra I, No. 57 Zvečan/Zveçan	<a href="mailto:rblagica@yahoo.com">rblagica@yahoo.com</a>  <a href="http://www.facebook.com/ngosantamarija">http://www.facebook.com/ngosantamarija</a>	0638170492  06566711399	- To protect women and children from mistreatment	Women and children with a special focus on the most marginalized	- Awareness-raising - Capacity-building



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- i Gender matters in the OSCE. Ed. Jamila Seftaoui. Vienna, 2010.
- ii Law 05/L- 020 on Gender Equality in Kosovo, 15 June 2015.
- iii Law No. 2009/03-L-154 on Property and Other Real Rights, 15 July 2009.
- iv See Article 18, Law on Property and Other Real Rights, *Supra* note iii.
- v See Article 13, Law No. 2003/25 on Cadastre, 29 July 2011 .
- vi See Articles 51–53, Law on Property and Other Real Rights, *Supra* note iii.
- vii See Section 4, Law No. 2004/32 on Family, 20 January 2006.
- viii Law No. 2004/26 on Inheritance in Kosovo, 28 July 2004.
- ix Law No. 04/L-174 on Spatial Planning, 19 August 2013.
- x Administrative Instruction 05/2014 on Responsibilities of Spatial Planning Authorities as well as Principles and Procedures for Public Participation in Spatial Planning.
- xi Law No. 03/L-164 on Financing Specific Housing Programmes in Kosovo, 25 February 2010.
- xii See Article 20, *Ibid*.
- xiii See Law on Spatial Planning, *Supra* note ix.
- xiv The three proposed models are referred to in the Strategy and Action Plan for Prevention and Regularization of Informal Settlements in Kosovo 2011–2015.
- xv Law No. 2011/04-L-002 on amending and supplementing the Law no. 03/L-010 on notary 8 August 2011.



